



This is a 1-day class room/or onsite program of training for participants that provides the following content with complementary dedicated Tool Kits / Storyboards to achieve the correct project structure of your nominated company project with additional remote mentoring prior to the certification review.

- Kaizen and Lean Six Sigma Overview of methodologies, management systems and associated tool kits

- Awareness of the context, leadership, and structure of conducting KAIZEN and LEAN SIX SIGMA programs
- Participants must nominate a company-based improvement project to be undertaken to demonstrate competency and to achieve certification to internationally standard (RABSQA -TD70) Lean White Belt Competency Standard
- Objectives, structures, approach and terminology

- Supply of dedicated "tool kits" and storyboards to ensure structure of project aligns with national competency standards

- Examples of the types of business issues that can be resolved using these "best practice "methods
- Basic understanding of statistical analysis utilising data techniques to identify, visualize and quantify the major issues

Kaizen Lean Six Sigma – White Belt

1 Day Awareness Mentoring Coaching Program



SESSION TITLE - White Belt Introduction Program	Duration	Start	End
1 DAY - LEAN SIX SIGMA AWARENESS PROGRAM		9:00	
Welcome & Agenda review for the day	0:10	9:00	- 9:10
Safety / Ground Rules / Expectations	0:05	9:10	- 9:15
Participant introductions / Share Experiences / Backgrounds	0:30	9:15	- 9:45
Leadership Methods and Practice - Servant Leadership	0:15	9:45	- 10:00
Kaizen Lean and Six Sigma - History, Differences in Approach	0:25	10:00	- 10:25
The Learning Cycle	0:05	10:25	- 10:30
Continuous Improvement Roles / Relationships / Behaviours	0:15	10:30	- 10:45
Morning Break	0:15	10:45	- 11:00
Reason for Change	0:10	11:00	- 11:10
Lean - 8 waste Overview	0:15	11:10	- 11:25
Mindset Change / Agility / Agile Digital World / Industry 4.0	0:20	11:25	- 11:45
Voice of the Customer and Customer Requirements	0:15	11:45	- 12:00
SIPOC - Supplier In / Process Out / Control - quality/cost/speed	0:20	12:00	- 12:20
Customer Exp VOC Value Creation / Critical to Quality / COPQ	0:10	12:20	- 12:30
LUNCH	0:45	12:30	- 13:15
Turnaround Time, Touch Time, TAKT, OPE, Tech Limit, Operator Variance	0:45	13:15	- 14:00
DMAIC methodology Define, Measure, Analyse, Improve, Control	0:45	14:00	- 14:45
Six Sigma DMAIC with PDCA - The problem solving methodology	0:15	14:45	- 15:00
Data Understanding / Statistical Control / Data Collection /	0:30	15:00	- 15:30
Summary Day 1; Plus-Deltas / Questions	0:30	15:30	- 16:00
Close	0:20	16:00	- 16:20

Please make contact with us to obtain the latest Training program dates and pricing is dependent on course location, either the company inhouse or public courses may be undertaken ! please contact us by email @ info@richterconsulting.com.au or by phone +61 417766611

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