



Annual Report

October 1, 2018-September 30, 2019



Back and better than ever: Staff and contractors savor a big moment in the newly renovated Holden House residential treatment center for men.

Celebrating recovery, healing and hope

In May 2019, a tiny fire at Holden House resulted in lots of water damage at this recovery home for men. After months of labor, we were proud to reopen in November and return this special place to its purpose as a place of hope and healing.

In many ways, the recovery of Holden House reflected what we do every day – never giving up, always believing recovery is possible, and emerging stronger than ever.



Many hands: Holden House was renovated thanks to the work of staff, contractors and volunteers.

2018-19 accomplishments

INDIVIDUALS SERVED IN KEY PROGRAMS

HOLDEN HOUSE*

Residential treatment for men:

74 individuals served with **3,198** bed days

GLASS HOUSE

Residential treatment for women:

99 individuals served with **3,147** bed days

TRANSITIONS

Supportive housing for men working on recovery:

29 individuals served with **4,552** bed days

OUTPATIENT PROGRAMS

Intensive therapy and group sessions:

669 individuals served
2,059 individual hours
10,105 group hours

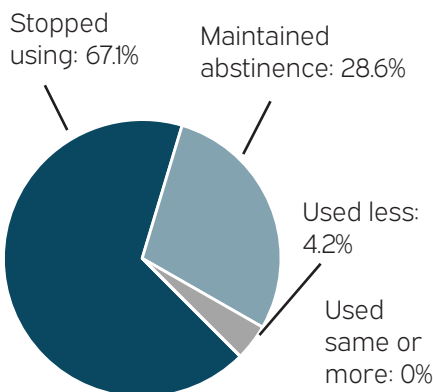
** Ability to serve men Holden House was limited last year due to seven months of restoration work required after fire. Program fully reopened with new enrollments in November 2019.*

VOICES OF THE CLIENTS

Results of client surveys for residential and outpatient programs.

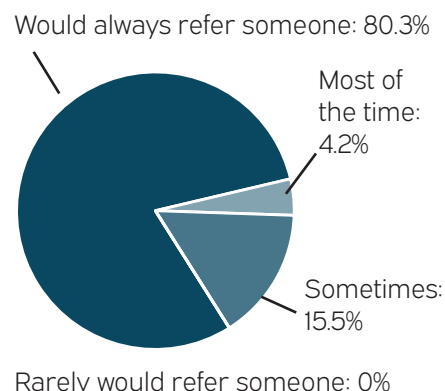
95.7%

reported they stopped using alcohol or drugs, or maintained abstinence after entering programs



84.5%

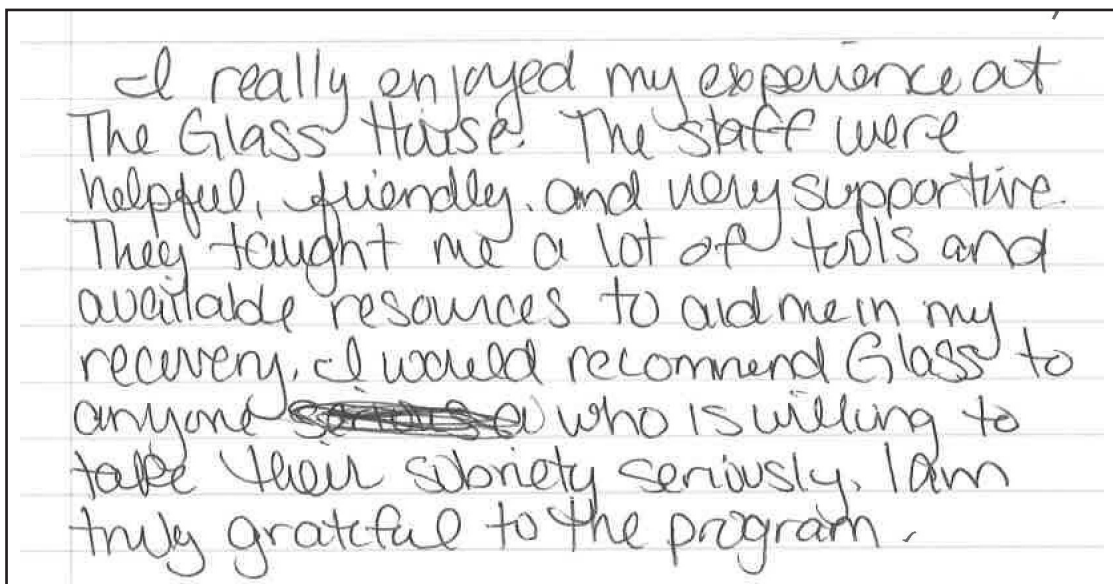
Would refer someone else to Mid-Michigan Recovery Services "always" or "most of the time."



OTHER KEY FINDINGS:

Individualized treatment plans were helpful and useful "always" or "most of the time": **88.3%**

Rights to privacy and choices were explained and valued "always" or "most of the time": **88.7%**



Mission & strategy



OUR MISSION

Mid-Michigan Recovery Services Inc. is committed to inspiring hope by providing a safe environment - teaching and modeling healthy lifestyles for all impacted by substance use disorders. We KNOW recovery is possible.

OVERVIEW OF 2019-20 STRATEGIC PLAN UPDATE AND INTERIM PLAN

Goal 1: Technology Plan

1. Develop, secure and implement an EMR system
2. Update landlines and phone system with possible integration of internet
3. Create an IT replacement plan

Goal 2: Stabilize and Expand Monetary Resources

1. Enhance accounting/budgeting process
2. Annual community engagement plan
3. Research and develop new funding sources

Goal 3: Strengthen Communication

1. Standardize financial and program reporting
2. Update program standards
3. Creating PR marketing/communication plan and update all marketing materials
4. Improve internal communications

Goal 4: Program Delivery & Expansion

1. Expand geographic service area
2. Enhance policy and procedure to best practice standards (CARF)
3. Women's specialty program

Goal 5: Recruit and Retain Great Talent and Strengthen Human Resources

1. Strengthen and build administrative foundation
2. Strengthen organizational HR development plan

STATEMENT OF ACTIVITIES 2017-18

Operating revenue	
TOTAL REVENUE	\$2,514,627.82
Expenditures	
Direct	\$46,822.36
Personnel	\$1,705,618.83
Occupancy	\$108,709.08
Professional fees	\$88,788.24
Gen. and Administrative	\$266,498.88
TOTAL EXPENDITURES	\$2,216,437.39
<i>Change in net assets</i>	<i>\$298,190.43</i>

STATEMENT OF ACTIVITIES 2018-19 PRELIMINARY-PENDING AUDIT

Operating revenue	
TOTAL REVENUE	\$2,452,313.60
Expenditures	
Direct	\$47,777.84
Personnel	\$1,820,021.05
Occupancy	\$112,663.62
Professional fees	\$182,980.76
Gen. and Administrative	\$230,512.38
TOTAL EXPENDITURES	\$2,393,955.65
<i>Change in net assets</i>	<i>\$58,357.95</i>

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