



PPM

PROFESSIONAL PROPERTY MANAGEMENT INSTITUTE

March 15, 2011

To Whom It May Concern:

This letter is written on behalf of the Village Square at Amberly Homeowners Association, Inc. In late 2009, homeowners reported that pigeons were perching, in large numbers, on the roof of several townhomes. Their presence was creating a huge mess on the roofs, window ledges, decks, carports, and grounds. The health implications were of great concern to homeowners.

I called Chip Gentry with Hawk Manor Falconry and received a prompt response, followed by a meeting on site. His knowledge of pigeons and their habits made me confident of the plan he set forth to remedy the situation. Chip was here at all hours of the day and night to deal with the problems we were having. He stopped by my office frequently to keep me updated on his progress and if I was not in, he would email me the status. He was also in direct contact with homeowners to keep them posted on the situation.

We have seen no more pigeons in the area, but will definitely call Chip if we do.

Sincerely,

Carol Parker, CMCA, AMS, PCAM
Association Manager

