

# General Party Questions and Answers

- What time frame is included with the party?
  - Three Hours use of the waterpark
  - One hour use of the party room
- Do parents have to pay?
  - Yes to stay for the party they would need a dry pass cost is \$5.00
  - If you book online you receive two free dry passes
- Children 1 and Under
  - Are free
  - Must wear a Swim Diaper
    - (No Exceptions, Normal Diaper Does not Count)
  - Must be below 42" Tall
  - Food is not included for free passes
- Can I Bring a cake
  - You can bring in a cake or cupcakes
  - You can bring in an Ice cream cake just keep in mind the waterpark is 85 degrees and we do not have freezer space to store it.
  - Must have a party package reserved with us to bring in cake.
  - Must supply your own plates and silverware
- We have no where permitted by the health department to store your cake, cupcakes or presents.
- No other food is allowed in the waterpark including ice cream
- You can add chips and pretzels to your order if you are looking for more food options. During the booking process.
- No Glass can be brought into the waterpark
- Number of Guests
  - Minimum of 8 Guests
  - Maximum of 16 (Plus two free dry passes if booked online) with use of only one party room. More than 16 people please contact our gift shop during park hours to discuss our group options.
  - Dry passes count in this number for occupancy reasons with the building department
- Can we decorate
  - Yes but decorations must be removed in the 1 hour time frame
  - Thumb tacks cannot be put in the walls.
  - You can only decorate the party room nothing can be hung in the waterpark on the walls.

- Where do we check-in Gift Shop
  - Waterpark entrance faces target store in back part of Clarion Hotel.
- Arcade
  - Some Party Packages include 20 Tokens per person
  - Additional tokens can be ordered at a discount during reservation process
  - Arcade games take Tokens
  - Change Machine in arcade
  - Most Games in Arcade give out tickets or prizes based on skill of the player or LUCK
- Party Hosts or Hostess are not included in party packages
- An attendant will deliver the food at the start of the party room time. Will deliver Ice cream upon designated time.
- An attendant will clean the room at the conclusion of the party.

**If you have additional questions please contact the gift shop during park hours at 585-344-2100**