Member#:
 \_\_\_\_\_\_

 Tour Guide:
 \_\_\_\_\_\_

 Date of Tour:
 \_\_\_\_\_\_

Wellness Center Central

### **Membership Application**

The purpose of Wellness Center Central is to provide a safe and nurturing environment for each individual to achieve their vision of recovery while promoting acceptance, dignity and social inclusion.

Members must be at least 18 years of age, live in Orange County and have been or is currently receiving mental health services.

Full Name:					
Address:					
City:	State:	Zip:			
Phone #:	Email:				
Date of Birth:	Age:	Gender:			
Ethnicity:	Language(s) Spoken:				
Are you a Veteran? (Please mark one) Y	es / No				
Emergency Contact Name:					
Emergency Contact #:	gency Contact #: Relationship to you:				
How did you hear about Wellness Cer Friend Current Member		cle one) Another Wellness Center			
Community Clinic/Hospital (which or	ne)	Other			
Are you currently a member of another Wellness Center South Wellness What is your interest in joining Welln	Center West Cur	rrently Not a Member			
What is your interest in joining Wein					
What is important to you in your per	sonal journey of recove	ery?			

Which of the following are	as of recovery a	are you most in	terested in?	
Emotional	otional Spiritual Physical		hysical	Social
Are you interested in any o	of the following	:		
		Yes / No		
Volunteering at Wellness (	Center Central	Yes / No		
Volunteering in the Comm	unity	Yes / No		
Finding employment in the	e Community	Yes / No		
Facilitating groups/activiti	es	Yes / No		
What social activities are y	ou interested in	n? (Please circle a	ll that apply)	
Nature Walks	Field Trips		Dance	
Socializing	Drama		Other	
Four Year Degree Program Which life skills would you organizing, coping skills, co	like to enhanc	•	Example: cooking	0 0,
Which sports are you inter			-	
Volleyball	Basket		Bowling	
Horse Shoes Other	Frisbee Golf		Badmintor	L
Do you have any hobbies o 				
If yes, what should we do in	n case of an em	ergency?		
By signing this form, I agree I have been or am currentl *Membership will be renew	y receiving me	ntal health serv	e,	inge County and

Signature:	 Date:

## Wellness Center (Central)

## **Guidelines to Exiting Members**

Members may be asked to exit the center and/or placed on a suspension when they violate any one of the signed and agreed Wellness Center's Social Agreement upon their membership. Upon a violation, a Wellness Center manager/leader will sit down with a member to counsel and explain about the violation and the social agreement. Wellness Center manager will also provide other resources as needed.

### **Course of Action for Minor Offenses**

- > 1<sup>st</sup> Violation members may be asked to exit the center for one business day
- > 2<sup>nd</sup> Violation members may be asked to exit the center for three business days
- > **3**<sup>rd</sup> **Violation** members may be asked to exit the center for one week

\*In the event of a repeated offense or various offenses committed by the same member, we may ask the member to exit for longer than one week. It may be increased by two week increments

### **Course of Action for Serious Offenses**

- > 1st Violation members may be asked to exit the center for one month
- > 2nd Violation members may be asked to exit the center for two months
- 3rd Violation members may be asked to exit the center for six months

\*Members may be asked to exit the center for a longer period of time based on the discretion of the Wellness Center staff. Factors such as personal history as well as the severity of the offense will be considered. Each situation will be assessed on a case by case basis.

# **Categories of Offenses**

# **Minor Offenses**

#### Being disrespectful to others

- > Invading personal space
- Verbally being disrespectful

#### Being disrespectful to the environment

- Continuously smoking in the wrong area
- Spitting on floors/carpets inside of building
- Causing minor property damages.
   Member will be asked to pay for damages.

Foul language

Being disruptive in class

Yelling and screaming

Provoking others

# **Serious Offenses**

Physical or sexual abuse, assault and/or aggressive behavior. Police will be notified.

Possession of a firearm or concealed weapon. Police will be notified immediately.

Theft

\*With evidence/staff witness. Police will be notified.

Serious verbal and serious physical threats such as a Tarasoff situation. Police will be notified as well as the potential victim.

**Indecent exposure** 

Spitting at someone

**Intentional Breach of Security** 

- > Server
- Infecting computers with malicious software
- > Accessing confidential PHI

Serious property damage. Member will be asked to pay for damages and police will be notified.

Performing consensual sex acts on Campus

Sale and/or possession of an illegal substance or paraphernalia. Police will be notified.

Consistently and persistently bullying someone

Engaging in harassing behaviors including sexual harassment

## <u>Exit</u>

Upon being exited, the member must leave immediately leave the Tustin campus and may not return until arranging a meeting with the Program Director after the end of the exit period. An exited Member shall not be considered a Member in good standing during the period of exiting, and shall take no part in any program activities, events, outings, games, groups, hobby classes, right, and interests belonging to any of the Wellness Centers (Central, South, or West) until such time that the Member complies with the requirements for reinstatement.

## **Reinstatement**

- 1. For reinstatement after an exit, the Member must meet with the Program Director and other designated staff at Wellness Center Central.
- 2. Wellness Center Central staff will review the Social Agreement with the Member and ask the Member to sign and date the social agreement acknowledging their commitment to follow the social agreements.
- 3. Wellness Center Central staff will discuss any further requirements for reentry, such as specific classes or groups to help the member avoid further infractions.
- 4. The other Wellness Centers will be informed when a member has been reinstated.
- 5. The returning Member's attendance will be monitored to assure that member is complying with reentry requirements.

# COLLEGE COMMUNITY SERVICES WELLNESS CENTER CENTRAL and SOUTH

## **Social Agreements**

### Member Rights

- You have the right to protection from harm.
- You have the right to accept or deny our services.
- You have the right to be treated with dignity and respect.
- You have the right to participate in designing a plan to meet your needs.
- You have the right that your information will be kept private.

### **Social Agreements**

- While at the Wellness Center, I will participate in a group or activity.
- I will respect the environment by keeping the Wellness Center clean and useable for all by consuming food and/or beverages in designated areas only.
- I understand that person-to-person solicitation for personal financial gain is not allowed at the center unless it's previously approved by MAB and the management at the Wellness Center.
- I will smoke in the designated smoking area only.
- Drugs, alcohol and paraphernalia are NOT permitted on the Wellness Center premises.
- I will take full responsibility for my belongings.
  - Personal belongings should be left at home whenever possible. Members may be asked to leave personal belongings in their vehicle.
  - Wallets and/or purses containing personal identification should remain with the member at all times.
- I will be respectful of those who share my community, which includes:
  - Not engaging in verbally or physically aggressive behavior.
  - Not bullying members and/or staff verbally, physically or electronically.
  - Not engaging in any sort of harassment including sexual harassment.
- I will follow Wellness Center's policies and procedures to reduce the spread of COVID-19.
  - I will complete the COVID-19 Screening Tool and have my temperature taken prior to entering the Center.
  - o I will practice physical distancing by remaining at least 6ft apart from others.
  - I will wear a facial mask while inside the Center and outside in shared/common areas.
  - I will practice regularly washing my hands and/or using hand sanitizer.
- I will not bring items onto the Wellness Center premises that may compromise my safety or the safety of others.
  - Weapons of any kind (knives, guns, pepper spray, tasers, etc.) are not permitted on the Wellness Center premises.
- I will be aware of my surroundings when discussing topics associated with my protected health information.
- While at the Wellness Center I will respect and follow all group rules.
  - I will be respectful of others wanting to use the **Computer Room**. I will not stay on the computer for more than 30 minutes at a time.

- I will be respectful of others while using games in the Game Room. I will respect the condition of the room and its contents. I will communicate with a peer mentor any need or concerns and will be mindful of others who also want to participate. I will ask a peer mentor to set up all electronic games.
- I will be respectful of the serenity of others and will help keep noise and distractions to a minimum while in the **Meditation Room**.
- I will follow all rules while on outings with the Wellness Center.
  - Before being transported in any vehicle, all personal belongings will be placed in the trunk of the vehicle.
  - No distraction of the driver will be permitted while the car is in motion.
  - Smoking is not permitted in any vehicle.
  - Drugs, alcohol and paraphernalia are not permitted in any part of the vehicle.
  - Weapons of any kind (knives, guns, pepper spray, tasers, etc.) are not permitted in any vehicle.
     If the van driver suspects a member has been using alcohol or drugs, he/she reserves the right to refuse transportation.
- In compliance with the Good Neighbor Policy, I will conduct myself in a manner that is not disruptive or disturbing the neighborhood.
- Appropriate attire to be worn at all time at Wellness Center Central, South and West.

#### **Member Compliance**

By signing this agreement, I agree to abide by the rules of the program as determined by the Member Advisory Board (MAB). I understand that my information may be shared with Wellness Center West and Wellness Center South. If I am suspected of breaking one or more of the Wellness Center rules, the Center will convene a group led by the Program Director and any staff involved in the incident to discuss the incident and determine the appropriate course of action. I am aware that I may be suspended for a length of time as determined by the management team and MAB. The duration of the suspension will depend on the severity of the incident. Please refer to the attached *Guidelines for Exiting Members*.

I understand that when I get exited from one location, I am also being exited from the entire Tustin campus and all three Wellness Center locations. My exit information will be shared with the other sites.

NAME \_\_\_\_\_(Please print clearly)

\_\_\_\_\_ DATE \_\_\_\_\_

SIGNATURE	

## Wellness Center Central MEMBER QUALITY OF LIFE SURVEY

2020

 Member Number:
 Date:

		Strongly Disagree				Strongly Agree	
	Questions	1	2	3	4	5	Comments/Suggestions (Please be specific)
1	I participate in more social activities in my community.						
2	I am better able to deal with crisis.						
3	I am getting along better with my family.						
4	I do better in social situations.						
		E	mploy	ment		<u> </u>	
5	I am more interested in work.						
6	I have gained employment. (Please circle yes or no.)	YES		NC	2		
		<u> </u>	Educat	tion	1	<b>.</b>	
7	I am more interested in furthering my education.						
8	I have enrolled in an educational institution. (Please circle yes or no.)	YES		N	D		
		Vo	oluntee	erism			
9	I am more interested in volunteering.						
10	I am now volunteering in the community. (Please circle yes or no.)	YES		NC	C		
11	I do better in school, work and/or volunteering.						
		1	Nell Be	eing	-		
12	My symptoms are not bothering me as much.						
13	I do things that are more meaningful to me.						
14	I am better able to take care of my needs.						
15	I am better able to handle things when they go wrong.						
16	I am happy with the friendships I have.						
17	I have people with whom I can do enjoyable things.						
18	I feel I belong in the community.						
19	Please name group(s) that have been helpful to improve your quality of life as listed above.						
	Please use back of page for additional comments.						

Revised 06-23-2020