



AMERICAN DOCUMENT & DESKTOP SOLUTIONS

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Kyocera Supports Manufacturer with Scan and Email Solution

THE SITUATION – Each day, a large number of financial documents came across the table of a large manufacturer in Texas. However, the manufacturer’s employees were unable to scan and email the massive amount of financial documents at one time due to attachment size restrictions on their email server. This was causing a major burden on productivity.

THE CHALLENGE & THE SOLUTION – The client was frustrated by the amount of effort it took to send large documents via email internally to different departments for processing and externally to clients. The process of looking up addresses in the address book and breaking the documents down to sizes small enough for email servers to handle was a burdensome task. The process, while better than hand delivering documents internally and more cost-effective than FedExing, was putting a strain on productivity.

Aware of the challenge, the dealer approached the client, proposing KYOCERA MFPs with Kyocera’s AccuSender®, powered by Biscom application, to address the pain. The client was open to exploring all options to solve the scanning problem, including other providers. The dealer, however, relayed the value provided with the AccuSender powered by Biscom application, and the client was sold. AccuSender allows the client to easily scan and send large documents quickly with no size limitation. The application also allows the client to print barcode routing sheets for all of their common destinations, eliminating valuable time spent entering email addresses, subjects, or cover pages.

THE RESULTS – The client no longer has to make allowances and sacrifices for sending large documents. They now take advantage of barcode routing sheets to automatically send sensitive financial information to accounting, auditing, accounts payable as well as their clients with minimal steps required.

THE BENEFITS – With the combination of the KYOCERA MFPs and AccuSender powered by Biscom, the client can easily send large documents in one simple step. This expedites financial document transmission, and greatly improves the client’s productivity.
