## PRIVACY POLICY

Most Recent Update: December 2024

This Privacy Policy explains how Fencl Oil & LP Co., Inc collects, uses and discloses personal information of its customers and prospective customers.

## **COLLECTION OF PERSONAL INFORMATION**

Information collected directly from you: We may collect personal information directly from you, while setting up an account with us. Personal information we collect directly from you may include name, address, email address and phone number.

#### **USE OF PERSONAL INFORMATION**

We use information collected directly from you to provide you with customer service and support.

# DISCLOSURE OF PERSONAL INFORMATION

We do not disclose your personal information.

# TEXT MESSAGE COMMUNICATIONS

If you wish to stop receiving text messages from us, reply STOP to any text message sent from us.

## YOUR PRIVACY RIGHTS

You have the right to request access to the personal information we hold about you, or to request that your personal information be corrected or deleted. To exercise any of these rights, please contact us at 563.569.8205

#### CHANGES TO THE PRIVACY POLICY

We may update this Privacy Policy at any time. Please review it frequently.

# **CONTACT INFORMATION**

If you have any questions about this policy or our privacy practices, please contact us at 563.569.8205