



# LUKINS ON TAP

## Lukins Brothers Water Company, Inc.

### Lukins Receives Funding For New Water Lines

Lukins Brothers Water Company is excited to announce that we have been approved for funding Phase 1 of our system rehabilitation project.

As many of you know, Lukins has been working with local agencies since 2008 on designing and funding our rehabilitation project. We are working to provide you with better water service and increased fire protection, now and in the future.

In August of 2011, the California Public Utilities Commission granted Lukins Water approval to apply for a \$2 million loan to finance the first phase of our major project. All customers were noticed regarding these proceedings. Resolution W-4886 is available for viewing on our website: [www.lukinswater.com/cpuc.html](http://www.lukinswater.com/cpuc.html).

Since that time, Lukins has been dedicated to finding the best lending source. We have secured private funding for this project. Lukins is committed to supporting local business. Engineering and design was completed locally. The contract was awarded to local contractors, and all materials possible are being purchased through local businesses!

Construction this season is expected to start September 3, 2013 and extend through October 15, 2013. It will resume in the beginning of May 2014.

Please read the remainder of this newsletter for important information regarding this project. We will outline specifically how this project will improve your water service, our potential construction schedule, notices of water outages, how this will affect your water bill, and where to get additional information.

#### PHASE 1 INFORMATION:

- Visit [www.lukinswater.com](http://www.lukinswater.com) for current updates
- Watch for information on scheduled water outages (online, mailers and door hangers)
- Like us on Facebook for current information
- Be prepared for short term water outages
- Avoid Construction Zones if possible

### Customer Benefits from Phase 1

Phase 1 is the back bone of the new water system. Approximately 6,000 feet of 12" water mains will replace the current 4" water mains. We will be connecting all of our water sources in Phase 1, as well as installing 16 new fire hydrants. What does this mean for you as customers?

1. Increased fire protection throughout the entire water system by 40%.
2. Increased water flows = Increased water pressure at your home or business.
3. More consistent water pressures by connecting all water sources.
4. New water lines will mean fewer water leaks.
5. Enhanced water distribution system will benefit all customers.

**CONSTRUCTION AREA: We ask that you make every effort to take alternate routes, if at all possible, to minimize traffic in construction areas. Please remember to respect the contractors and GIVE 'EM A BREAK.**

#### 2013 (Sept. 3—Oct. 15) CONSTRUCTION ZONES:

- All of 12th Street
- Tahoe Island between 12th Street and Tahoe Vista
- Anita, Hazel, Patricia, Eloise, and James near 12th Street

#### 2014 (May 1—Oct. 15) CONSTRUCTION ZONES:

- James Ave. from 12th Street to 15th Street
- Hwy 89 between 15th Street and West Way
- Portion of West Way

6. Creates a more reliable water system.
7. Completion of Phase 1 makes finding alternate sources of funding (grants) much easier.

#### Contact Information:

2031 West Way  
So. Lake Tahoe, CA 96150

(530) 541-2606 Office  
[www.lukinswater.com](http://www.lukinswater.com)  
[info@lukinswater.com](mailto:info@lukinswater.com)  
[Jennifer@lukinswater.com](mailto:Jennifer@lukinswater.com)



## **Notice of Water Outages**

Phase 1 was designed to install the new waterlines while existing lines are still in use to minimize water outages. While most outages will be scheduled, please understand that in the event of an emergency your water may be temporarily interrupted. We are making every effort to ensure your water service is interrupted as little as possible and give you ample notice.

All notices of scheduled service interruptions will be posted online at [www.lukinswater.com](http://www.lukinswater.com), mailed and/or hand delivered.

Homes located in the construction area of Phase 1 will be fitted with new water service to your home. This will include the installation of water meters. If your home is scheduled to be fitted with a meter, you will be notified individually.

We ask that you please plan accordingly during this period of construction and keep on hand a small supply of bottled water, in case water service is temporarily interrupted.

For scheduled service interruption, please make a plan for period of interruption. Even though there will be a window of time scheduled for anticipated interruption, unanticipated emergencies may arise that prolong water outage. We appreciate your patience in this matter and are happy to update you if necessary.



## **Water Bill Information**

You will notice on your January 2014 bill, the surcharge for Phase 1. This will be an ongoing surcharge for the improvements.

This surcharge was approved by the California Public Utilities Commission in October 2011. Please visit [www.lukinswater.com/cpuc.html](http://www.lukinswater.com/cpuc.html) for more information regarding Resolution W-4886.

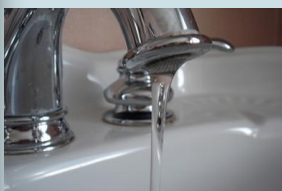
Lukins understands that this is a substantial increase to your current water bill. We are more than happy to accept monthly payments for your quarterly flat rate water bill if you choose. Please contact our office as soon as possible if you would like to arrange payments. Past Due Balances are not eligible for payment arrangements. Meter customers will be billed

monthly per our current policies, and will be billed the surcharge monthly beginning in April 2014.

The surcharge to residential customers is estimated at less than \$25.00 per month. For more information on specific surcharges for your property, please visit our website at [www.lukinswater.com/cpuc.html](http://www.lukinswater.com/cpuc.html) and download Resolution W-4886.

To ensure proper posting of your water bill payment, please make sure you have your numerical account number on your check and/or provide your service address.

Unfortunately, Lukins is still unable to accept credit/atm payments. Bill Pay arrangements can be made through your financial institution.



## **Did you know???**

-A 2011 CNN report indicated in 2012 the average American paid \$71.00 per month for cell phone service.

-A 2012 Huffington Post article indicated that in 2012 the average cable bill in America was \$86.

-Time Business and Money reported in January 2012 the average American spends \$1,100 on purchased coffee. The same report indicated in 2010 electricity costs were approximately \$1419 per year.