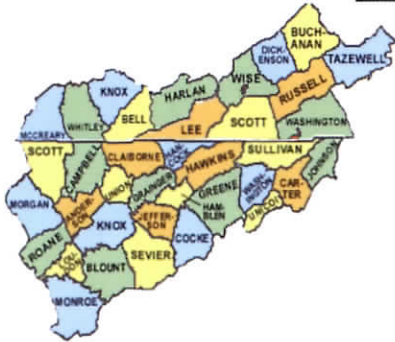


## OPERATION SAVE

Supportive Services for Veteran Families (SSVF) is a grant that assists veterans and/or veteran families to maintain stable housing or rehouse homeless veterans and/or veteran families. The SSVF Grant under ARCH that is known as Operation SAVE serves 8 counties in Northeast Tennessee: Carter, Greene, Hancock, Hawkins, Johnson, Sullivan, Washington, Unicoi, and 10 counties in Southwest Virginia: City of Bristol, City of Norton, Buchanan, Dickenson, Lee, Russell, Scott, Tazewell, Washington, Wise (see map below).



If you live in a different county please feel free to contact Tennessee Valley Coalition to End Homelessness or Peoples Incorporated for assistance.

Tennessee Valley Coalition to End Homelessness Knoxville, TN Phone: 1-888-556-0791 (16 Counties lower NE TN and 5 KY counties)

People Incorporated Woodstock, VA Phone: 1-540-459-9096 (5 Counties in Shenandoah Valley, VA)

## IMPORTANT

Due to sudden Governmental changes to the SSVF Grant, please don't hesitate to call to see if you qualify for assistance.

To all who served our country,  
Thank you.  
To all of the fallen heroes,  
You will always be remembered.



*"Working together to end homelessness"*

ARCH

321 West Walnut St  
Johnson City, TN 37604

522 Alabama St  
Bristol, TN 37620

Phone: 1-877-754-VETS

Email:

alyssa@appalachianhomeless.org



Utility  
Disconnection

Eviction

Homeless



On the streets

Hopelessness

Deposits

**You  
are not alone**

**OPERATION  
SAVE**  
Serving Appalachian  
Veterans Effectively

CONTACT ALYSSA ROBERTS  
INTAKE COORDINATOR  
TEL: 1-877-754-VETS

## OPERATION SAVE (SSVF GRANT)

The two main purposes of the SSVF grant is to



1) To promote housing stability among very low-income Veteran families who reside in or are transitioning to permanent housing. 2)

SSVF is a short term crisis response case management intensive program used to address immediate housing needs and secure community supportive services for the veteran.

ARCH offers the following services through the SSVF grant:

- Storage and/or moving expenses
- First month's rent
- Rent deposits
- Utility deposits
- Car repair
- Child care
- Assistance with public transportation
  - Public buses
- Employment related expenses
  - Employment related clothing
  - Uniforms
  - Tools related to employment
  - Certifications
  - Driver's License/state ID

NOTE: These services are based on veteran eligibility

### What to do first:

Contact: Alyssa Roberts the Intake Coordinator at 1-877-754-VETS ext. 105 or go to ARCH located at 321 West Walnut St Johnson City or 522 Alabama St Bristol, TN for intake.

### Qualifications:

IMPORTANT: Must provide a copy of DD214 unless the client is HUD VASH for consideration for services.

- ◆ A veteran must have an Honorable or OTH Discharge and have at least 24 hours of active duty before the veteran or their family is eligible for SSVF services.
- ◆ Note: the Veteran identifies the members of his/her household. A family may include persons who are not related by blood or marriage.

Household gross annual income cannot exceed 50% of area median income based on the income limits set by HUD for each county.



Income limit per county	1 Person	2 person
Carter Tn.	\$17,950	\$20,500
Greene Tn.	\$16,100	\$18,400
Hancock Tn.	\$15,950	\$18,200
Hawkins Tn.	\$17,750	\$20,250
Johnson Tn.	\$15,950	\$18,200
Sullivan Tn.	\$17,750	\$20,250
Washington Tn.	\$17,950	\$20,500
Unicoi Tn.	\$17,950	\$20,500
City of Bristol Va.	\$17,750	\$20,250
City of Norton Va.	\$18,350	\$20,950
Buchanan Va.	\$18,350	\$20,950
Dickerson Va.	\$18,350	\$20,950
Lee Va.	\$18,350	\$20,950
Russell Va.	\$18,350	\$20,950
Scott Va.	\$17,750	\$20,250
Tazewell Va.	\$18,350	\$20,950
Washington Va.	\$17,750	\$20,250
Wise Va.	\$18,350	\$20,950

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Johnson City, TN 37604

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