



## Western Springs Asthma & Allergy, S.C.

Renee Lantner, MD • Chhavi Gandhi, MD

Board-Certified in Allergy/Immunology for Adults and Children

5600 Wolf Road, Suite 135 • Western Springs, IL 605

Tel: (708) 246-4515 • Fax: (708) 246-4502

Website: [www.westernspringsallergy.com](http://www.westernspringsallergy.com)

---

November 2020

Dear Patients,

In accordance with updated COVID-19 guidelines issued by numerous health-related agencies, we have continued to implement precautions, but have made a few minor changes.

These restrictions will still be in place as before:

- Patients will have temperature taken and be screened with questions. Anyone who is ill or has recent exposure to people known or suspected for having COVID-19 should not come to the office.
- All patients entering the office over the age of two years old must wear a face mask
- There will still be limited seating six feet apart in the waiting room and upstairs landing for those coming for injections
- The 30-minute mandatory wait time after receiving injections is still in place
- Children should be only be accompanied by one adult; siblings should remain at home unless they are also receiving care from us during the same visit
- Those with scheduled appointments will be directed to exam rooms upon arrival
- Staff will continued to be screened daily before coming to work. All office areas will be cleaned regularly and exam rooms will be thoroughly cleaned between patients.
- Telehealth visits are no longer required, but will be available.
- Respiratory diagnostics, such as spirometry and exhaled nitric oxide measurement, will now be performed on some patients with strict protective measures in place. This includes special viral filters for spirometry, PPE for the staff and an acrylic shield between patients and staff. In addition, a highly efficient air purifier is located in the room where spirometry and nitric oxide measurements will take place. Peak flow readings are still not being utilized at this time.