

# **Integrating Systems Engineering with Earned Value Management Tutorial**

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**Performance-Based Earned Value®**

**[www.PB-EV.com](http://www.PB-EV.com)**

**Systems & Software Technology Conference**

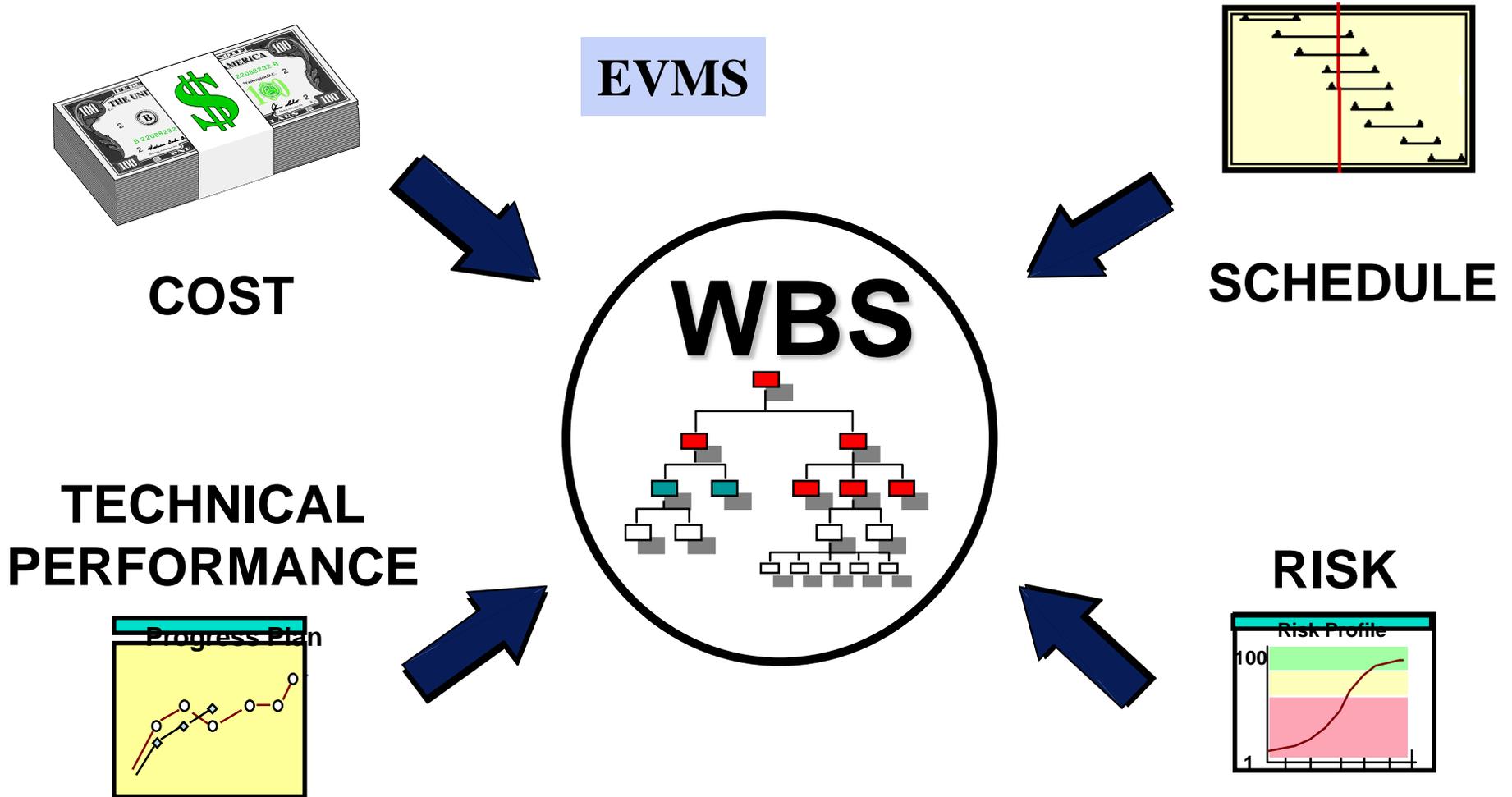
**Salt Lake City**

**April 20, 2009**

# Agenda

- **Measuring Technical Performance/Quality**
- **Customer Needs (Government)**
- **Standards and Models for Quality**
- **Integrating SE with EVM**
- **Practical Application**
- **Acquisition Management**
- **Process Improvement**

# Does EVMS Really Integrate?



# Value of Earned Value



**EVM data will be reliable and accurate only if:**

- **The right base measures of technical performance are selected**
- and
- **Progress is objectively assessed**

# Government Needs

# Need: Accurate Performance Measurement

<b>GAO Rpt. 06-250 (a)</b>	<b>Findings and Recommendations</b>
<b>Information Technology: Improve the Accuracy and Reliability of Investment Information</b>	<b>2. If EVM is <i>not implemented effectively</i>, decisions based on inaccurate and potentially misleading information</b> <b>3. Agencies <i>not measuring</i> actual vs. expected <i>performance</i> in meeting IT performance goals.</b>

# GAO Best Practices

GAO Report	Title	Findings and Recommendations
04-722	Information Technology: DOD's Acquisition Policies and Guidance	<p><b>Best Practices and Controls:</b></p> <ul style="list-style-type: none"> <li>• Ensure that <i>requirements</i> are               <ul style="list-style-type: none"> <li>○ <i>Traceable</i></li> <li>○ <i>Verifiable</i></li> <li>○ <i>Controlled</i></li> </ul> </li> <li>• Continually measure an acquisition's               <ul style="list-style-type: none"> <li>○ <i>Performance</i></li> <li>○ <i>Cost</i></li> <li>○ <i>Schedule</i></li> </ul> </li> </ul>
06-215	DOD Systems Modernization	<p><b>against <i>approved baselines.</i></b></p>

# Deficiencies in Use of EVM

GAO Report	Title	Findings and Recommendations
08-448	<p><b>Defense Acquisitions: Progress Made in Fielding Missile Defense, but Program Short of Meeting Goals (Missile Defense Agency (MDA))</b></p>	<p><b><u>Deferred Functionality</u></b>  <b>MDA <i>did not track</i> the cost of work <i>deferred</i> from one block to another.</b></p> <ul style="list-style-type: none"> <li>• Cost of first block understated.</li> <li>• Cost of second block overstated.</li> </ul> <p><b><u>Level of Effort (LOE)</u></b></p> <ul style="list-style-type: none"> <li>• Discrete work incorrectly planned as LOE.</li> <li>• Program <i>lost ability to gauge performance</i></li> </ul>

# DoD Discontent

USD AT&L Memo, *Use of EVM in the DoD*, 7/3/07

- Use of EVM in program management, department-wide, is *insufficient*
- Unfavorable audit findings indicate *EVM is not serving* its intended function in the internal control process

# Navy Discontent

Dept. of the Navy Memo, *EVM Reviews for ACAT I Programs*, 2/20/08

- Broad deficiencies in EVM compliance
  - Failure to manage and document *changes to the baseline*
  - *Lack of integration across* the cost, schedule, and work authorization systems
  - *Intentional masking* of cost and schedule variances
  - *Inadequate reporting* of Estimates at Complete



# Office of Management and Budget

- **Circular No. A-11, Section 300**  
**Planning, Budgeting, Acquisition and Management of Capital Assets**
- **Section 300-5**
  - ***Performance-based*** acquisition management
  - Based on EVMS standard
  - Measure progress towards milestones
    - Cost
    - ***Capability to meet specified requirements***
    - Timeliness
    - ***Quality***

# **DOD Guides: Technical Performance**

**DoDI 5000.02, Operation of the Defense Acquisition System (POL), 12/2008**

**Defense Acquisition Guidebook (DAG) 10/8/04**

**Systems Engineering Plan (SEP) Preparation Guide 4/08**

**WBS Handbook, Mil-HDBK-881A (WBS) 7/30/05**

**Integrated Master Plan (IMP) & Integrated Master Schedule Preparation & Use Guide (IMS) 10/21/05**

**Guide for Integrating SE into DOD Acquisition Contracts (Integ SE) 12/06**

# DOD Need: Integrated Plans

<b>DoD Guide</b>	<b>DAG</b>	<b>SEP</b>	<b>WBS</b>	<b>IMP IMS</b>	<b>Integ SE</b>
<b>Integrated Plans (1 of 2)</b>					
Integrate SEP with: <ul style="list-style-type: none"> <li>• IMP/IMS</li> <li>• TPMs</li> <li>• EVM</li> </ul>	X	X		X	X
Integrate WBS with <ul style="list-style-type: none"> <li>• Requirements specification</li> <li>• Statement of work</li> <li>• IMP/IMS/EVMS</li> </ul>			X	X	X
Link risk management (including risk mitigation plans), technical reviews, TPMs, EVM, WBS, IMS					X

# DOD Need: Integrated Plans

DoD Guide	Integ SE
Integrated Plans (2 of 2)	
<ul style="list-style-type: none"> <li>• Flow <i>integrated program plans</i> to teammates, subs, suppliers</li> <li>• Integrate across:               <ul style="list-style-type: none"> <li>• SOW, SEP</li> <li>• IMP/IMS</li> <li>• Other plans and processes to support                   <ul style="list-style-type: none"> <li>• Critical path analysis</li> <li>• EVM</li> <li>• Risk management</li> </ul> </li> </ul> </li> </ul>	X
Proposal matrix correlates Government SEP with integrated SEP, SOW, IMP/IMS, WBS	X

# Technical Baselines & IBR

<b>DoD Guide</b>	<b>Integ SE</b>
<b>Technical Baselines:</b>	
<b>Include technical baselines in IMP/IMS:</b> <ul style="list-style-type: none"> <li>• Functional baseline</li> <li>• Allocated baseline</li> <li>• Product baseline</li> </ul>	<b>X</b>
<b>Integrated Baseline Review (IBR):</b>	
<b>During IBR, review:</b> <ul style="list-style-type: none"> <li>• Plans for event-based technical reviews including               <ul style="list-style-type: none"> <li>○ Entry and exit criteria</li> <li>○ Independent subject matter expert participation</li> </ul> </li> <li>• Technical tasks and products resulting from the IMS tasks</li> <li>• Correlation of the technical metrics and measures, IMP/IMS, EVMS</li> </ul>	<b>X</b>

# Technical Reviews

<b>DoD Policy or Guide</b>	<b>POL</b>	<b>DAG</b>	<b>SEP</b>	<b>WBS</b>	<b>IMP/ IMS</b>	<b>Integ SE</b>
<b>Technical Reviews:</b>						
<b>Event-driven timing</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
<b>Success criteria</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>	<b>X</b>
<b>Include entry and exit criteria in IMP and IMS</b>			<b>X</b>			<b>X</b>
<b>Assess technical maturity</b>		<b>X</b>	<b>X</b>	<b>X</b>		<b>X</b>

# EVMS Standard Quality Gap

**But EVMS Standard and Defense Federal Acquisition Regulation (DFAR):**

**Lack guidance or requirement to link**

- Reported EV with 
- Progress toward meeting *Quality/requirements*

# EVMS Quality Gap

Quality  
Gap

## EVMS Standard Shortcoming (3.8):

- “EV is..measurement of *quantity* of work”
- “*Quality* and *technical* content of work performed are *controlled by other means*” !?



# **Standards and Models: Guidance on Quality**

# Guidance in Standards and Models

- **Processes for Engineering a System (ANSI/EIA-632)**
- **Standard for Application and Management of the SE Process (IEEE 1220)**
- **Capability Maturity Model Integration (CMMI®)**
  - CMMI for Development, Version 1.2
  - CMMI for Acquisition, Version 1.2
  - *Using CMMI to Improve Earned Value Management*
- **Guide to the Project Management Institute Body of Knowledge (PMBOK Guide®), 4<sup>th</sup> Edition**
- **International Council on Systems Engineering (INCOSE) Handbook, Version 3**



# Keystones of Integrated Planning

- *Technical baselines*
- *Requirements and Quality*
- *Success criteria*
- *Quality work products*

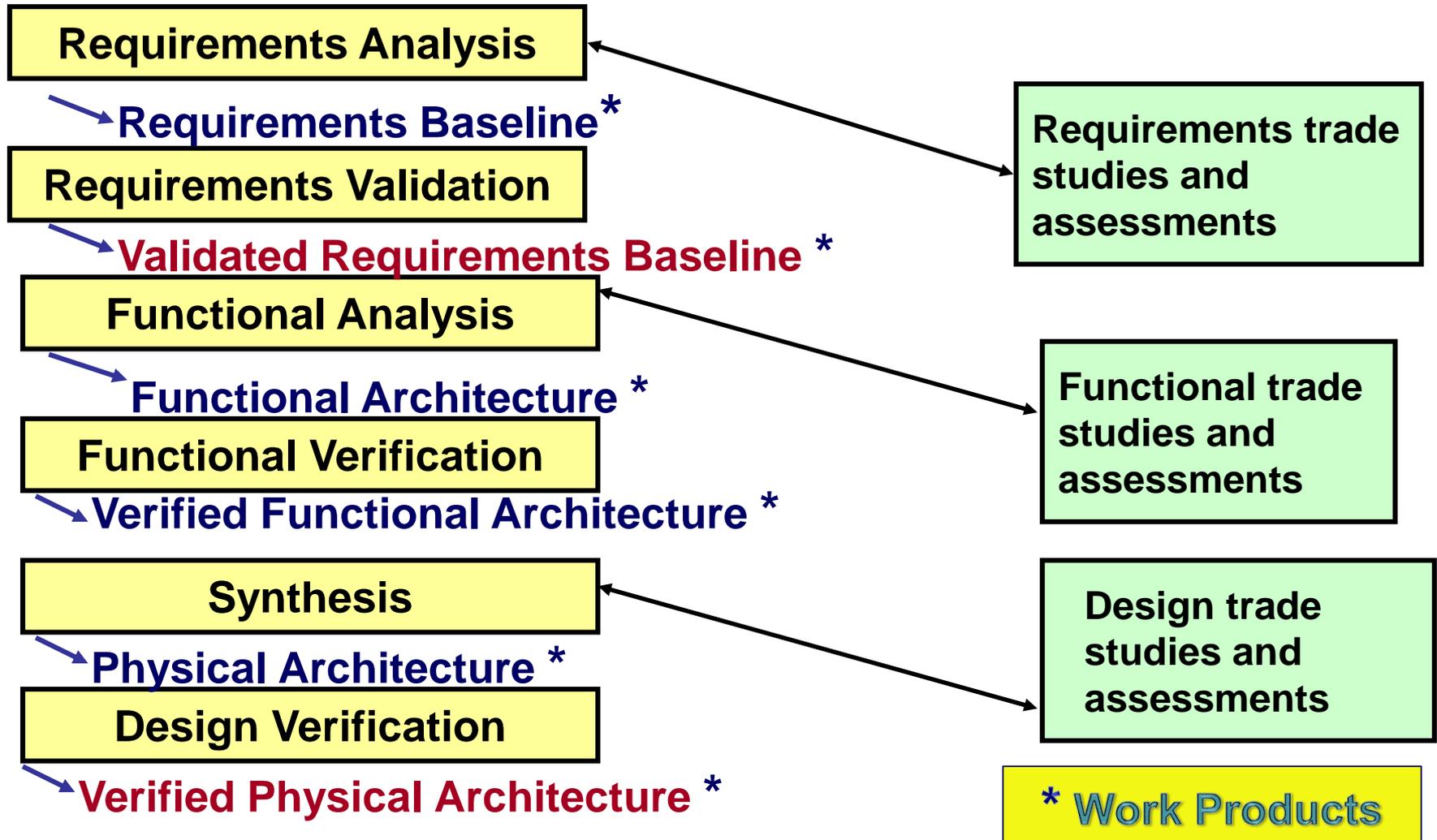
# Technical Baselines

# Manage the Technical Baseline

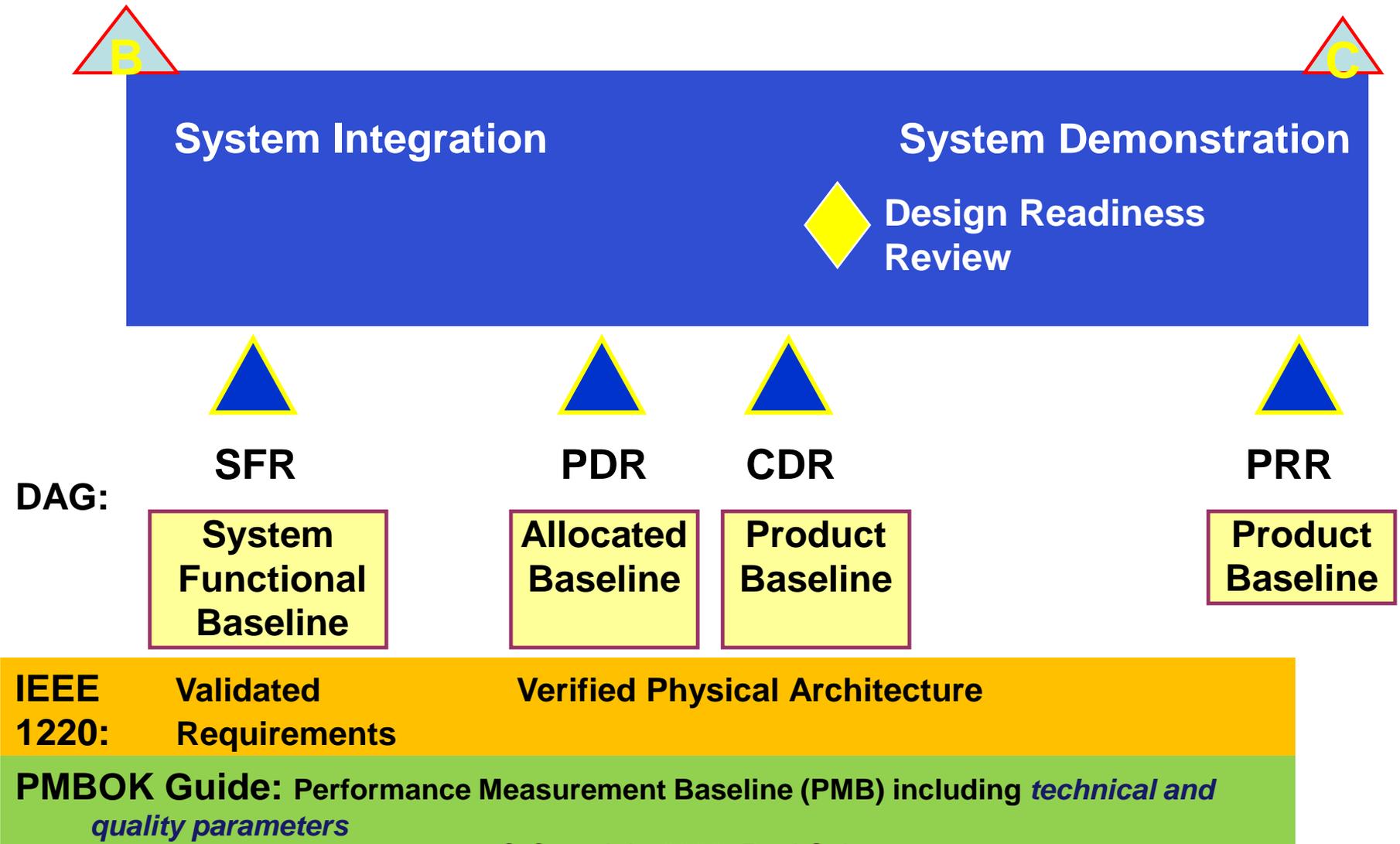
## DAG 4.5.1. Systems Engineering Plan

- Include the system's technical baseline approach
  - How the technical baseline will be developed, managed, and used to control
    - *System requirements*
    - Design integration
    - Verification
    - *Validation*
  - Discuss *technical performance measures (TPM)*

# SE Life Cycle Baselines, IEEE 1220



# Technical Baselines



# Product Requirements

- CMMI<sup>®</sup>, PMBOK Guide<sup>®</sup> : Traceability and consistency

## Requirements

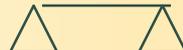


## Work

- **Project Plans**

Task 1 

Task 2 

Task 3 

- **Activities**

- **Work Products**

Source: CMMI Requirements Management Process Area (PA), Specific Practice (SP) 1.5

# Requirements and Quality

# CMMI on **Quality**

- CMMI Process and Product **Quality** Assurance PA, SP 1.2
  - ***Objectively*** evaluate work products against ***clearly stated criteria***
  - ***Evaluate at selected milestones in their development***

# Requirements and Product Metrics

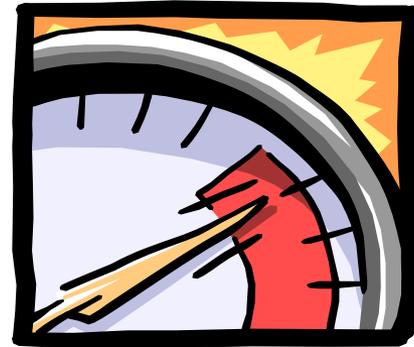
<u>IEEE 1220</u>	<u>EIA-632</u>
6.8.1.5 Performance-based progress measurement	4.2.1 Req. 10: Progress against requirements
<p>6.8.1.5 d) Assess</p> <ul style="list-style-type: none"> <li>• <i>Development maturity</i></li> <li>• Product's ability to <i>satisfy requirements</i></li> </ul> <p>6.8.6 <i>Product metrics at pre-established control points:</i></p> <ul style="list-style-type: none"> <li>• Evaluate system <i>quality</i></li> <li>• <i>Compare to planned goals and targets</i></li> </ul>	<p>Assess <i>progress ...</i></p> <ul style="list-style-type: none"> <li>• Compare system definition <i>against requirements</i></li> </ul> <p>a) Identify <i>product metrics</i> and <i>expected values</i></p> <ul style="list-style-type: none"> <li>▪ <i>Quality</i> of product</li> <li>▪ Progress towards <i>satisfying requirements</i></li> </ul> <p>d) <i>Compare</i> results against requirements</p>

# Technical Performance Measures (TPM)

<p><b>IEEE 1220: 6.8.1.5, <i>Performance-based progress measurement</i></b></p>	<p><b><u>EIA-632: Glossary</u></b></p>	<p><b><u>CMMI for Development Requirements Development</u></b></p>
<p><b><i>TPMs</i> are key to progressively assess technical progress</b></p>	<p><b><i>Predict</i> future value of <i>key technical parameters</i> of the end system based on current assessments</b></p>	<p><b><u>Specific Practice (SP) 3.3, Analyze Requirements</u></b>  <b>Typical work product: <i>TPMs</i></b></p>
<p><b>Establish <i>dates</i> for</b></p> <ul style="list-style-type: none"> <li>– Checking progress</li> <li>– Meeting full conformance to requirements</li> </ul>	<p><b><i>Planned value</i> profile is time-phased achievement projected</b></p> <ul style="list-style-type: none"> <li>• <b><i>Achievement to date</i></b></li> <li>• <b><i>Technical milestone where TPM evaluation is reported</i></b></li> </ul>	<p><b>Subpractice:</b>  <b>Identify TPMs that will be tracked during development</b></p>

# TPM

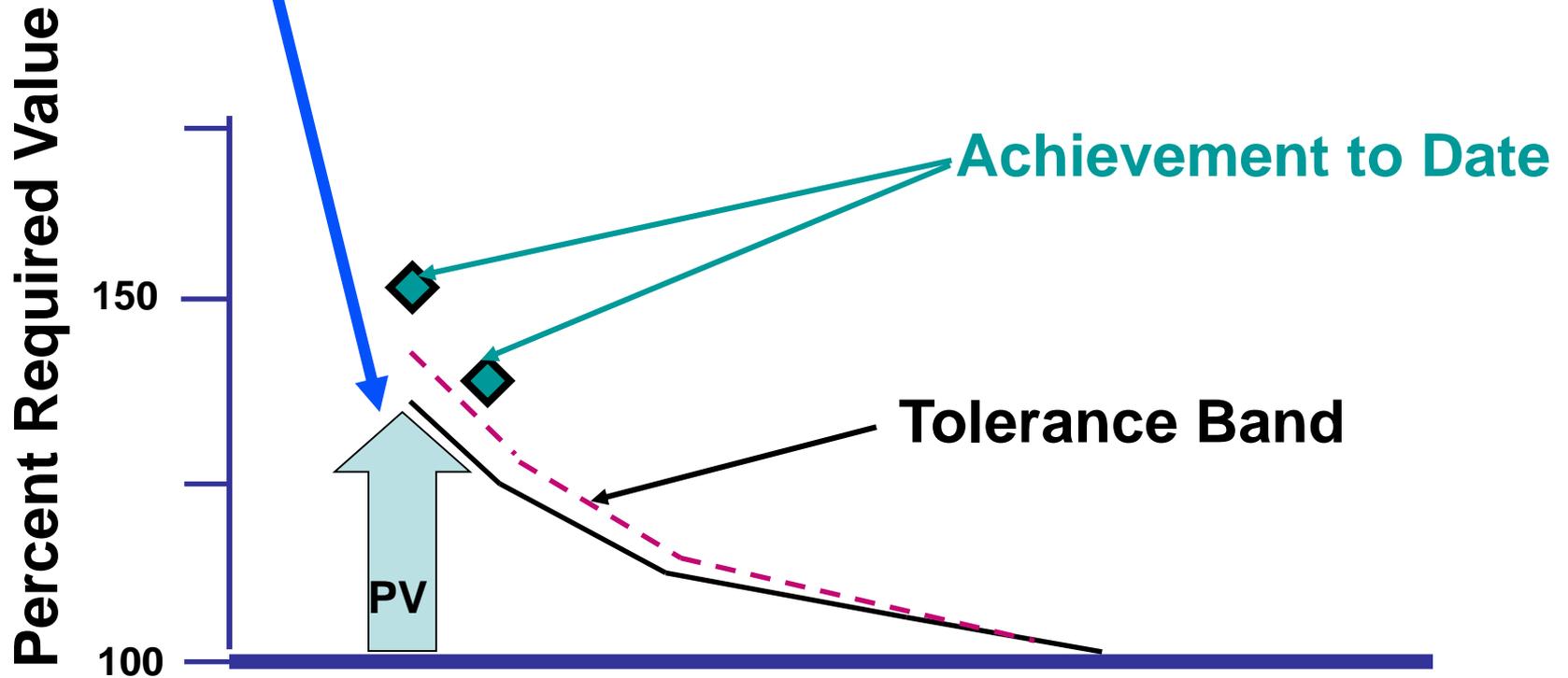
- **How well a system is achieving performance requirements**
- **Use actual or predicted values from:**
  - **Engineering measurements**
  - **Tests**
  - **Experiments**
  - **Prototypes**
- **Examples:**
  - **Payload**
  - **Response time**
  - **Range**
  - **Power**
  - **Weight**



# TPM Performance vs. Baseline

## Planned Value (PV) Profile

- 1<sup>st</sup> Milestone = 133% Final Required Value



# PMBOK® Guide

## 5 Project Scope Management

In the project context, the term scope can refer to

- **Product scope.** The *features* and *functions* that characterize a product, service, or result
- **Project scope.** The *work* that needs to be accomplished to deliver a product, service, or result with the specified features and functions.

# PMBOK® Guide

## 10.5.1.1 Project Management Plan

- **PMB:**
  - Typically integrates scope, schedule, and cost parameters of a project
  - May also include *technical and quality parameters*

# PMBOK® Guide

## 8.3.5.4 Work Performance Measurements

Used to produce project activity metrics

- Evaluate actual progress as compared to planned progress
- Include, but are not limited to:
  - Planned vs. actual *technical performance*
  - Planned vs. actual schedule performance, and
  - Planned vs. actual cost performance.

# PMBOK® Guide

## 11.6.2.4 Technical Performance Measurement

- Compares technical accomplishments...to.. project management plan's schedule of *technical achievement*
- Requires definition of *objective quantifiable* measures of *technical performance* which can be used to compare actual results against targets.
- Might include weight, transaction times, number of delivered defects, storage capacity etc.
- Deviation, such as demonstrating more or less functionality than planned at a milestone...forecast degree of success in achieving the project's scope.

# EV and Quality

- Link EV to design maturity or *quality*
- “*Quantify quality*” measures
  - Percent of product requirements met (weighted)
  - Technical performance achieved
  - Account for rework
- *Measure quality* of work products
- *Status quality* in requirements traceability matrix
- Address quality in variance analyses

***EV without Quality has less management value***

# Success Criteria

# Verified Functional Architecture

## IEEE 1220, (6.4): Success Criteria

- Meets requirements of ***validated requirements baseline***
- System functions decomposed to ***lower-level functions*** that shall be satisfied by elements of the system design
  - Subsystems
  - Components
  - Parts
- Requirements upwardly traceable to the **validated requirements baseline**

# Success Criteria for Design

## IEEE 1220, (6.6): Success Criteria (CDR)

- Design solution meets:
  - *Allocated performance requirements*
  - *Functional performance requirements*
  - Interface requirements
  - Workload limitations
  - Constraints
  - **Use models and/or prototypes to determine success**

# Success Criteria for Requirements Status

**Category: Work Unit Progress**  
**Measure: Requirements Status**  
**Collect for Each: Requirements Specification**

Data Item	Completion Criteria
<ul style="list-style-type: none"> <li>• <i>Total # of Requirements</i></li> <li>• # of Requirements</li> </ul> <p>Traced to:</p> <ul style="list-style-type: none"> <li>• Detailed Specifications</li> <li>• Software Components</li> <li>• Test Specifications</li> <li>• <i>Tested Successfully</i></li> </ul>	<ul style="list-style-type: none"> <li>• Completion of Specification Review</li> <li>• Baselineing of Specifications</li> <li>• <i>Baselineing of Requirements Traceability Matrix</i></li> <li>• Successful Completion of all Tests, in Appropriate Test Sequence</li> </ul> <div data-bbox="1251 999 1704 1362" style="text-align: right;">  </div>

# Success Criteria for Incremental Capability

**Category: Incremental Capability**  
**Measure: Increment Content – Functions**  
**Collect for Each: Function**

## Data Item

- *# of Functional Requirements*
- # of Functional Requirements *Successfully Implemented*

## Completion Criteria

- Successful testing
- Successful integration



# **SE Work Products**

# Validated Requirements Baseline

## IEEE 1220, (6.1, 6.2): Work Products

- Customer expectations
- Project, enterprise and external constraints
- *Operational scenarios*
- *Measures of effectiveness (MOE)*
- Interfaces
- *Functional requirements*
- *Measures of performance (MOP)*
- Modes of operation
- Design characteristics
- Documented trade-offs

# **Design Solution Enabling Work Products**

## **IEEE 1220, (6.5, 6.6): Work Products**

- **Integrated data package to document the selected design elements:**
  - **Drawings**
  - **Schematics**
  - **Software documentation**
  - **Manuals**
  - **Procedures**

# Design Solution

## Enabling Work Products

### IEEE 1220, (6.5, 6.6): Work Products

- Physical interfaces
- Models and prototypes
- Failure modes and effects analyses (FMEA)
- *Requirements traceability and allocation matrices*
- *Trade off analysis results*
- Finalized design and description of interfaces

# CMMI Typical Work Products



## Requirements Development PA

- Functional architecture
- *Product requirements*
- *Activity diagrams and use cases*
- Key requirements
- *TPMs*

## Requirements Management PA:

- Requirements traceability matrix (RTM)

## Verification PA:

- *Exit and entry criteria for work products*
- Verification results

## Measurement and Analysis PA:

- *Specifications of base and derived measures*

# CMMI Typical Work Products



## Technical Solution PA:

- Product architecture description
- *Allocated requirements*
- Product component descriptions
- Key product characteristics
- *Required physical characteristics and constraints*
- Interface requirements

# CMMI Typical Work Products

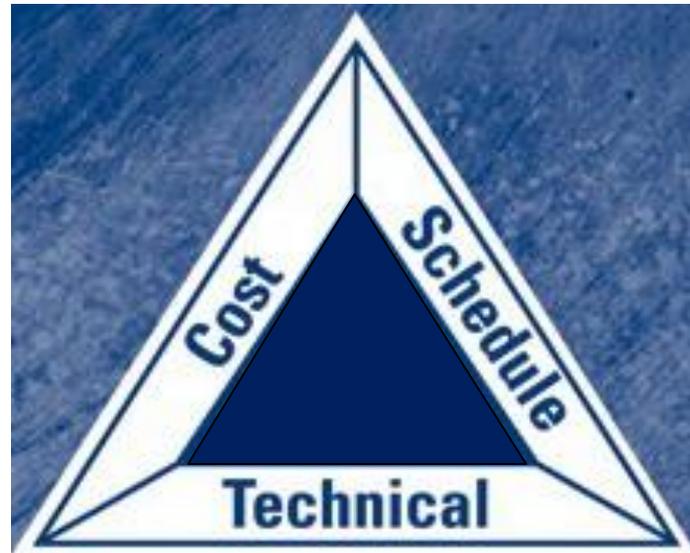


## Technical Solution PA:

- Materials requirements
- Fabrication and manufacturing requirements
- *Verification criteria used to ensure that requirements have been achieved*
- Conditions of use (environments)
- Operating/usage scenarios
- Modes and states

For operations,  
support, training,  
manufacturing,  
disposal, and  
verifications

# SE Integration Guidelines



# SE Integration Guidelines

- **16 Guidelines augment EVMS (1)**
- **Quality and LEAN characteristics**

(1) [www.PB-EV.com](http://www.PB-EV.com) link to 16 guidelines, *CrossTalk*,  
“**Performance-Based EV**,” Aug. 2005

# Variance Analysis

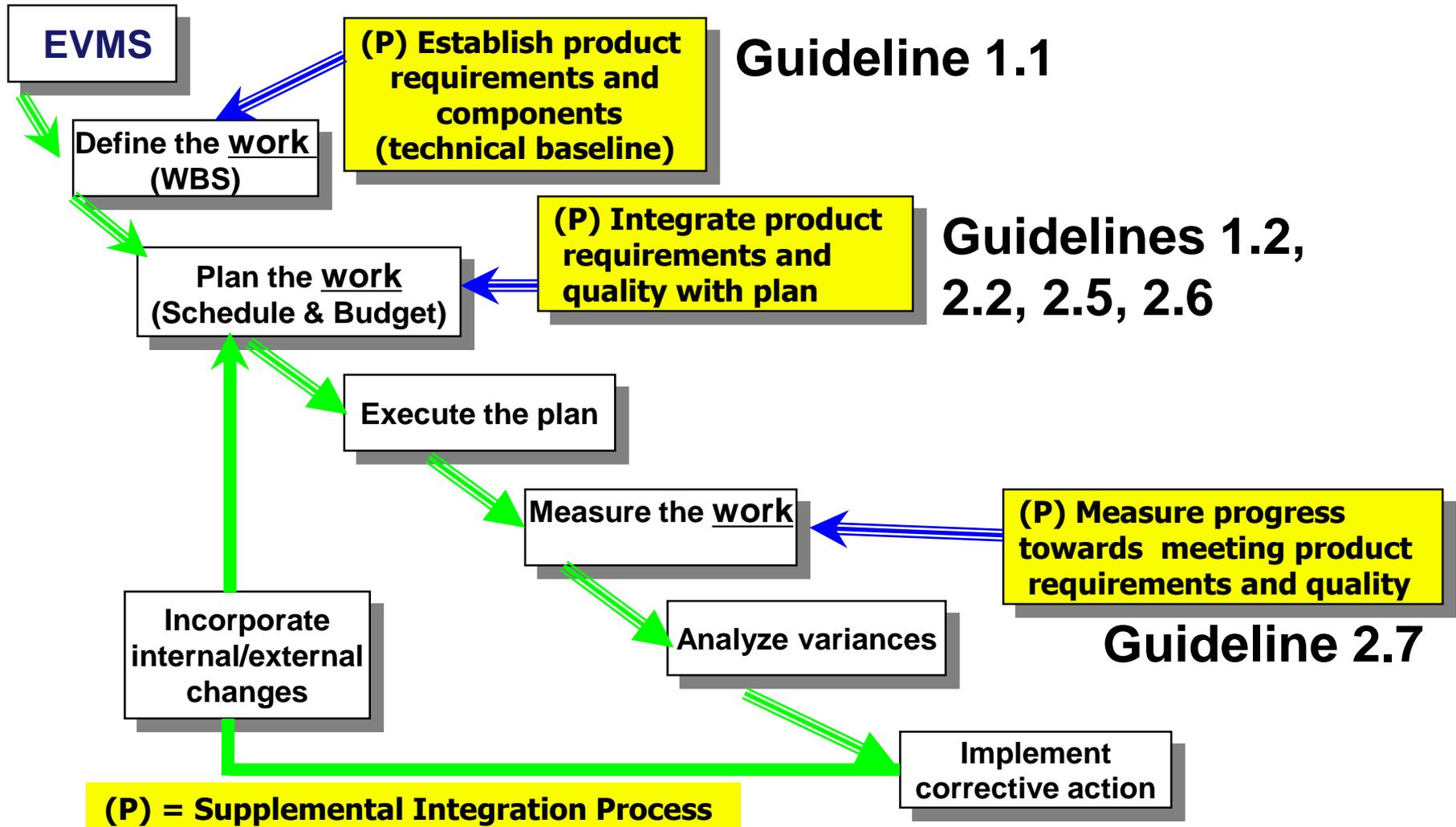
- **Consistent analyses and impacts of deviations from plan:**
  - *Technical maturity/quality*
  - **Schedule**
  - **Cost**

# LEAN Benefits

- **Minimizes costs; measurement costs money**
- **Fewer work packages with right base measures**
  - **Requirements-driven plan**
  - **Quality measures**
  - **Work products**

The word "Lean" is rendered in a 3D, blocky font. The letters are colored with a gradient from orange at the bottom to yellow at the top. The word is tilted slightly upwards and to the right, giving it a sense of depth and movement.

# SE Integration Guidelines Augment EVMS



# SE Integration Guidelines

1.1 Establish *product requirements* and allocate these to product components.

1.2 Maintain *bidirectional traceability* of *product* and product component *requirements among:*

- Project plans
- Work packages and planning packages
- Work products.

# SE Integration Guidelines

2.2 Specify *work products* and performance-based *measures* of progress for meeting *product requirements* as *base measures of earned value*.

2.5 Establish:

- Time-phased, *planned values* for measures of *progress towards meeting product requirements*
- Dates or frequency for checking progress
- Dates when *full conformance will be met*

# SE Integration Guidelines

**2.6 Allocate budget in discrete work packages to measures of progress towards meeting *product requirements*.**

**2.7 Compare**

- Amount of planned budget and
- Amount of budget earned for achieving progress towards meeting *product requirements*

# Practical Application

# Example 1: EV Based on Drawings and TPMs

- **SOW: Design a subsystem with 2 TPMs:**
  - Maximum (Max.) weight
    - Planned Value (PV): 200 lb. (May)
  - Max. diameter
    - PV: 1 inch (when 80% drawings complete, April)
- **Enabling work products: 50 drawings**
- **BAC: 2000 hours**
  - Drawings: 40 hours/drawing @ 50 **2000**
  - If TPM PVs *not* met on schedule:
    - **Negative** adjustment to EV
      - Weight: **-100**
      - Diameter **-200**

# Example 1: EV Based on Drawings and TPMs

## Plan:

Schedule Plan	Jan.	Feb.	Mar.	Apr.	May	Total
Drawings	8	10	12	10	10	50
Requirements met:						
Weight					△	
Diameter				△		

# Example 1: EV Based on Drawings and TPMs

<b>Date</b>	<b>April 30</b>	<b>May 31</b>
<b>Drawings completed</b>	<b>41</b>	<b>49</b>
<b>Weight met</b>	<b>No</b>	<b>No</b>
<b>Diameter met</b>	<b>Yes</b>	<b>Yes</b>

# Example 1: EV Based on Drawings and TPMs

Design (drawings)	Jan.	Feb.	Mar.	Apr.	May	Total
Planned drawings cur	8	10	12	10	10	50
Planned drawings cum	8	18	30	40	50	
BCWS cur	320	400	480	400	400	2000
BCWS cum	320	720	1200	1600	2000	2000
Actual drawings completed cur	9	10	10	12	8	
Actual drawings completed cum	9	19	29	41	49	
EV (drawings) cum	360	760	1160	1640	1960	
Negative EV Reqs cum				0	-100	
Net EV cum	360	760	1160	1640	1860	

**SV = - 140**

# Example 1: Variance Analysis

May variance analysis (drawings and requirements):

- 1 drawing behind schedule - 40
  - Diameter requirement met - 0
  - Weight requirement *not* met: - 100
- Schedule variance - 140

# EVMS Allows Retroactive Changes

## EVMS Guideline 30:

Control retroactive changes to ...work performed  
...Adjustments should only be made..to *improve the accuracy* of performance measurement data.

# TPM at Higher WBS Level

- For a weight TPM, all components play a part
- For other TPMs, such as response time
  - *Subsets* of the components *combine* to meet subsystem performance objectives
    - Hardware components
    - Software components

# TPM at Higher WBS Level

- **Design of a component at the work package level**
- **Completion of the component design depends on**
  - **Achieving allocated TPMs values at**
    - 1. Component level *and***
    - 2. Subsystem level**
- **EV depends on planned TPM values achieved at *both* levels**

# EX 2: TPM at Higher WBS Level

## Assumptions:

- **Component in Example 1 is one of four components that form a subsystem**
- **Subsystem's TPM objective is 4000 lb.**
- **Systems Engineering Plan states:**  
**Some components may be overweight at completion if there are offsets in other components (Comp)**  
**as long as the total subsystem (Sub) weight does not exceed 4000 lb.**

## EX 2: TPM at Higher WBS Level

Comp/ Work Pkg	TPM PV (lb)	Comp Mile- stone	Comp EV Penalty	Sub Mile- stone	Sub EV Penalty	Bud- get
1	200	April	-100	May	-50	
2	1000	April	-500	May	-250	
3	2000	May	-1000	May	-500	2000
4	800	May	-400	May	-200	
<b>Total</b>	<b>4000</b>		<b>-2000</b>		<b>-1000</b>	

# EX 2: Component 3

Design (drawings)	Jan.	Feb.	Mar.	Apr.	May	Total
Planned drawings cur	8	10	12	10	10	50
Planned drawings cum	8	18	30	40	50	
BCWS cur	320	400	480	400	400	2000
BCWS cum	320	720	1200	1600	2000	2000
Actual drawings completed cur	9	10	10	12	8	
Actual drawings completed cum	9	19	29	41	49	
EV (drawings) cum	360	760	1160	1640	1960	
Negative EV Reqs cum					- 1500	
Net EV cum	360	760	1160	1640	460	

Component: 1000  
Subsystem: 500

## **Ex. 3: Negative EV for Rework in Same Work Package**

- **SOW: 50 drawings to design a product**
- **PMB: 2000 hours over 5 months**
- **Rework was not planned in a separate work package**
  
- **Status at end of 4<sup>th</sup> month:**
  - **Behind schedule to complete initial drawings**
  - **Drawings returned for rework**

***Lesson: Drawings Returned for Rework Cause Negative EV***

## Ex. 3: Negative EV for Rework in Same Work Package

<b>Design (drawings)</b>	<b>Jan.</b>	<b>Feb.</b>	<b>Mar.</b>	<b>Apr.</b>	<b>May</b>	<b>Total</b>
<b>Planned drawings –cur.</b>	<b>8</b>	<b>10</b>	<b>12</b>	<b>10</b>	<b>10</b>	<b>50</b>
<b>Planned drawings –cum.</b>	<b>8</b>	<b>18</b>	<b>30</b>	<b>40</b>	<b>50</b>	<b>50</b>
<b>BCWS – cum.</b>	<b>320</b>	<b>720</b>	<b>1200</b>	<b>1600</b>	<b>2000</b>	<b>2000</b>
<b>Drawings completed</b>	<b>9</b>	<b>10</b>	<b>10</b>	<b>4</b>		
<b>Drawings returned</b>				<b>- 5</b>		
<b>Net drawings – cur.</b>	<b>9</b>	<b>10</b>	<b>10</b>	<b>-1</b>		
<b>Net drawings – cum.</b>	<b>9</b>	<b>19</b>	<b>29</b>	<b>28</b>		
<b>Net EV – cur.</b>	<b>360</b>	<b>400</b>	<b>400</b>	<b>-40</b>		
<b>EV – cum.</b>	<b>360</b>	<b>760</b>	<b>1160</b>	<b>1120</b>		
<b>SV – cum.</b>	<b>0</b>	<b>40</b>	<b>-40</b>	<b>-480</b>		

# **IT/Software Progress Measurement Issues**

# Initial Development Measures

Design:



- Base EV on  
# Enabling work products and  
# Requirements met



- Example:  
# Components designs completed  
and  
# Requirements met traced to components



- Recommended Measure

# Initial Development Measures

## Implementation: Code and test



- Source Lines of Code (SLOC) coded
- # components implemented, component tested, configuration item tested
- # of tasks completed and functionality achieved

# Initial Development Measures



## Integration and test planning

- # requirements traced to test specifications
- # test cases
- # use cases

# Incremental Software Capability

- Document baseline content of each build
  - # functional requirements
- Establish build milestones and completion criteria (# functional requirements)
- Establish work packages and EV metrics for builds
- Take EV based on enabling work products and functionality *achieved*
- Account for deferred functionality



# Internal Replanning of Deferred Functionality

- If build is released short of planned functionality:
  - Take partial EV and leave work package open
  - or
  - Take partial EV and close work package
    - Transfer deferred scope and budget to first month of work package for next incremental build
      - EV mirrors technical performance
      - Schedule variance retained
    - Disclose shortfall and slips on higher schedules



# EX 4: Deferred Functionality

**SOW: Software Requirements in 2 Builds:**

<u>Build</u>	<u>Allocated Req.</u>	<u>Budget/Req.</u>	<u>BAC</u>
<b>A</b>	<b>100</b>	<b>5</b>	<b>500</b>
<b>B</b>	<b>60</b>	<b>5</b>	<b>300</b>

# EX 4: SW Build Plan

	Jan	Feb	Mar	Apr	May	Jun	Jul	Total
<b>Build A</b>								
<b>Planned Reqs. met</b>	25	25	25	25				100
<b>Budget/Req.: 5 hours</b>								
<b>BCWS current (cur)</b>	125	125	125	125				500
<b>BCWS cumulative (cum)</b>	125	250	375	500				500
<b>Build B</b>								
<b>Planned Reqs. Met</b>					20	20	20	60
<b>BCWS cur</b>					100	100	100	300

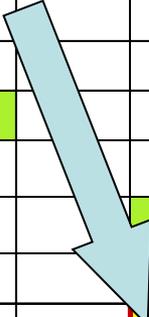
# EX 4: Deferred Functionality Status

	Jan	Feb	Mar	Apr	Total
<b>Build A</b>					
<b>Planned Reqs. Met cur</b>	25	25	25	25	100
<b>Actual Reqs. Met cur</b>	20	20	25	25	90
<b>BCWS cur</b>	125	125	125	125	500
<b>EV cur</b>	100	100	125	125	450
<b>BCWS cum</b>	125	250	375	500	
<b>EV cum</b>	100	200	325	450	
<b>Schedule variance (SV):</b>					
<b>Reqs. Met</b>	-5	-10	-10	-10	
<b>SV</b>	-25	-50	-50	-50	

**Release  
Build A.  
Move 10 reqs  
to Build B.**

# EX 4: Deferred Functionality Replan

	Apr	May	Jun	Jul	Total
<b>Close Build A work package</b>					
<b>Schedule variance (cum.):</b>					
Req Not Met	- 10				-10
BCWP remaining	- 50				-50
<b>Build B</b>					
<b>Before Replan</b>					
Planned Req Met		20	20	20	60
BCWS cur		100	100	100	300
<b>Plus transfer budget from Build A:</b>					
Req Not Met		+10			
BCWP remaining		+50			
<b>After replan:</b>					
Planned Req Met		30	20	20	70
BCWS cur		150	100	100	350



**Transfer to 1<sup>st</sup> month of receiving work package to retain schedule variance**

# EX 4: Deferred Functionality Status

	May	Jun	Jul	Total
<b>Build B After Replan:</b>				
<b>Planned Reqs. Met</b>	<b>30</b>	<b>20</b>	<b>20</b>	<b>70</b>
<b>BCWS cur</b>	<b>150</b>	<b>100</b>	<b>100</b>	<b>350</b>
<b>Actual Reqs. Met cur</b>	<b>20</b>			<b>20</b>
<b>EV cur</b>	<b>100</b>			<b>100</b>
<b>Schedule variance cum:</b>				
<b>Reqs. Met</b>	<b>-10</b>			
<b>SV</b>	<b>-50</b>			

**May status: 20 reqs met, still behind schedule**

# Rework of Requirements and Software



– S/W quality: problems, defects

- # problem reports reported
- # problem reports resolved
- May indicate EAC problems, but not progress



– ***OVERALL TEST SUCCESS:***

- # test cases attempted
- # test cases passed

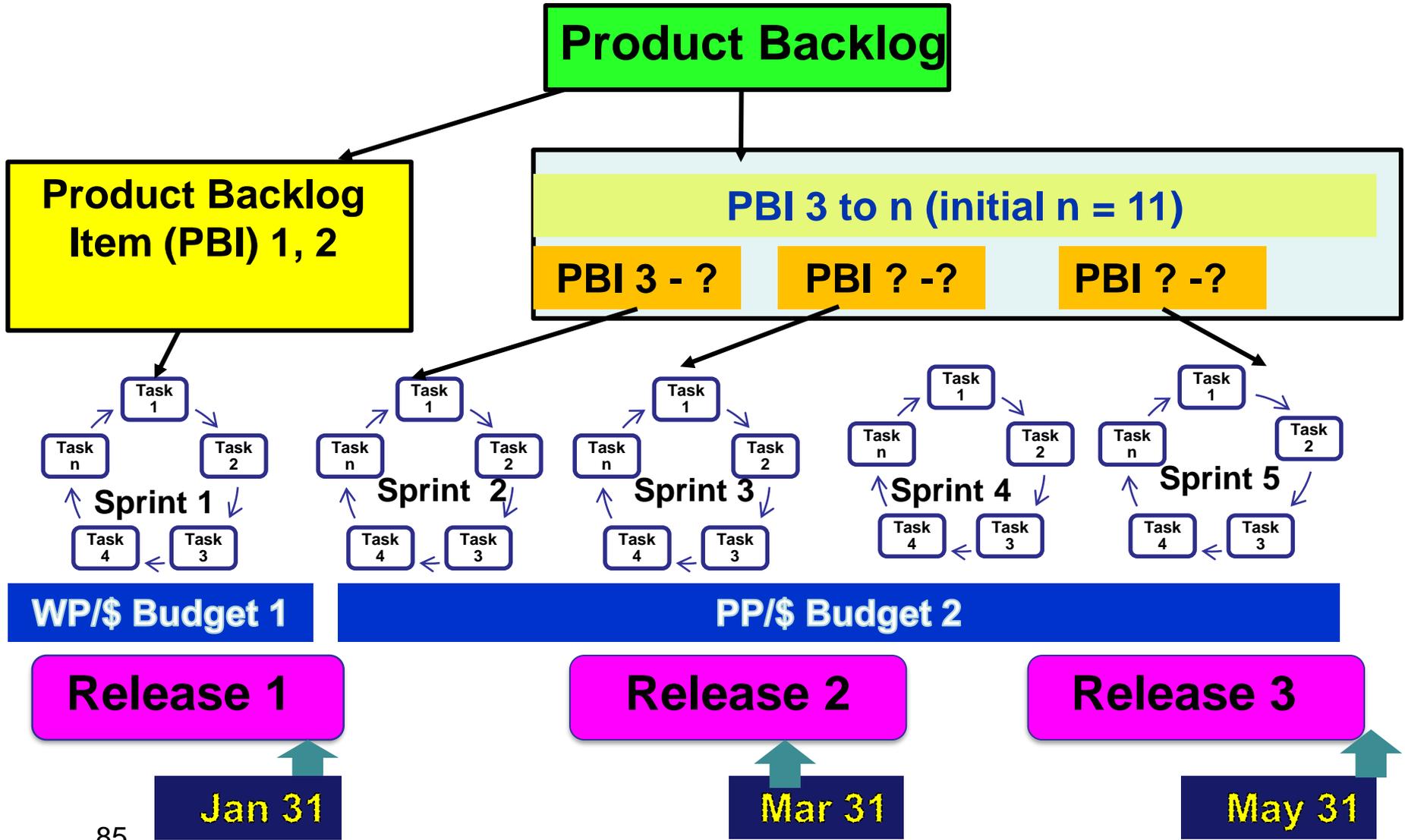


- ***# requirements tested successfully or verified by inspection***

# Software Quality Measures

- **Software quality measures are TPMs**
  - **Defect density**
  - **Number of problem reports**
- **Failure to achieve planned quality indicates**
  - **More rework during development**
  - **More problems after product delivery**

# EX 5: Agile Method



# Agile EV Constraints

## Internal replanning guidance:

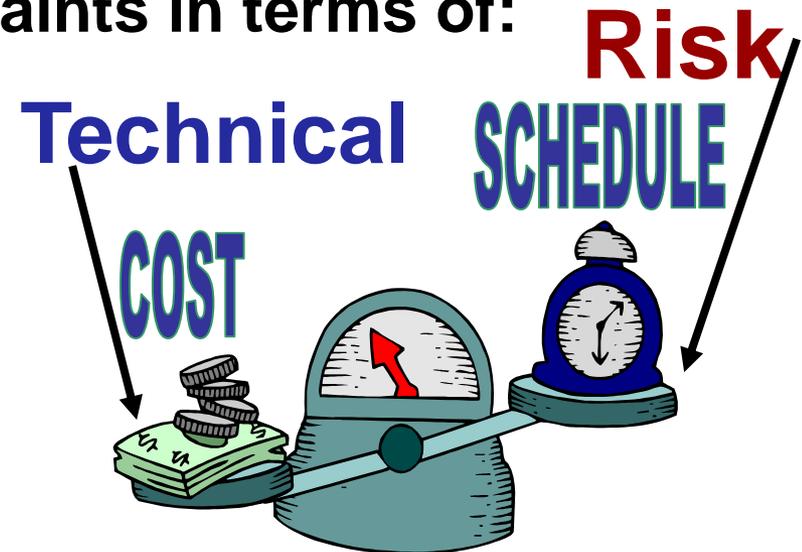
- Hold PMB despite changes to PBI burndown
  - Hold baseline finish dates of major releases
  - Hold cumulative BCWS at major milestones
- Transfer budget for deferred PBIs to first period of next iteration/sprint
- Maintain reported schedule variances
- Reallocate remaining EV to remaining PBI tasks (including delta PBIs) after each iteration
- Revise EAC, compare to funding, reprioritize

But wait. There's more! **Monday, 3:35:** *Agile Methods with Performance-Based Earned Value®*

# Trade Studies

# Trade Studies

- Performed during all phases of the engineering life cycle
- Provide objective foundation to select an approach to the solution of an engineering problem.
- **Systems definition:** Identify the recommended set of requirements and constraints in terms of:
  - Risk
  - Cost
  - Schedule
  - Performance impacts
- Design solution



# Trade Studies and Requirements

- **Typical trade results:**
  - **Select user/operational concept**
  - **Select system architectures**
  - **Derive requirements**
    - **Alternative functional approaches to meet requirements**
    - **Requirements allocations**
  - **Cost analysis results**
  - **Risk analysis results**

# Trade Study is a Work Product

- **Outcome is usually a recommendation that is needed to make a decision.**
- **Decision constrains and guides further progress.**
- **Work product: documented trade study results.**
- **Engineering processes should include a process and structured approach for performing trade studies.**
  - **Process should include both interim and final work products that can be:**
    - **Planned, scheduled, and measured.**

# EX 6 : Trade – Determine Design Solution

- Total Budget: 1000**
- **Test and evaluate 4 candidates: 600**
  - **150 per candidate**
    - **Milestone (MS) 1, test setup: 25**
    - **MS 2, Tests completed: 75**
    - **MS 3, Test results analyzed 50**
  - **Take EV even if candidate discarded before test complete**
- **Down select to 2 candidates, 5th month: 150**
- **Document final recommendation: 250**
- **Period of Performance: 6 months**

# EX 6 : Trade – Determine Design Solution

**PMB:**

<b>Activity</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>June</b>	<b>Total</b>
<b>Candidate 1</b>	<b>25</b>	<b>75</b>	<b>50</b>				<b>150</b>
<b>Candidate 2</b>	<b>25</b>	<b>75</b>	<b>50</b>				<b>150</b>
<b>Candidate 3</b>		<b>25</b>	<b>75</b>	<b>50</b>			<b>150</b>
<b>Candidate 4</b>		<b>25</b>	<b>75</b>	<b>50</b>			<b>150</b>
<b>Select 2 candidates</b>					<b>150</b>		<b>150</b>
<b>Make recommendation</b>						<b>250</b>	<b>250</b>
<b>Current BCWS</b>	<b>50</b>	<b>200</b>	<b>250</b>	<b>100</b>	<b>150</b>	<b>250</b>	<b>1000</b>
<b>Cumulative BCWS</b>	<b>50</b>	<b>250</b>	<b>500</b>	<b>600</b>	<b>750</b>	<b>1000</b>	<b>1000</b>

# EX 6 : Trade – Determine Design Solution

- Project on schedule until candidate 2 failed in Feb, after completing 50% of test
- $CPI = 1$
- A new candidate, # 5, was added on March 1
- Down-select to 2 candidates and final document slip 2 months on March 1
- *Problem 6a: Prepare Feb cumulative performance report (Ignore actuals)*
- *Problem 6b: Develop internal replan for March forward, with revised base measures of EV*

# EX 6a, Trade Study Feb Worksheet

<b>Activity</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>June</b>	<b>Total</b>
<b>Candidate 1 BCWS</b>	<b>25</b>	<b>75</b>	<b>50</b>				<b>150</b>
<b>Candidate 2 BCWS</b>	<b>25</b>	<b>75</b>	<b>50</b>				<b>150</b>
<b>Candidate 3 BCWS</b>		<b>25</b>	<b>75</b>	<b>50</b>			<b>150</b>
<b>Candidate 4 BCWS</b>		<b>25</b>	<b>75</b>	<b>50</b>			<b>150</b>
<b>Subtotal</b>	<b>50</b>	<b>200</b>	<b>250</b>	<b>100</b>			<b>600</b>
<b>Select 2 candidates</b>					<b>150</b>		<b>150</b>
<b>Make recommendation</b>						<b>250</b>	<b>250</b>
<b>Current BCWS</b>	<b>50</b>	<b>200</b>	<b>250</b>	<b>100</b>	<b>150</b>	<b>250</b>	<b>1000</b>
<b>Cumulative BCWS</b>	<b>50</b>	<b>250</b>	<b>500</b>	<b>600</b>	<b>750</b>	<b>1000</b>	<b>1000</b>
<b>Cum. BCWP</b>	<b>50</b>						

# Ex 6b, Trade Study March Replan

Activity	Jan	Feb	Mar	Apr	May	June	July	Aug	Total
Candidate 1 BCWS	25	75							
Candidate 2 BCWS	25	75							
Candidate 3 BCWS		25							
Candidate 4 BCWS		25							
Candidate 5 BCWS									
Subtotal	50	200							600
Select 2 candidates					150				150
Make recommendation						250			250
Current BCWS	50	200	250	100	150	250			1000
Cumulative BCWS	50	250	500	600	750	1000			1000
Cum. BCWP	50	300							
Actuals ETC	50	263							

**Hint: Must provide budget to 5<sup>th</sup> candidate.**

# Acquisition Management



# Acquisition Management

*Ensure Contractors Integrate Technical Performance/Quality with EVM*

**Guidance from:**

- **CMMI for Acquisition**



- **AF Space Command-Space and Missile Systems Center/Aerospace Corp. Report**



- **EVM Implementation on NASA Contracts (NPG 9501.3)**



- **USAF Weapon Systems Software Management Guidebook**



# Acquisition Management

## *Ensure Contractors Integrate SE with EVM*

- **Requirements, incentives, insight:**
  - **Establish contractual requirements**
  - **Analyze proposed technical solutions**
  - **Confirm integrated planning during IBR**
  - **Monitor consistency and validity of reports**
  - **Verify EV = performance in technical reviews**
  - **Independent EAC and risk assessments**
  - **Incentive and Award fee criteria**



# CMMI-ACQ

## Product Acquisition Requirements Development

### SP 2.1 Establish contractual requirements

Establish and maintain contractual requirements based on customer requirements

- **Contract requirements: expression of customer requirements in technical terms that can be used for design solutions**
  - **Interface requirements**
  - **Functional requirements**
  - **TPMs**
  - **Verification requirements**



# CMMI-ACQ

## Acquisition Technical Management

### SP 1.1 Subpractices

- 3. Identify requirements to be satisfied by each selected technical solution**
  - Use a traceability matrix to identifying the requirements for each selected technical solution and relates requirements to work products**

# **CMMI-ACQ**

## **Acquisition Technical Management**

### **SP 1.3 Conduct Technical Reviews**

**Conduct technical reviews with supplier as defined in supplier agreement or SEMP**

- **Confirm that products and services being developed or produced meet user needs and requirements**
- **Characteristics**
  - **Conduct when technical solution satisfies review entry criteria (event-driven, not schedule driven)**
  - **Address processes and requirements required by supplier agreement**

# CMMI-ACQ

## Acquisition Technical Management

### SP 1.3 Conduct Technical Reviews

#### Technical review activities

- **Examples of technical reviews**
  - **Integrated Baseline Review (IBR)**
  - **System Requirements Review (SRR)**
  - **PDR**
  - **CDR**
  - **Test Readiness Review**
  - **System Verification Review**
  - **Production Readiness Review**
  - **Operational Test Readiness Review**
  - **Physical Configuration Audit**

# CMMI-ACQ

## Acquisition Technical Management

### SP 1.3 Conduct Technical Reviews

#### Typical supplier deliverables

- Progress reports and process, product, and service level measurements
- TPMs
- Documentation of product and document deliveries

# **NASA EVM Guide: Technical Performance**

- **NASA EVM Guide NPG 9501.3**
  - 4.5 Technical Performance Requirements (TPR):**  
**When TPRs are used,**  
**appropriate and relevant metrics...**  
**must be defined in the solicitation**  
**Appendix A.7, 14.1 TPR**
  - **Compares:**
    - **Expected performance and**
    - **Physical characteristics**
    - **With contractually specified values.**
  - **Basis for reporting established milestones**
  - **Progress toward meeting technical requirements**

# Space and Missile Systems Command Center (SMS)

## Systems Engineering Requirements and Products

The Aerospace Corporation Report, TOR-2005(8583)-3,  
Rev A

- Contractually binding requirements defined in terms of required SE products and required attributes of those products



# SMS SHALL:

## Requirements Analysis & Validation

### 4.2.1 Requirements Analysis and Validation

The contractor ***SHALL***

- Iteratively perform requirements analysis and validation
- Develop the associated required SE products with the product attributes specified in this document.



# **SMS SE Products: Requirements Analysis & Validation**

## **4.2.1.1 Required SE Products**

### **a. Validated requirements baseline**

**Define all system-level requirements and constraints and their allocations to the next lower level**

### **b. System architecture and requirements traceability matrices**

### **c. Source and engineering basis including each trade-off or analysis for**

- Each system-level system performance and functional requirement**
- Its allocation to the next lower level**



# **SMS Product Attributes: Requirements Analysis & Validation**

## **4.2.1.2 Product attributes**

### **a. Requirements baseline**

**(1) Includes and *traces* to the operator/user capabilities**

- For which the system is being designed**
- To the missions for which it is intended.**

**(2) Includes analyses of each lower-level requirement to ensure that it is**

- Valid**
- Necessary**
- Sufficient to satisfy higher level**
  - Capabilities**
  - Requirements**
  - Constraints**

# SMS Product Attributes: Requirements Analysis & Validation

## 4.2.1.2 Product attributes

### a. Requirements baseline

(3) Consists of verifiable requirements with the method of verification documented.

(5) Includes *all functional and performance requirements* and constraints and those imposed by each specialty function

(8) Is validated through customer review/approval to ensure:

- Compliance with the above attributes
- Two way traceability between the requirements baseline and the requirements source is documented in a system specification

# SMS Shall: Design Solution

## 4.2.3 System Element Design Solution and Validation

- The contractor ***SHALL***
  - Determine the design solution
  - Support a validation of the design solution
  - Develop associated ***SE products with product attributes specified***



# **SMS SE Products: Design Solution**

## **4.2.3.1 Required SE Products:**

- **Validated, approved, and maintained (design-to) baseline**
  - **In specifications and interface documents**
  - **Grouped by each system element such as**
    - **Segment**
    - **Subsystem**
    - **Component (hardware and software)**

# SMS Product Attributes: Design Solution

## 4.2.3.2 Required Product Attributes

a. The allocated baseline:

- (3) Includes the design-to technical *functional* and *performance requirements* and design constraints for each product.
- (4) Includes all derived design-to requirements and design constraints for each product.
- (5) Includes all interfaces and addresses how the interface will be implemented, as well as the logical issues such as data formats, data semantics, etc.
- (6) Includes the verification method(s) selected for each requirement.

# SMS Shall:

## Design for Implementation

### 4.2.4 Design for Implementation, Deployment, Operations, and Support

#### Contractor **SHALL**

- Design the products that constitute the system to include implementation (fabrication and code) and sustainment assets
- Develop the associated **required systems engineering documentation with the attributes specified in this document.**



# **SMS SE Products: Design for Implementation**

## **4.2.4.1 Required System Engineering Products**

**a. The validated, approved, and maintained **design release baseline.****

# SMS Product Attributes: Design for Implementation

## 4.2.4.2 Required Product Attributes

a. The design release baseline:

(1) Fully *satisfies the allocated baseline* over the system life cycle.

(5) **Corroborates the functional and physical interface designs and associated functions and requirements across systems.**

# SMS Shall: Plan the SE Effort

## 4.2.12.1 Planning

### 4.2.12.1.1 Required SE Products

- **In IMP: SE accomplishments, accomplishment criteria, narrative**
- **IMS: tasks**
- **EVMS: work packages**



# **SMS Shall: Plan the SE Effort**

## **4.2.12.1 Planning**

### **4.2.12.1.2 Required Product Attributes**

- **IMP, IMS, EVMS:**
  - **Reflect all technical execution and management efforts**
  - **Establish schedules in approved baselines consistent with all other program plans for:**
    - **Completion of To Be Determined (TBD) by Developer**
    - **Formalization of To Be Supplied (TBS) by Customer to Developer**
    - **Resolution of To Be Resolved (TBR)**



# SMS Shall:

## Monitor Progress Against the Plan

### 4.2.12.2 Monitoring

Contractor **SHALL** monitor progress against plan to validate, approve, and maintain each baseline and functional architecture

#### 4.2.12.2.1 Required SE Products

- Documented SE assessments linked in database to initial plans
- Results of each iteration to include tradeoffs

#### 4.2.12.2.2 Required Product Attributes

a. Each documented assessment includes:

- *TPMs*, metrics
- Metrics and technical parameters for tracking that are critical indicators of technical progress and achievement

# USAF Weapon Systems Software Management Guidebook



## 3.6.2 Requirements and Incremental Software Development

**b. Map/allocate the requirements into all planned builds.**

- **Failure to do so will increase likelihood that**
  - **Functionality will migrate to later builds**
  - **Initial delivery will not meet user expectations**
  - **Unplanned builds will become necessary**
  - **Delivery of full functionality will be delayed.**

# **USAF Weapon Systems Software Management Guidebook**

## **Appendix B SOW**

**K. Contractor shall ensure that the IMP and IMS include**

- **Events and criteria to manage**
  - **Technical performance characteristics**
  - **Associated margins and tolerances of the hardware and software**

# Acquisition Tips

# Acquisition Tips

- **Require SE best practices in Request for Proposal (RFP)**
- **Confirm contractor's proposal includes integration of SE with EVM**
- **Verify Integration in IBR**
- **Confirm achievement of success criteria in technical reviews**
- **Monitor consistency and validity of status reports and variance analyses**

# RFP

- **RFP includes SE Best Practices**
  - **Event-driven entry and exit criteria for IMP events**
  - **Contractor's proposal describes technical approach including**
    - **Approach for requirements traceability and requirements verification**
    - **Tools and methods for tracing TPMs to the key product performance parameters**

# Contractor Proposal

- **Confirm that contractor's proposal describes**
  - **Processes for integrating the technical approach with overall program management planning and control:**
    - **Technical baseline in requirements traceability matrix (RTM)**
    - **WBS**
    - **IMP/IMS**
    - **EVM**
    - **Risk management**

# IBR

- **Review implementation of SE:**
  - **Entry and success criteria for event-driven technical reviews/IMP events**
  - **Requirements management and traceability**
  - **Control points for product metrics and TPMs**
  - **Milestones with technical maturity success criteria**
    - **TPM planned values**
    - **Meeting requirements**
    - **Percent of designs complete**
  - **SE life cycle work products in IMS**

# IBR

- **Confirm integration of**
  - **Technical baseline in RTM**
  - **WBS**
  - **IMP/IMS**
  - **TPMs**
  - **EVM**
  - **Risk management**

# Success Criteria for Technical Reviews

- **All success criteria for event-driven technical reviews met on schedule**
  - **Development maturity is on schedule**
  - **Issues resolved**
    - **All subsystems**
    - **Products**
    - **Life cycle processes**
- **Unacceptable risks are mitigated**

# Monitor Consistency and Validity of Reports

- **Compare performance reports for consistency:**
  - **Program status**
    - **Technical**
    - **Schedule**
    - **EV**
  - **Variance analyses**
    - **Root causes**
    - **Corrective action plans**
    - **Impacts on cost and schedule**

# **Framework for Process Improvement**

# Close the EVMS Quality Gap

- **PMB includes technical/quality parameters**
- **Insightful IBRs and technical reviews**
- ***Valid* contract performance reports**
  - **Objective technical/schedule status**
  - **Credible EAC**
- **Early detection of problems**
  - **Program performance**
  - **EV measurement and compliance**



# Process Improvement Goal

**EVMS**



**SE**



**Integrated  
Planning**



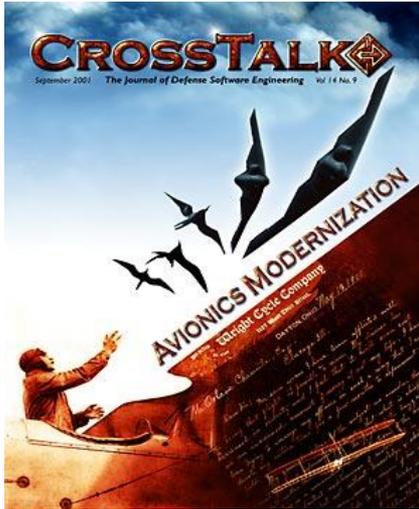
# EVM Foundation for Software-Intensive Programs

- **Using EVM to plan and manage software intensive programs can prevent expensive failures.**
- **EV should be based on foundation of: (1)**
  - **Establishing the requirements**
  - **Developing a reliable baseline estimate for cost and schedule**
  - **Selecting effective software metrics**
  - **Applying Performance-Based Earned Value**
  - **Using analytic processes to project cost and schedule based on actual performance**

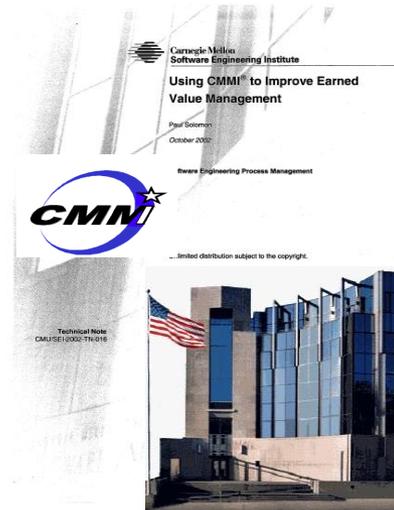


(1) Galorath, Hunt, Solomon.  
DoD Software Tech News, April 2009,  
“Applying EVM to Software Intensive Programs”

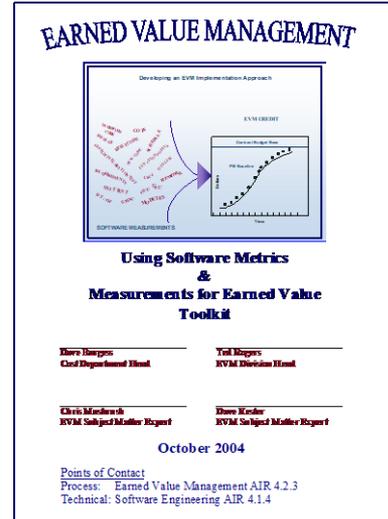
# PBEV Resources in Online Media



DOD



SEI



NAVAIR



DOD



ICFAI U.  
Press, India



PMI College of  
Performance Mgt.,  
"Measurable News"



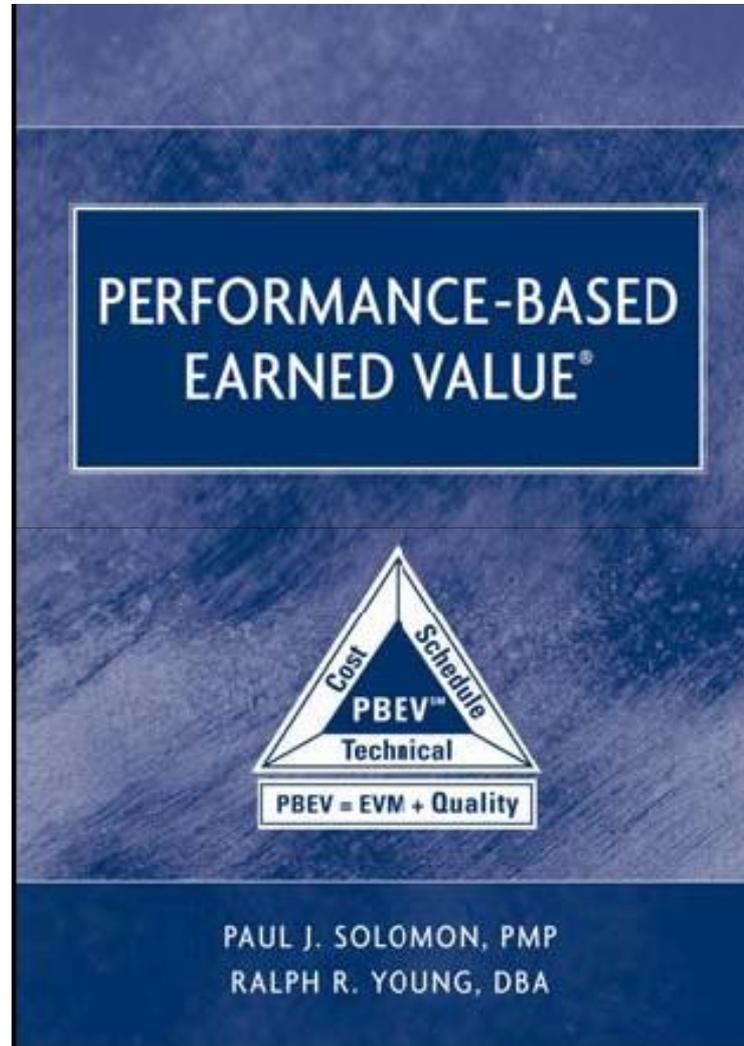
[www.PB-EV.com](http://www.PB-EV.com)

# Process Improvement Resources

Book includes

- Examples
- Templates
- Tips
- Standards
- Acquisition guidance

Published by:



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# Acronyms

**EVM: Earned Value Management**

**CPI: Cost Performance Index**

**PBI: Product Backlog Item**

**PMB: Performance Measurement Baseline**

**PV: Planned Value (for a TPM)**

**RTM: Requirements Traceability Matrix**

**SE: Systems Engineering**

**SEP: Systems Engineering Plan**

**TPM: Technical Performance Measure or Measurement**