



POST OFFICE BOX 2469
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KINSTON, NC 28502

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CULTURAL COMPETENCY POLICY:

ENC PSYCHOLOGICAL SERVICES UNDERSTANDS THE NEED FOR OUR PROVIDERS TO BE SENSITIVE TO THE CULTURAL NEEDS OF OUR CLIENTS. IF YOU, AS OUR CLIENT, FEEL THAT WE ARE NOT BEING SENSITIVE TO YOUR CULTURE OR RELIGIOUS BELIEFS, PLEASE NOTIFY US AND WE WILL MAKE EVERY ATTEMPT TO ADDRESS THIS, OR REFER YOU TO A THERAPIST WITH WHOM YOU WILL FEEL MORE COMFORTABLE.

IF YOU ARE IN NEED OF AN INTERPRETER, WE WILL MAKE EVERY EFFORT TO SECURE ONE FOR YOU OR TO MAKE A REFERRAL OUTSIDE OF OUR OFFICE TO A PROVIDER WHO CAN PROVIDE SERVICES IN YOUR LANGUAGE. UNFORTUNATELY, WE TRY AT ALL COSTS TO AVOID INTERPRETING BY FAMILY MEMBERS, AND DO NOT ALLOW INTERPRETING BY MINORS.

AS ALWAYS, IF YOU FEEL THAT WE CAN IMPROVE YOUR EXPERIENCE IN ANY WAY, PLEASE LET US KNOW.

SIGNATURE OF CLIENT OR GUARDIAN/DATE