

The following are the results of the survey from the 2015 fall rally in Shawnee, Oklahoma. There are two sections to this report the first is the numerical results and the second is the written comments. The information from this survey and surveys from other rallies will be used to improve our rallies. Please fill free to provide feedback to your Wagon Master Allen Jackson.

Note: 25 of the 47 coaches in attendance returned the survey.

## Survey Results

Question	Results												
1. Have you attended more than 4 Monaco America rallies?	15 Respondents said they had attend 4 or less Monaco America rallies while 10 Respondents said they had attended more than 4 Monaco America rallies.												
2. Do you plan to participate in future Monaco America Rallies?	All Respondents indicated that they plan to participate in future rallies.												
3. Do you feel your rally fee was well spent?	All but one Respondent felt their rally fee was well spent.												
4. Were you satisfied with the mix of activities and arrangement of activities?	<table> <tr><td>Very Satisfied</td><td>7</td></tr> <tr><td>Satisfied</td><td>8</td></tr> <tr><td>Indifferent</td><td>8</td></tr> <tr><td>Dissatisfied</td><td>0</td></tr> <tr><td>Very Dissatisfied</td><td>0</td></tr> <tr><td>Not Applicable</td><td>0</td></tr> </table>	Very Satisfied	7	Satisfied	8	Indifferent	8	Dissatisfied	0	Very Dissatisfied	0	Not Applicable	0
Very Satisfied	7												
Satisfied	8												
Indifferent	8												
Dissatisfied	0												
Very Dissatisfied	0												
Not Applicable	0												
5. Were you satisfied with the number of meals provided in the rally fee?	<table> <tr><td>Very Satisfied</td><td>19</td></tr> <tr><td>Satisfied</td><td>5</td></tr> <tr><td>Indifferent</td><td>0</td></tr> <tr><td>Dissatisfied</td><td>0</td></tr> <tr><td>Very Dissatisfied</td><td>1</td></tr> <tr><td>Not Applicable</td><td>0</td></tr> </table>	Very Satisfied	19	Satisfied	5	Indifferent	0	Dissatisfied	0	Very Dissatisfied	1	Not Applicable	0
Very Satisfied	19												
Satisfied	5												
Indifferent	0												
Dissatisfied	0												
Very Dissatisfied	1												
Not Applicable	0												
6. Were you satisfied with the menu?	<table> <tr><td>Very Satisfied</td><td>9</td></tr> <tr><td>Satisfied</td><td>6</td></tr> <tr><td>Indifferent</td><td>7</td></tr> <tr><td>Dissatisfied</td><td>2</td></tr> <tr><td>Very Dissatisfied</td><td>1</td></tr> <tr><td>Not Applicable</td><td>0</td></tr> </table>	Very Satisfied	9	Satisfied	6	Indifferent	7	Dissatisfied	2	Very Dissatisfied	1	Not Applicable	0
Very Satisfied	9												
Satisfied	6												
Indifferent	7												
Dissatisfied	2												
Very Dissatisfied	1												
Not Applicable	0												
7. Were you satisfied with the facilities?	<table> <tr><td>Very Satisfied</td><td>22</td></tr> <tr><td>Satisfied</td><td>0</td></tr> <tr><td>Indifferent</td><td>3</td></tr> <tr><td>Dissatisfied</td><td>0</td></tr> <tr><td>Very Dissatisfied</td><td>0</td></tr> <tr><td>Not Applicable</td><td>0</td></tr> </table>	Very Satisfied	22	Satisfied	0	Indifferent	3	Dissatisfied	0	Very Dissatisfied	0	Not Applicable	0
Very Satisfied	22												
Satisfied	0												
Indifferent	3												
Dissatisfied	0												
Very Dissatisfied	0												
Not Applicable	0												
8. Were you satisfied with the RV Park?	<table> <tr><td>Very Satisfied</td><td>20</td></tr> <tr><td>Satisfied</td><td>3</td></tr> </table>	Very Satisfied	20	Satisfied	3								
Very Satisfied	20												
Satisfied	3												

Question	Results
	Indifferent 2 Dissatisfied 0 Very Dissatisfied 0 Not Applicable 0
9. Did the planned entertainment meet your expectations?	Exceeded Expectations 12 Met Expectations 8 Indifferent 3 Less Than Expected 0 Not Met 0 Not Applicable 0
10. Did the seminars meet your expectations?	Exceeded Expectations 7 Met Expectations 12 Indifferent 1 Less Than Expected 2 Not Met 0 Not Applicable 3
11. Did the vendors meet your expectations?	Exceeded Expectations 1 Met Expectations 1 Indifferent 2 Less Than Expected 2 Not Met 4 Not Applicable 14

## Written Comment

I have grouped the written comments into 10 groups which are:

- Bar
- Documentation
- Entertainment
- Food
- General
- Recognition (club and individual)
- Schedule
- Seminar
- Suggestions
- Vendor

Category	Comment
Bar	Buy bottled wine, not box.
Bar	Board Decision.- We are a non-profit organization and have ample finance to supply our members with a more quality bar and meals.
Bar	Board Decision: When the margarita machine was utilized it went well but when it was asked about, answer was no. Margarita machine has always been a highlight to the social hour,
Documentation	When possible, add addresses, coach type and first timers to roster.
Documentation	Better communication from speaker to member ship
Documentation	We would have liked to receive the schedule of events a couple of weeks ahead of time.
Entertainment	Need more entertainment not slide shows you can see on TV.
Food	Meals- heavy on carbs, uncreative vegetable offerings, even though most people are accustom to this. Otherwise caterers did a good job. Potatoe bar need salsa.
Food	Food not good. The treasure commented on not spending more than needed. This rally needed more money spent. If club has more money then why save it. Use it to make each rally the best rally possible. Then we will see the club grow.
Food	Too many potatoes at Breakfast, and gravy every day, not enough fruit, Potatoes every meal. Food just OK could be better.
Food	The menu and food was not as good as other rallies and was disappointed. Some food not as hot as it should be.
Food	Would like to see a gluten free dessert offered.
Food	Definitely need better food offerings even if it means spending more money or raising dues. Pretend potatoes and dried chicken doesn't cut it.
Food	Food not good. The treasure commented on not spending more than needed. This rally needed more money spent. If club has more money then why save it. Use it to make
Food	Food was good but would like some salsa with eggs.

Category	Comment
General	We will return if health and time permits.
General	The improvement in the drawings (FMCA #s ) was good. Better chance for everyone.
General	As usual - great to see familiar faces! We are a good group. Appreciate all that is planned and the folks who see to it all. The MRS. loved it all.
General	Saving spots to sit at meals should be prohibited.
General	Too bad everyone was not parked in the same area. Would have made it better to visit and get acquainted with others.
Recognition	We were really impressed with the friendliness of the group and we were genuinely made to feel welcome!
Recognition	I thought that with the mix of people that the rally in Shawnee was a great rally. Everyone was extremely friendly and outgoing. Thanks to all for making this a great rally.
Recognition	"Thank You" Allen, for all the hard work you put in to this rally. That also goes for your wonderful wife. Looking forward to next years rally. We had a great time.
Recognition	Those Responsible did a great of site, meals and daily content.
Recognition	Very friendly and helpful group of people. Appreciate all the knowledge
Recognition	As fist timers we truly enjoyed the willingness of the members to make us feel like one of the group. Everyone went out of their way to welcome us and make sure we were involved in the activities and conversations. We will see you in Rayne!
Recognition	We have attended quite a few rallies- most are dominated by clicks - so we never joined a club - not so with this one. There are a couple "Clicks" but by far your members were open, welcoming and happy. Thus we joined your club - looking forward to many more rallies with you all!
Recognition	Peggy Mooris was great with crafts; she has the patience of Job. Thank you !
Recognition	I really appreciate all the hard work that goes into making each rally great. Thanks for all you do!
Schedule	First two days of the rally, extremely dull and boring. Saved by the entertainment Monday night. Had I been 1st timer I would have not returned t this point. Wednesday night much better.
Schedule	Too many activities the last day; could be spread out more.
Seminar	Need seminars that are helpful, informative and relevant to the RV life style.
Seminar	Seminars that interest both men and women. Seminar that are different from the ones in the past.
Seminar	I liked the seminars on computer security and fire safety. If we are going to take our time to go to a rally, these are the kinds of seminars that will keep us coming back. Very well presented and organized.
Suggestion	A "favorite sport team " evening might be fun.- Dress with jersey, T-shirt etc. Favorite college, NFL NBA, etc.
Suggestion	Things that might be nice for new folks: Open house in coaches volunteered by members, Round table for first timers if there ae enough
Suggestion	Need more activities for men.

Category	Comment
Suggestion	Background music during happy hour and dinner to fill in.
Suggestion	Plan and encourage activities in the local area.
Suggestion	The volunteers should be recognized nightly and again at end of nightly meal on Thursday.
Suggestion	Maybe low back ground music for dead areas.
Suggestion	Pictures on display like last night and today of current and past rallies.
Suggestion	Background music during happy hour and dinner to fill in.
Suggestion	Has anyone contacted the Kansas Speedway and Casino for rally location? It might be possibility. Good Location.
Vendor	It would be great to get someone to come give chair massages. We do this at another event and they charge by the 15 min sessions
Vendor	We understand vendors can't come to small Venuses like this, but one or two would be great.
Vendor	No oil change, No Others
Vendor	RV wash man was good
Vendor	Would like to have more vendors.
Vendor	Need more vendors and seminars.