

WAIVER HELP

Possible roster errors:

- **INVALID EMAIL** - Then this person (not the team manager, not a friend) **THE PERSON ON THE ROSTER** with the "Invalid Email" next to their name must email us from their email and include their name, TEAM NAME, and tournament name. Once we get that, we will send them a waiver.
- **ROSTER PHOTO NEEDED** - You need to [email us](#) your headshot for the roster.
- **NEED ID** - You need to [email us](#) a copy of your VALID ID. We need to be able to see name, photo, DOB, and expiration date.
- **WAIVER ERROR** - This means you did not put your full name (MUST MATCH ID) on the waiver form. If it doesn't match you must re-do it. If your name is Edward and you put Eddie, it is wrong. If your name is Juan Garcia and you put Juan, it is wrong....
- **3RD FINAL WAIVER** - This means we have already sent you 2 others and after the 3rd if you do not do it right you can't play. Your name must match ID. If you need help contact your team manager, click the help button on the adobe document and have it help you, google how to fix it....
- **Waivers:** You must sign these to play. It will automatically send you a reminder every 24 hours until it is complete. Deadline is 7pm on Friday night before the tournament. If it is not correctly complete (your name must match your ID on the waiver) then you will not be playing. No exceptions.

It will take up to **72 hours AFTER** you signed it to review the waiver to see if it is correct. When we have had a chance to do that it will be updated as completed on the roster. **BE PATIENT**, we will get to it when we can.

[See next pages for visual help](#)