



# CineFesta Italia

## Refund Policy

### **Refund & Exchange Policy (exceptions noted below\*)**

Because we are run by volunteers and we try very hard to keep our expenses low, we cannot offer refunds except in very limited situations.

#### **Refunds for Canceled Events**

We'll contact you and issue a refund automatically, including all fees.

#### **Refunds for Rescheduled Events**

We'll contact you with the new date and time ASAP. Can't make it? Contact us. We'd love to see you and will try to exchange your ticket for an event that fits your schedule. If that's not possible, we'll issue a refund, including all fees.

#### **\*Exceptions to the Refund & Exchange Policy**

We understand that life happens. If you absolutely, positively can't make it and you have a very good reason, we'll do everything we can to help. Contact us.