

### **Return Policy**

To ensure that each customer receives a new and fully charged Geneforce Power System, each Geneforce Power System is custom built (upon purchase) to ensure that a new battery reserve is installed in each purchased unit.

Geneforce Incorporated accepts cancellation of orders within five days of payment. Otherwise, the order has been processed and the unit has begun assembly. No returns, refunds or cancellations are accepted after five days from purchase date. Any cancellations within the first five days after purchase are subject to a 20% restocking fee.

Please, contact Geneforce Incorporated at (305) 215-5443 and/or [sales@geneforcepower.com](mailto:sales@geneforcepower.com) to request information regarding our return policy, warranty, calculations and technical specifications.