



TO: All NC Company/Independent Firm Adjusters and Self-Employed Insurance Adjusters

**From: North Carolina Department of Insurance
Agent Services Division**

Date: December 08, 2022

Re: Changes to Licensing of Insurance Adjusters in NC

North Carolina is announcing changes to the licensing of Insurance Adjusters.

Effective 12/08/2022, North Carolina made changes to the title of Self-Employed Insurance Adjusters and Company/Independent Firm Adjusters. These two license types will now be titled “Adjuster” in NC.

For existing licensees who held a Company/Independent Firm Adjuster license, the license has been changed to say “Adjuster” and no action is needed.

For existing licensees who held a Self-Employed Insurance Adjuster license, the Self-Employed Insurance Adjuster license will show the status of “Cancelled” as of 12/08/2022, and a new license titled “Adjuster” will be Active as of 12/08/2022. No action is needed by existing licensees as this conversion was processed automatically.

This change only affects the two license types of Self-Employed Insurance Adjuster and Company/Independent Firm Adjuster. We continue to offer the Hail Adjuster and Public Adjuster license types.

Applications which are pending as Company/Independent Firm Adjuster or Self-Employed Insurance Adjuster will be issued as “Adjuster” license type upon approval.

There will be no change to Continuing Education requirements, and any Continuing Education already completed will be applied to the “Adjuster” license.

If you have any questions regarding this announcement, you can email ASD@ncdoi.gov or call 919 807-6800.