



Public Authority Care Communications

June 2023

In This Issue:

Electronic Visit Verification Starting 7/1/2023!

EVV

Electronic Visit Verification (EVV) is a federal law that will require IHSS and WPCS providers to check in and out after each shift by using either the IHSS EVV ESP Mobile app, the Electronic Service Portal or Telephone Timesheet System (TTS; using the recipients landline telephone).

Training

- This change will go into effect on 7/1/2023 for ONLY non-live in providers. .
- Check-in at the beginning of each shift in real time
- Check-out at the end of each shift in real time
- Identify location when checking in or out as either at the recipient's home or in the community.

Upcoming Class

- **IHSS EVV ESP Mobile app will be available for download on 7/1/2023 not before.**

Sick Leave

- Resources are available on the [CDSS](#) and IHSS PA websites
- The system will only capture location when the provider checks in and out. They system **will not** track the provider's location or movements throughout the day.
- The EVV system will allow a provider to fix an error if they forget to check in or out.

Staff Contact Info

EVV FAQ's:

[English](#)

[Spanish](#)

FREE Online Provider Training Platform

The IHSS Public Authority is pleased to announce that we offer trainings online via Care Academy! Registration is **NOT** required, but if interested, call or email Nicole; nlinsenbigler@sjgov.org / 209-468-1747 .

Training Topics Include:

- *Basic Housekeeping Techniques.*
- *What does it mean to be a professional caregiver*
- *Overview of Nutrition and Food Prep*
- *Managing Job Related Stress*
- *Assisting with Elimination Needs*
- *Overview of Skin Care and Wound Prevention*
- *Assisting with Oral Hygiene*
- *Introduction to Dementia Care*
- *Managing a Clean and Healthy Environment (Infection Control)*
- *Safety Precautions and Fall Prevention (Part 1)*
- *Safety Precautions and Fall Prevention (Part 2)*
- *Overview of Transfers and Mobility Equipment*
- *Communicating with Older Adults*
- *Assisting with Bathing*
- *Clients Rights, HIPPA, and Elder Abuse Prevention*
- *Assisting with Personal Care Through ADLs*
- *Assisting with Independent Living Through IALDs*
- *PPE for Homecare*
- *Overview of Mental Illness Care*
- *Overview of Intellectual Disability Care*
- *Coping Skills for Caregivers*
- *Performing Basic First Aid during Medical Emergencies*
- *Emergency Planning and Response*

Newly Added Topics:

- *Addressing Agitation and Aggression in Dementia*
- *Addressing Dementia-Related Behaviors when assisting with ADL's*
- *Caring for Older Adults Living with Hoarding Disorder*
- *Honoring Your Clients' Rights, Self-Determination and Advance Directives*
- *Improving Caregiver Empathy*
- *Light Housekeeping Techniques*
- *Managing Grief after death of a client*
- *Overview of Anxiety Care*
- *Overview of Arthritis Care*
- *Overview of Care After Hospital Discharge*
- *Overview of End of Life Care*
- *Recognizing and Preventing Caregiver Burnout*
- *Time Management and Organizational Skills*
- *Working with an aging population*



Continued...

Benefits include:

*Self-paced learning *Certificates available *Wide variety of classes *Access on your phone, tablet or computer

Upcoming Class

This class will discuss communication skills and how to navigate difficult situations.

The following training class will be held virtually using Microsoft Teams. To register please call or email Nicole; 209-468-1747 / nlinsenbigler@sjgov.org.

Class: Communication Skills

Date/Time: July 20th / 1:00—2:00 pm

Reminder, Sick Leave Time Expiring!

Friendly reminder that any unused sick leave time that was accrued will expire and re-set on 7/1/2023. Providers must meet eligibility requirements to receive and use sick time. Sick leave can be claimed either on the ESP timesheet website or by filling out and returning a [SOC 2302](#) form.

Staff Contact Information

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