



Pawsome Paddles Hydrotherapy Centre, The Stables, Foxholes Farm, London Road, Hertford, Herts SG13 7NT
Web: www.pawsomepaddles.com – Tel: 01992 558740 / 07923074372 - Email: info@pawsomepaddles.com

Privacy Policy

Last updated: 14th May 2018

Pawsome Paddles Hydrotherapy Centre operates <https://www.pawsomepaddles.com/> (the "Site"). The EU General Data Protection Regulations (GDPR) require all companies to treat personal information collected or handled securely and maintain accurate records as to how this information is stored and used. This document details policies regarding the collection, use and disclosure of Personal Information that the Site collects, stores and uses.

We use your Personal Information only for providing and improving the Site. By using the Site, you agree to the collection and use of information in accordance with this policy.

Information Collection And Use

While using our Site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name, contact number, address and email address.

We will never lease, distribute or sell your personal information to third parties unless we have your permission or the law requires us to.

Following commencement of services information will be shared with your referring veterinary surgeon who should already have access to your details prior to the referral. Your veterinary clinic should have their own privacy policy in place for storing this information.

Log Data

Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data").

This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics.

In addition, we may use third party services such as Google Analytics that collect, monitor and analyze this information.

Communications

We may use your Personal Information to contact you with newsletters, marketing or promotional materials and other information that you may find helpful related to the services we offer. We require all customers to agree to this via declaration on our Veterinary Referral Form which all clients complete before using our services.



Pawsome Paddles Hydrotherapy Centre, The Stables, Foxholes Farm, London Road, Hertford, Herts SG13 7NT
Web: www.pawsomepaddles.com – Tel: 01992 558740 / 07923074372 - Email: info@pawsomepaddles.com

Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive.

Like many sites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

As per requirement of the Canine Hydrotherapy Association all client details will be held for five years after the service is no longer required. Hard copies of records will be stored in a locked filing cabinet whilst electronic copies will be protected by means of a file password.

Changes To This Privacy Policy

This Privacy Policy is effective as of 14th May 2018 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

Contact Us

If you have any questions about this Privacy Policy, please contact us.

Pawsome Paddles Hydrotherapy Centre,
The Stables,
Foxholes Farm,
London Road,
Hertford,
Herts SG13 7NT

Tel: 07923074372 / 01992 558740
Email: info@pawsomepaddles.com