

Heartland Pets in the Millcreek Mall in Erie, PA knowingly supports a vicious cycle of animal cruelty. Their pups come from puppy mills, and we have lots of proof. Each day they continue this business model, they are condemning "breeding stock" dogs to a life of misery.

Heartland Pets America's Pet Registry
 10514 S&G Circle
 Harvey, AR 72841
 573 Millcreek Mall • Erie, PA 16565 Ph: 479-299-4418
 (814) 866-6407
 Extended Warranties For your Puppy
 Effective 30 Days After Purchase

Date of Sale: 1/8/13

Extends the following Extended Warranties to the Buyer (or designated owner) named below: (These warranties are not transferable)

These Extended Warranties apply only to puppy # 9304 described below:

Shava Apso
 BREED: M 12712
 SEX: Female WHELPING DATE: 1/12/13
 SIRE'S REGISTERED NAME: Countryside Rock
 REGISTERED NAME: Shava Apso
 BREEDER'S NAME: Paul Nichols SUPPLIER'S NAME: Culbertson, NE
 BREEDER'S ADDRESS: 71590 Dr 369
 CITY: Culbertson, NE

23

The number of puppy mills we have proof that Heartland has sourced from. Yet they claim that they use "a handful of reputable breeders"

4

The number of NON-certified "breeders" we have proof that Heartland sourced from. Yet they claim that they only use "USDA certified breeders"

20

The number of USDA violations this "breeder" ALONE has in the 2.5 years prior to when this report was written in 2014. Yet Heartland purchased a puppy from them in 2012 & 2013, the years in which they had 10 of those violations.

148

The number of dogs this "breeder" has on property. Yet Heartland tells customers that they have trust that their "breeders" are good.

Licensee/Registrant Information	Address
Legal Name (DBA): PAUL NICHOLS (Countryside Meadows) Customer No: 5115 Certificate No: 47-B-0079 Certificate Status: ACTIVE Status Date: Sep 28, 1993	71590 DRIVE 369 CULBERTSON, NE 69024 COUNTY: HITCHCOCK

Animal Inventory for Inspection Date: Apr 10, 2013

Inspection Animal Count	Animal Common Name	Animal Group Name
113	DOG ADULT	DOGS
35	DOG PUPPY	DOGS

Click this icon to export this data into an excel spreadsheet format

Customer No:	5115	Paul Nichols	Apr 10, 2013	Direct	0
Certificate No:	47-B-0079			Indirect	3
				Repeat	0
				Total	3

Heartland Pets has built a business supporting puppy mill cruelty. Do not allow this in your hometown anymore. Join our efforts. If you have a story to tell, please contact us right away.

Thank you!

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United States Department of Agriculture
Animal and Plant Health Inspection Service

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Inspection Report

Paul Nichols
Countryside Meadows
71590 Drive 369
Culbertson, NE 69024

Customer ID: 5115
Certificate: 47-B-0079
Site: 001
Paul Nichols

Type: ROUTINE INSPECTION
Date: Sep-29-2014

3.6 (a) (2) (x)

PRIMARY ENCLOSURES.

(x) Have floors that are constructed in a manner that protects the dogs' and cats' feet and legs from injury, and that, if of mesh or slatted construction, do not allow the dogs' and cats' feet to pass through any openings in the floor;

* Three enclosures (housing 6 dogs total) in the Sundowner building have holes in the flooring ranging in size from 2 in. x 2 in. - 4 in. x 6 in. Another enclosure (housing 1) has an approximate 2 in. gap between the flooring and the side wall where it had come unattached. These openings could allow a foot or leg to pass through the opening, causing injury to the feet and legs of the dog. Licensee must ensure that all floors are repaired/replaced and maintained in such a manner as to prevent and protect the dogs legs and feet from injury.

* To be completed by: 10/9/14

** Inspection and verbal exit interview conducted on 9/29/14 with facility representatives.



United States Department of Agriculture
Animal and Plant Health Inspection Service

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Inspection Report

3.6 (a)(2)(v)

PRIMARY ENCLOSURES.

(2) Primary enclosures must be constructed and maintained so that they:

(v) Enable the dogs and cats to remain dry and clean.

* There is a mixture of sand and water in four outdoor enclosures housing eight dogs. Dried sand residue was observed caked to the feet, legs and belly. A sand and water mixture is covering 75 to 90 percent of the ground surface area in four enclosures. Dogs not able to remain dry and clean at all times could cause discomfort and lead to potential health issues. The licensee must ensure all outdoor enclosures be provided with surface material that will allow all dogs to remain dry and clean at all times. Correct by 4/24/13.

* The facility inspection done on 4/10/13 and exit briefing done on 4/11/13 were conducted with the licensee.

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United States Department of Agriculture
Animal and Plant Health Inspection Service

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Inspection Report

Paul Nichols

Customer ID: 5115

Certificate: 47-B-0079

Site: 001

PAUL NICHOLS

Countrie Meadows
71590 DRIVE 369

Type: ROUTINE INSPECTION

Date: Jan-15-2013

CULBERTSON, NE 69024

2.40 (b) (2)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Sec. 2.40(b)(2) Attending veterinarian and adequate veterinary care (dealers and exhibitors). Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include: The use of appropriate methods to prevent, control, diagnose, and treat diseases and injuries, and the availability of emergency, weekend, and holiday care.

* The male American Bulldog identified as # 0084 is underweight. The vertebrae and ribs are visible when viewed from the side or top view. This dog lacks the typical fleshy covering over the hips, ribs, topline and shoulders. This dog is currently being housed out of doors. This dog must be seen by the attending veterinarian to properly evaluate his overall condition, to diagnose his health and to evaluate what may be causing him to not maintain a normal weight.

To be corrected by: 01-17-2013.

3.1 (c) (2)

HOUSING FACILITIES, GENERAL.

Sec. 3.1(c)(2) Housing facilities, general. Surfaces--Maintenance and replacement of surfaces. All surfaces must be maintained on a regular basis. Surfaces of housing facilities--including houses, dens, and other furniture-type fixtures and objects within the facility--that cannot be readily cleaned and sanitized, must be replaced when worn or soiled.

* There are at least 17 dog houses that have been chewed by the dogs. The dogs have chewed the opening around the sides, tops, and bottoms of the igloo style dog houses and the outward corners on the square style houses. Not only are these houses in disrepair they can no longer be readily cleaned appropriately because of the chewed, rough and uneven edges are holding dirt and grime. These houses must be replaced or repaired in a manner that allows for proper cleaning when they become worn or soiled.

* There are 3 red plastic dog feeders in the Sundowner kennel that have been chewed around the top

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edges by the dogs. These rough and uneven edges are holding dirt and grime and can no longer be cleaned and sanitized appropriately. These feeders must be replaced or repaired in a manner that allows for proper cleaning when they become worn or soiled.

To be corrected by: 02-15-2013.

3.1 (c) (3)

HOUSING FACILITIES, GENERAL.

Sec. 3.1(C)(3) Housing facilities, general. Surfaces. Cleaning. Hard surfaces with which the dogs or cats come in contact must be spot-cleaned daily and sanitized in accordance with Sec. 3.11(b) of this subpart to prevent accumulation of excreta and reduce disease hazards. All other surfaces of housing facilities must be cleaned and sanitized when necessary to satisfy generally accepted husbandry standards and practices. Sanitization may be done using any of the methods provided in Sec. 3.11(b)(3) for primary enclosures.

* The whelping building (that houses 49 dogs) needs a thorough cleaning. This would include the walls, dog doors, pen structures, divider panels concrete floors, and all other hard surfaces in contact with the dogs. These surfaces all have a buildup of brown grime. These surfaces to be spot cleaned daily and then sanitized per the regulations under 3.11 (b). This must be done to prevent the buildup of brown grime and foreign matter and to reduce disease hazards.

To be corrected by: 01-18-2013.

3.3 (e) (1) (i)

SHELTERED HOUSING FACILITIES.

Sec. 3.3(e)(1)(i) Sheltered housing facilities. Surfaces. The following areas in sheltered housing facilities must be impervious to moisture: Indoor floor areas in contact with the animals.

* The two floor pens (housing one dog each) in the north whelping room both have dogs that are in contact with concrete flooring. This flooring was observed to have water soaking into the concrete. These pens also have cracks in the concrete that are allowing water to penetrate. One of the pens has a quarter sized hole in the flooring where water puddles below the surface and can not be dried or removed. These concrete floors must be made impervious to moisture so that water is repelled and does not soak in. This must be done as to rapidly remove cleaning and waste water from the pens so that the dogs can stay dry and clean and to prevent bacteria and disease pathogens from soaking into the concrete flooring where the dogs are in contact.

To be corrected by: 03-01-2013.

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Inspection Report

3.3 (e) (1) (iii)

SHELTERED HOUSING FACILITIES.

Sec. 3.3(e)(1)(iii) Sheltered housing facilities. Surfaces. The following areas in sheltered housing facilities must be impervious to moisture: All walls, boxes, houses, dens, and other surfaces in contact with the animals.

* The 2nd pen (housing one dog) on the south side of the whelping kennel has an area on the outside wall where the plastic sheeting material does not completely cover the bare wood surface behind. This wood surface needs to be completely covered with the plastic sheeting so that this wall is impervious to moisture. This must be done so that this wall can be cleaned and sanitized appropriately and to help prevent an area that harbor bacteria and other disease pathogens.

To be corrected by: 03-01-2013.

3.4 (b)

REPEAT

OUTDOOR HOUSING FACILITIES.

Sec. 3.4(b) Outdoor housing facilities. Shelter from the elements. Outdoor facilities for dogs or cats must include one or more shelter structures that are accessible to each animal in each outdoor facility, and that are large enough to allow each animal in the shelter structure to sit, stand, and lie in a normal manner, and to turn about freely. In addition to the shelter structures, one or more separate outside areas of shade must be provided, large enough to contain all the animals at one time and protect them from the direct rays of the sun. Shelters in outdoor facilities for dogs or cats must contain a roof, four sides, and a floor.

* There are six outdoor pens that either need additional housing added for the dogs or need to have one dog removed from the pen. Each of these six pens only have adequate housing for one large breed dog and each of these pens house two large breed dogs. These pens each contain one large igloo style dog house. Each pen must provide enough housing that is accessible to each animal and that are large enough to allow each dog to sit, stand and lie in a normal manner. This must be done to provide for the comfort and well being of the dogs during cold or inclement weather. This involves 12 dogs.

3.6 (a) (1) (i)

PRIMARY ENCLOSURES.

Sec. 3.6(a)(1) Primary enclosures. Primary enclosures for dogs and cats must meet the following minimum requirements:

General requirements. Primary enclosures must be designed and constructed of suitable materials so that they are structurally sound. The primary enclosures must be kept in good repair.

* The 2nd pen (housing one dog) on the south side of the whelping building, has plastic on the outside back wall of this pen that has been chewed. This plastic is no longer in good repair and could further

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A good breeder only breeds one type of dog. Here, we've got proof that Heartland sourced both a Lhasa apso AND a Golden Retriever from the same breeder.

Heartland Pets AMERICAN PET REGISTRY
10514 S & G CIRCLE
573 Millcreek Mall • Erie, PA 16595, AR 72841
(814) 866-6407 (479) 299-4418
Extended Warranties For your Puppy
Effective 30 Days After Purchase

Date of Sale: 8-17-12

extends the following Extended Warranties to the Buyer (or designated owner)
as listed below. (These warranties are not transferable).

TELEPHONE NUMBER () / -

These Extended Warranties apply only to puppy # 15796 described below:

BREED	<u>Golden Retriever</u>	COLOR AND MARKINGS	<u>Golden</u>
SEX	<u>M</u>	LITTER NUMBER (if available)	<u>XUBN40106</u>
WHELPING DATE	<u>7/16/12</u>	REGISTRATION NUMBER	<u>DOYU4BN33287A</u>
SIRE'S REGISTERED NAME	<u>Michael Madocumsky</u>	REGISTRATION NUMBER	<u>LOYAZAN33385T</u>
DAM'S REGISTERED NAME	<u>Therese Thachala</u>	SUPPLIER'S NAME	<u>Heartland Pet</u>
BREEDER'S NAME	<u>715 90 Dr. 369</u>		
BREEDER'S ADDRESS	<u>Calhoun, Ne. 69024</u>		
CITY			

To qualify for these Extended Warranties, you must have your puppy examined by a licensed Veterinarian (of your own choosing) within seven days of purchase or within the time span afforded you by the regulations of the municipality in which this puppy is purchased. You must also keep the puppy under the regular and continued care of a licensed Veterinarian for the full term of these Extended Warranties.