July, 2022



CHSUC ANNUAL REPORT



COMMUNITY HEALTH SERVICES OF UNION COUNTY, INC.

"You have not lived today until you have done something for someone who can never repay you." - John Bunyan

STAFF

Cindy Cole, RN: Executive Director Dr. Gwen M. Perkins: Medical Director Dr. Dimitrios Hondros: Supervising Physician Moira Vaughn, PA: Clinic Provider Alex Hurst, PA: Clinic Provider Sherry Massey, FNP: Clinic Provider Amy Barnes, RN: Nurse Supervisor Kristen Hildreth, RN : Clinical Nurse Norris Pierce: Projects Manager Terry Boyle: Administrative Assistant Mitzary Gomez: Spanish Interpreter Yessica Roman: Spanish Interpreter Samantha Javana: Spanish Interpreter Michele Sarno: Bookkeeper

BOARD MEMBERS

Brandon Reeves: Chair Jim Brewer: Vice Chair Surluta Anthony: Secretary Clara Wiggins: Treasurer Dr. Gwendolyn Perkins: Medical Director Moira Vaughn, PA-C Surluta Anthony Dr. Dimitrios Hondros, Supervising Physician Donnie Nuzum, PharmD Althea Richardson, Esq. Carrie Stroud Jason Walle

MESSAGE FROM THE EXECUTIVE DIRECTOR

Community Health Services is celebrating it's **40**-**Year Anniversary** of service to the uninsured populations of Union and Anson Counties. The Free Clinic continues to expand services and has evolved into a well-respected and necessary part of this ever-growing community. In fiscal year 2021-2022, CHSUC Free Clinic assisted <u>4,233</u> uninsured individuals with <u>19,819</u> visits to the clinic. CHSUC is a much-needed "medical home" for those who otherwise could not afford care.

CHSUC Free Clinic continues to bridge the gap for affordable access to quality healthcare, medications, education and medical supplies, no matter the socioeconomic status. The **Value of Services** (VOS) rendered to CHSUC Free Clinic patients, at no cost, during the 2021-2022 program year totaled **\$7,755,792**. This total reflects the costs patients would have had to incur if the Free Clinic didn't exist.

Thank you for caring for your neighbors when they need it most. Our partnerships, volunteers and collaborations are not only <u>changing</u> lives, they are <u>saving</u> lives. Together, we are making a difference!

Cíndy Cole , RN Executíve Dírector

We're on the web: www.chsuc.org

Mission and Vision Statement Our Mission: To provide a medical home for uninsured residents of Union and Anson County, living with acute and chronic illnesses. Our Vision: A community in which all residents have access to quality healthcare, regardless of economic status.	Services: Adult Free Clinic Diabetes Specialty Care In-house Lab Tests In-house Glucose Screenings Diabetes Education Prescription Assistance Nutrition Education Medication Education Diabetes Supplies Specialty Referrals Wellness Program (injections)	Grant Funding and Donations provide: Primary Physician Care Point-of-Care Lab Testing In-home Glucose Testing Equipment and Supplies Prescription Assistance Diabetes Education Follow-up Seasonal Vaccines Specialty Care
 Goals for 2022-2023 Offer uninsured adult residents an equitable plan of treatment to dismantle barriers Provide education to equip patients with tools to selfmanage their disease Successful outcomes as a result of therapeutic lifestyle changes Develop long-term healthcare disparity solutions through community collaborations 		

CHSUC provides a primary care home for uninsured adult Union and Anson County residents (ages 18+) who are without a primary care physician. Eligibility guidelines require annual incomes at or below 200% of FPL.

CHSUC serves those with many untreated health complications, due to a lack of funds and access to free healthcare, including a significant number of immigrants. The immediate intervention made possible by Point of Care (POC) laboratory testing decreases the number of emergency room visits by patients who are non-emergent; thus, driving down overall healthcare costs.

We salute our volunteers

- During 2021-2022, **81** volunteers gave **3,670** hours of their time to assist our clients.
- Though COVID is still impacting, Volunteers are stepping up to assist the free clinic.
- "Volunteers are the heartbeat of CHSUC"

A special "Thank You" to: Dr. Gwendolyn Perkins, Dr. Dimitrios Hondros, Dr. Eric Ward, Donnie Nuzum, PharmD, Clinic Providers (PA-C, FNP), Staff RN's, MOA's, Translators, Wingate University Faculty & Staff, SPCC, BD, Direct Relief, AmeriCares, Heart to Heart, Novant Health, Sanofi, and Novo Nordisk for the support they have provided in the past year. Partnerships make our mission possible.

A "Grateful Acknowledgement" to: Braswell Trust, Sisters of Mercy, The Leon Levine Foundation, BCBS-NC, Foundation for the Carolinas, United Way, City of Monroe and Merancas Foundation for the faith and trust you have in our mission to the uninsured adult population.

CHSUC Revenue Sources 2021-2022

Corp/Individual Contributions	\$305,426
Private Grants	\$560,975
Government Agency Grants	\$142,391
United Way	\$80,625
Fundraisers, Donations	\$7,453
Program Service Fees	\$25,046
Other Revenue/Interest Income	\$4,346
Total Revenue	\$1,126,262