

VISTA PARK VILLAS CONDOMINIUM ASSOCIATION

c/o HOA Services
P. O. Box 462578
Escondido, CA 92046-2578

TELECOMMUNICATIONS NOTICE April, 2019

Dear Owners:

It has been brought to the attention of the Board of Directors that owner/residents require clarification of their television and/or internet connections as it relates to the building exteriors.

Cox Communications would have you believe that to install or repair your cable they need to run exterior cabling or that you will need to have the Association replace a bad prewired RG59 cable. This is incorrect and **under no circumstances should you ever allow Cox or a third-party vendor for Cox to penetrate or attach cabling to the building's exterior.** If you do this, you will be responsible for the repairs to the building, as well as, the removal of the equipment.

The facts are as follows: All the buildings are pre-wired and the original cable is more than adequately sized and shielded for Cox's data. The prewired RG59 cable is not bad. The Cox technicians need to do their job and replace all the connectors and splitters (especially those in the attic). They should replace your cable box with a new one. If after doing all this work, and you still have reception problems, then you will need to call the Association's Manager.

The fact remains that just recently, two unit owners had cable problems but after insisting on Cox replacing all the connectors and splitters and in one case the cable box, **all reception was restored without any exterior cable wires or the need to replace the RG59 cable.**

For those of you who do not have Cox Communications but instead a satellite dish, the dish and their cables are not permitted on roofs or attached to any part of the exterior of the buildings, other than a clamp on a fence or railing. One cable entry is permitted at the bottom of the wall next to the patio sliding door. Cable splits for other rooms must be inside the individual owner's unit.

We hope this information helps you to understand, so that you know exactly what the Association requires of you with regard to Cox cable/satellite dishes. Should you have any questions, please feel free to contact Danielle Mancini, our Association Manager at 760/505-7090 or email her at hoaservicesdm@yahoo.com.

Sincerely,

THE BOARD OF DIRECTORS
Vista Park Villas