

# YOUR RIGHTS

EVERY CLIENT HAS THE RIGHT TO:

**[www.yasohio.org](http://www.yasohio.org)**

If you have questions about your rights or feel your rights have been violated, please contact the **YAS Client Rights Officer** at **614.258.9927**

## INFORMATION

to know about the expectations for client responsibilities while participating in YAS programs and services

## ACCESS

to obtain services regardless of race, sexual orientation, gender identity, gender expression, marital status, age, religious or political beliefs, ethnicity, or disability

## CHOICE

to consent or refuse any service, treatment therapy or medication upon full explanation of the expected benefits and consequences

## SAFETY

to be reasonably protected from abuse, inhumane treatment, and violence

## PRIVACY

to have a private environment during counseling and services

## CONFIDENTIALITY

to be assured that any personal information will remain confidential

## DIGNITY

to be treated with respect, empathy, courtesy, consideration and attentiveness

## COMFORT

to feel comfortable when obtaining services, including freedom from restraint or seclusion

## CONTINUITY

to receive individualized counseling and services for the duration specified in each client's treatment plan

## OPINION

to freely express views, without reprisal, on the services provided



*This poster has been adapted from the YAS Client Rights, Responsibilities & Grievance Procedures document, which is given at intake and available upon request.*