

## Notice of Privacy Practices

Compassionate Care of North Carolina  
Office of Dr. Leslie Smith  
400 Shadowline Drive Suite 201B  
Boone, NC 28607  
Phone 828 832-8300 Fax 828 832 8303

Effective date: 6/12/2014

### **THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED. PLEASE REVIEW IT CAREFULLY.**

If you have questions about this notice, contact Mr. Steve Kenyon, practice manager.

#### **OUR OBLIGATIONS:**

We are required by law to:

- Maintain the privacy of protected health information
- Give you this notice of our legal duties and privacy practices regarding health information about you
- Follow the terms of our notice that is currently in effect

#### **HOW WE MAY USE AND DISCLOSE HEALTH INFORMATION:**

The following describes the ways we may use and disclose health information that identifies you (“Health Information”). Except for the purposes described below, we will use and disclose Health Information only with your written permission. You may revoke such permission at any time by writing to our practice Privacy Officer.

***For Treatment.*** We may use and disclose Health Information for your treatment and to provide you with treatment-related health care services.

***For Payment.*** We may use and disclose Health Information so that we or others may bill and receive payment from you, an insurance company, or a third party for the treatment and services you received.

#### ***Appointment Reminders, Treatment Alternatives and Health Related Benefits and Services.***

We may use and disclose Health Information to contact you that you have an appointment with us.

#### **SPECIAL SITUATIONS:**

***As required by Law:*** We will disclose Health Information when required to do so by international, federal, state or local law.

***Business Associates.*** We may disclose Health Information to our business associates that perform functions on our behalf or provide us with services if the information is necessary for such functions or services. For example, we may use another company to perform billing services on our behalf. All of our business associates are obliged to protect the privacy of your information and are not allowed to use or disclose any information other than as specified in our contract.

***Workers' Compensation.*** We may release Health Information for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.

***Public Health Risks.*** We may disclose Health Information for public health activities. These activities generally include disclosures to prevent or control disease, injury or disability; report births and deaths; report child abuse or neglect; reactions to medications or problems with products; notify people of recalls of products they may be using; a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition; and the appropriate government authority if we believe a patient is at risk for contracting or spreading a disease or condition ; and the appropriate government authority if we believe a patient has been the victim of abuse, neglect or domestic violence.

***Health Oversight Activities.*** We may disclose Health Information to a health oversight agency for activities authorized by law.

***Data Breach of Notification Purposes.*** We may use or disclose your Protected Health Information to provide legally required notices of unauthorized access to or disclosure of your health information.

***Lawsuits and Disputes.*** If you are involved in a lawsuit or dispute, we may disclose Health Information in response to a court or administrative order.

***Law Enforcement.*** We may release Health Information if asked by a law enforcement official if the information is: (1) in response to a court order, subpoena, warrant, summons or similar process; (2) limited information to identify or locate a suspect, fugitive, material witness, or missing person; (3) about the victim of a crime even if, under certain very limited circumstances, we are unable to obtain the person's agreement; (4) about a death we believe may be the result of criminal product; (5) about criminal conduct on our premises; and (6) in an emergency to report a crime, the location of the crime or victims, or the identity, description or location of the person who committed the crime.

**YOUR WRITTEN AUTHORIZATION IS REQUIRED FOR OTHER USES AND DISCLOSURES**

**YOUR RIGHTS:**

You have the following rights regarding Health Information we have about you:

***Right to Get Notice of a Breach.*** You have the right to be notified upon a breach of any of your unsecured Protected Health Information.

***Right To Amend.*** If you feel that Health Information we have is incorrect or incomplete, you may ask us to amend the information.

***Right to an Accounting of Disclosures.*** You have the right to request a list of certain disclosures we made of Health Information for purposes other than treatment, payment, and health care operations for which you provided written authorization. To request an accounting of disclosures, you must make your request, in writing, to Compassionate Care of North Carolina.

***Right To Request Restrictions.*** You have the right to request a restriction or limitation on the Health Information we use or disclose for treatment, payment, or health care operations.

***Right to Request Confidential Communications.*** You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. To request confidential communications, you must make your request, in writing, to Compassionate Care of North Carolina.

***Right to a Paper Copy of This Notice.*** You have the right to a paper copy of this notice.

**CHANGES TO THIS NOTICE:**

We reserve the right to change this notice and make the new notice apply to Health Information we already have as well as any information we receive in the future.

**COMPLAINTS:**

If you believe your privacy rights have been violated, you may file a complaint with our office or with the Secretary of the Department of Health and Human Services. To file a complaint with our office, contact us at the address above. All complaints must be made in writing. You will not be penalized for filing a complaint.

I have received a copy of this notice and have had my questions answered.

\_\_\_\_\_  
Patient or Legal Guardian Signature

\_\_\_\_\_  
Date