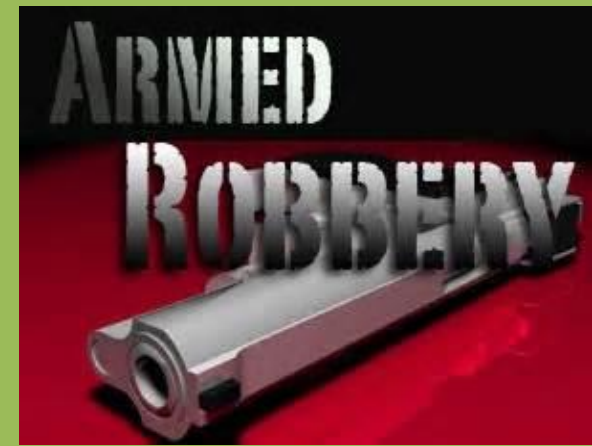


## *Armed Robberies*



### **Did You Know...**

According to OSHA's website, injuries inflicted by armed robbers are the leading cause of occupational deaths in the retail grocery industry.

Some supermarkets are favorite targets of armed robbers. The doors are open to the public, cash is accessible, and robbers generally meet little resistance when carrying out their crime.

### **The Best Offense is a Good Defense...**

In building a defense against armed robbery, much attention is given to protecting cash, and minimizing dollar losses. But once an armed robber enters your store, the only priority is to protect human life and safety. No amount of money is worth the risk of injury or death at the hands of an armed robber.

### **What To Do In The Event Of An Armed Robbery...**

- Never resist an armed robber. Do exactly what he/she tells you to do.
- React quickly and unemotionally to a robber's requests.
- Employees not directly involved with the robbery should concentrate on the robber's description, clothing, voice, and method of getaway (but never run outside the store after the robber).
- Notice anything the robber touches.
- Trip the silent alarm (if your store is so equipped) as soon as possible, but only when it is safe to do so.
- Call the police as soon as the robber has left the store.
- Lock the doors after the robber has left to prevent re-entry.
- Ask customers who witnessed the robbery to stay until police arrive, and write a statement of what they saw. Get names, addresses and phone numbers of all customer witnesses.
- When witnesses write their statements, do not allow them to compare notes.
- Show police anything the robber touched, they may want to dust for fingerprints.
- Following a robbery, do not discuss the incident with the news media.