



## Who to Call: IHSS, ESP, Public Authority or SEIU 2015?

<u>ISSUE</u>	<u>WHO SHOULD BE CALLED?</u>
• I do not have my first set of timesheets .....	<u>IHSS</u>
• I don't see my timesheets on the Electronic Service Portal.....	<u>Payroll</u>
• My check is late .....	<u>ESP</u>
• I am a Provider and would like to sign up for direct deposit.....	<u>ESP or Public Authority</u>
• I am a Provider and want to use my sick leave... ..	<u>ESP or Public Payrol</u>
• I am a Provider or Recipient and forgot my password for electronic timesheets...	<u>ESP Help Desk</u>
• I am a Provider or Recipient and need my TTS registration code... ..	<u>Payroll</u>
• I need a new Provider .....	<u>Public Authority</u>
• I want to apply for IHSS .....	<u>Referral for Services</u>
• I have questions about my Share of Cost (SOC) .....	<u>IHSS Social Worker</u>
• I do not know who my Social Worker is.....	<u>IHSS</u>
• Why are dues taken from my check .....	<u>SEIU 2015</u>
• I'm a Provider and need health insurance.....	<u>Health Care Trust</u>
• I'm a Recipient and need more hours of care .....	<u>IHSS Social Worker</u>
• I'm a Provider who was injured while working for a Recipient .....	<u>Payroll</u>
• I am a Provider or Recipient and would like training .....	<u>Public Authority</u>
• I'm a Provider with questions about Medical or Dental Benefits .....	<u>Health Care Trust</u>
• I need information about Unemployment/Disability Insurance. ....	<u>EDD</u>
• I suspect a Recipient is being abused .....	<u>Adult Protective Services</u>
• I need to enroll as an IHSS Provider for payroll .....	<u>IHSS Social Worker</u>
• I'm a Provider and need a verification of employment.....	<u>IHSS (209-468-2202)</u>

### Important Phone Numbers

Payroll .....	(209) 468-1119	Health Care Trust.....	1(800)824-3316
Public Authority.....	1(800) 491-1996	EDD .....	1(800)300-5616
Referral for Service .....	(209) 468-1119	Adult Protective Services.....	(209)468-3780
IHSS Social Worker.....	(209) 468-1119	ESP Help Desk... ..	(866-376-7066)
SEIU 2015.....	( 855) 810-2015	ESP.....	www.etimesheets.IHSS.Ca.Gov
IHSS .....	(209) 468-1119		