



CHSUC ANNUAL REPORT



COMMUNITY HEALTH SERVICES OF UNION COUNTY, INC.

“People don’t care how much you know until they know how much you care.” –

Theodore Roosevelt

STAFF

Cindy Cole, RN: Executive Director
 Dr. Gwen M. Perkins: Medical Director
 Dr. Dimitrios Hondros: Supervising Physician
 Dr. Howard Guthmann: Volunteer Physician
 Alex Hurst, PA: Clinic Provider
 Amy Barnes, RN: Nurse Supervisor
 Kristen Hildreth, RN: Clinical Nurse
 Norris Pierce: Projects Manager
 Terry Boyle: Health Information Manager
 Mitzary Gomez: Spanish Interpreter/MAA
 Yoli Gomez: Spanish Interpreter
 Laura Posso: Phlebotomist/Interpreter
 Rhonda Marsh Accounting: Bookkeeping
 Custodian: Calvin Jones

BOARD MEMBERS

Jim Brewer: Chair
 Surluta Anthony: Vice Chair
 Clara Wiggins: Secretary
 Jack James: Treasurer
 Dr. Gwendolyn Perkins: Medical Director
 Monica Ashley
 John Harris
 Jonathan Holland
 Dr. Dimitrios Hondros, Supervising Physician
 Lori Laney
 Emily McGinnis, PhD
 Carrie Stroud
 Jason Walle

MESSAGE FROM THE EXECUTIVE DIRECTOR

2024-2025 Annual Report: Celebrating Our Impact

I want to extend deepest gratitude for your support this past year. Because of the generosity of grantors, individuals and corporate support, we were able to provide primary medical care, education, medical supplies and medications to the underserved in our community and continue our 43-year mission.

This year's annual report details our collective successes and the tangible difference we made in our area. Our financial stewardship demonstrates how every dollar contributed directly fuels our work. In fiscal year 2024-2025, CHSUC Free Clinic assisted **5,884** uninsured individuals with **22,023** visits to the clinic.

The **Value of Service** (VOS) rendered to CHSUC Free Clinic patients, at no cost, during the program year totaled **\$2,292,488**. This total reflects the costs patients would have had to incur if the Free Clinic didn't exist.

As we look ahead, our vision for 2026 includes seeking new grant opportunities, securing new collaborations, expanding our services to reach more individuals in vulnerable communities and fostering new partnerships with local businesses. These ambitious plans will require continued dedication from our entire board and community. Your commitment makes all the difference. We are truly grateful for your partnership and for believing in the power of CHSUC Free Clinic to create a healthier community.

We're on the web: <https://www.chsuc.org>

Mission and Vision Statement

Our Mission: To provide a medical home for uninsured residents living with acute and chronic illnesses.

Our Vision: A community in which all residents have access to quality healthcare, regardless of economic status.

Goals for 2024-2025

- Offer uninsured adult residents an equitable plan of treatment to bridge the gap in healthcare access
- Provide education to equip patients with tools to self-manage their disease
- Successful outcomes as a result of positive therapeutic lifestyle changes (TLC)
- Develop long-term healthcare disparity and inclusion solutions through community collaborations

Services:

- Adult Primary Medical Care
- Diabetes Specialty Care
- In-house Lab Tests
- In-house Glucose Screenings
- Diabetes Education
- Prescription Assistance
- Nutrition Education
- Medication Education
- Diabetes and BP Supplies
- Hypertension Education
- Specialty Referrals
- Wellness Program (injections)

Grant Funding and Donations provide:

- Primary Physician Care
- Point-of-Care Lab Testing
- In-home Glucose and BP Testing Equipment and Supplies
- Prescription Assistance
- Diabetes Education
- Follow-up Care
- Seasonal Vaccines
- Specialty Care

CHSUC Free Clinic provides a primary care home for uninsured adult residents (ages 18+) who are without a primary care Physician. Eligibility guidelines require annual incomes at or below 250% of FPL.

CHSUC Free Clinic serves those with many untreated health complications, due to a lack of funds for access to traditional healthcare. The immediate intervention made possible by Point of Care (POC) laboratory testing and education decreases the number of emergency room visits by patients who are non-emergent; thus, driving down overall healthcare costs.

We salute our volunteers

- ◆ During 2024-2025 **62** volunteers gave **996** hours of their time to assist our clients.
- ◆ “Volunteers are the heartbeat of CHSUC Free Clinic.”



A special “Thank You” to: Dr. Gwendolyn Perkins, Dr. Dimitrios Hondros, Clinic Providers (PA-C, FNP), CHSUC Staff, SPCC, Direct Relief, BD, AmeriCares, Heart to Heart International, Novant Health, Atrium Health, Prevent Blindness NC, Sanofi, and Novo Nordisk for the support they have provided in the past year. Partnerships make our mission possible.

A “Grateful Acknowledgement” to: Braswell Trust, Sisters of Mercy, The Leon Levine Foundation, Foundation for the Carolinas, United Way, City of Monroe, Union County Government and Merancas Foundation for the faith and trust you have in our mission to the uninsured adult population.

CHSUC Revenue Sources 2024-2025

Corp/Individual Contributions	\$221,000
Private Grants	\$500,000
Government Agency Grants	\$373,000
United Way	\$32,000
Fundraisers, Donations	\$50,000
Program Service Fees	\$25,000
Other Revenue/Interest Income	\$14,000
Total Revenue	\$1,215,000