

Agency for Community Treatment Services, Inc.



ANNUAL REPORT
2020 - 2021

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*As a comprehensive,
community-based behavioral
health organization,*

ACTS MISSION is to apply the best of contemporary physical and behavioral health interventions and social support services available to assist individuals and families to engage and succeed in Recovery.

During Fiscal Year 2020 – 2021, ACTS remained dedicated and determined to weather the impact of the persistent COVID-19 pandemic. In the previous year, I was pleased how quickly we adapted to the global crisis, and this year our Pandemic Alert remained in place for the protection of our workforce and those we serve. ACTS staff showed tremendous courage, reporting to work every day to provide care to our communities' most vulnerable populations during these unprecedented times. As an essential organization, we remained committed to our mission of healing individuals and families challenged by substance use disorders and related mental health conditions. We kept our doors open in our unwavering efforts to push through the crisis so the individuals we serve could receive the treatment and care they deserve.



In addition to forging through the COVID-19 pandemic, ACTS leadership staff was able to implement several new programs. In the Spring of 2021, we opened our second Intermediate Care Program in a newly purchased and renovated building located in Tampa. We had a soft opening for 6 individuals with mental health and co-occurring substance use disorders and plan to expand to a full 20 beds in Fiscal Year 2021-2022. In Fort Lauderdale, we opened the ACTS Broward Residential Intensive Teen Home. This program serves youth who are involved in both the juvenile justice and foster care systems. The goal of the program is to help the youth develop into mature, responsible and productive adults.

In Fiscal Year 2020-2021, we also laid the groundwork for plans for the next fiscal year. One of the programs I am most excited about is the renovation of the Firemen's Hall, which will become the first psychosocial clubhouse in Hillsborough County. Team members visited several clubhouses in the Tampa Bay area in preparation for our clubhouse. We look forward to opening our doors to the ACTS Clubhouse in Summer of 2022. Additionally, ACTS will partner with Tampa Police Department for the Law Enforcement Mental Health Co-Responder Pilot Program. Our licensed clinicians will ride along with officers to respond to crisis calls in the community. ACTS was selected as the lead agency when this program launches this fiscal year.

As we close this fiscal year and head into next, we will need to remain vigilant in the fight against COVID-19. The dedication of the management team, staff and our Board of Directors was unparalleled this past year. I look forward to working together to continue providing the best treatment and care to our community for many years to come. I remain grateful for the opportunity to lead this extraordinary organization.

Asha Terminello
CEO



Year In Review



ACTS Opens ABRINTH in Fort Lauderdale

ACTS in Fort Lauderdale expanded in May 2021 to add the ABRINTH program. ABRINTH stands for ACTS Broward Residential Intensive Teen Home and the new program shares its campus with the ARRIS program. The program serves four girls who receive intensive support and supervision even while in school. The staff utilizes an evidence-based practice, Teaching Family Model, to provide the most appropriate care at all times. Youth can remain in the program until they are 18 years old.



ACTS Opens Second Intermediate Care Program

ACTS opened its second Intermediate Care Program in a revamped and refurbished building on 131st Ave. in Tampa in April 2021. This program is a 90 – 120 day Level II licensed AHCA Residential Treatment Program. Currently, there are six beds available to males with mental health and co-occurring substance use disorders on the Hillsborough County Health Care Plan. We have plans to expand to 20 beds during Fiscal Year 2021-22.



ACTS Celebrates Sports Wins

ACTS staff and clients were cheering on their favorite hometown teams this fiscal year - the Tampa Bay Lightning won the Stanley Cup twice and the Tampa Bay Buccaneers won the Super Bowl at home in February. ACTS Employee Recognition Committee encouraged staff to wear their team colors on select Fridays during the season, as well as held other events during the year.

ACTS Wellness Program Continues

ACTS Wellness Committee had a successful year hosting well-being challenges, including the inaugural Walk into the New Year Challenge. Starting last July, ACTS also began hosting blood drives on-site. Since the blood drives began in July 2020, ACTS employees have donated 65 pints of blood which can help 195 people in need.

COVID-19 Continues to Impact ACTS



During this fiscal year, ACTS staff and clients were able to start getting vaccinated against COVID-19. Two programs partnered with local health departments to offer vaccination clinics for staff and clients. From the previous fiscal year, ACTS staff continued daily health screenings, infection prevention education, social distancing, visual protective measures and more to slow the spread of COVID.

59
clients tested positive
for COVID-19.

45
staff members
tested positive for
COVID-19.

ACTS By The Numbers

8,139

Treatment Admissions
for Service

71.02% - Male
28.98% - Female

29.93

Average Age of Client

Youngest Client:
10 Years Old
Oldest Client:
81 Years Old

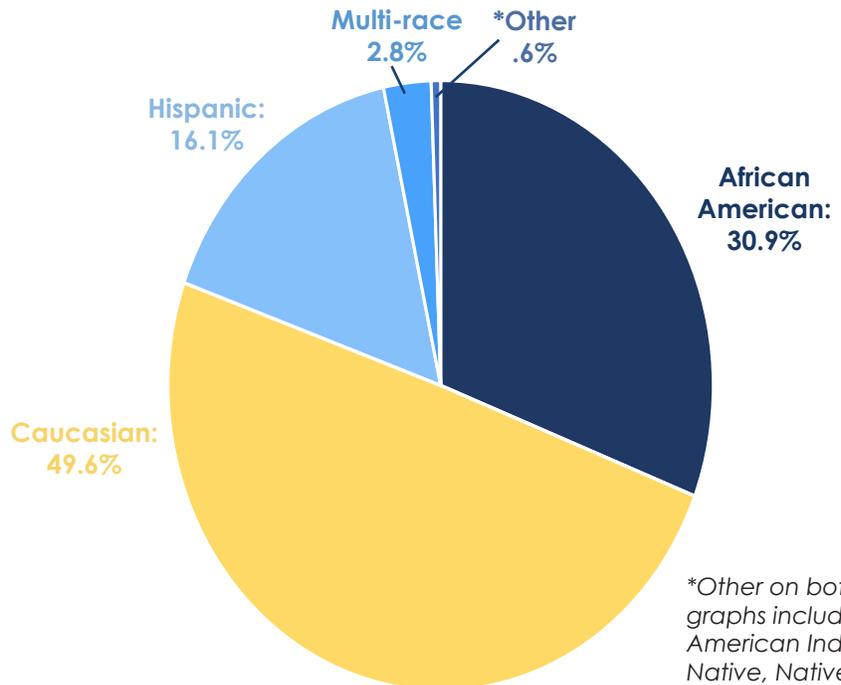
13,516

People received support
from ACTS through
Outreach Services.

4,614

Adult or youth clients
received Outpatient
Services.

Ethnicity of Clients



**Other on both ethnicity graphs includes Asian, American Indian, Alaska Native, Native Hawaiian or Other Pacific Islander.*

3,864

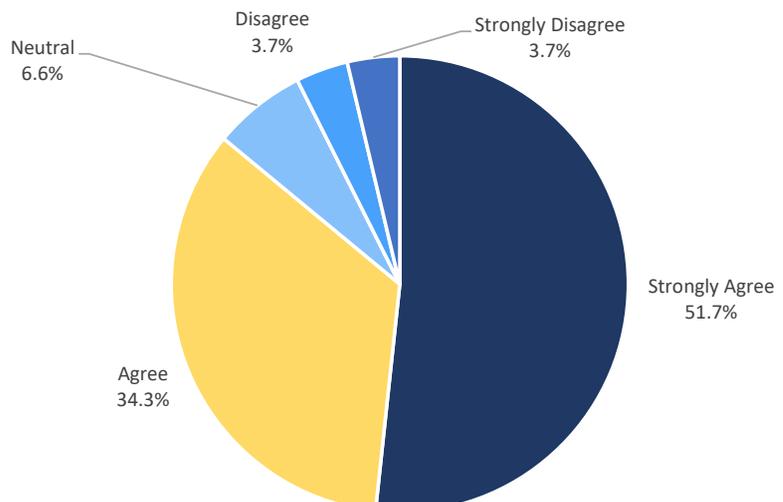
HIV Tests were administered and safe sex education provided by health coaches.

742

Boxes of NARCAN distributed to clients to prevent opioid overdoses.

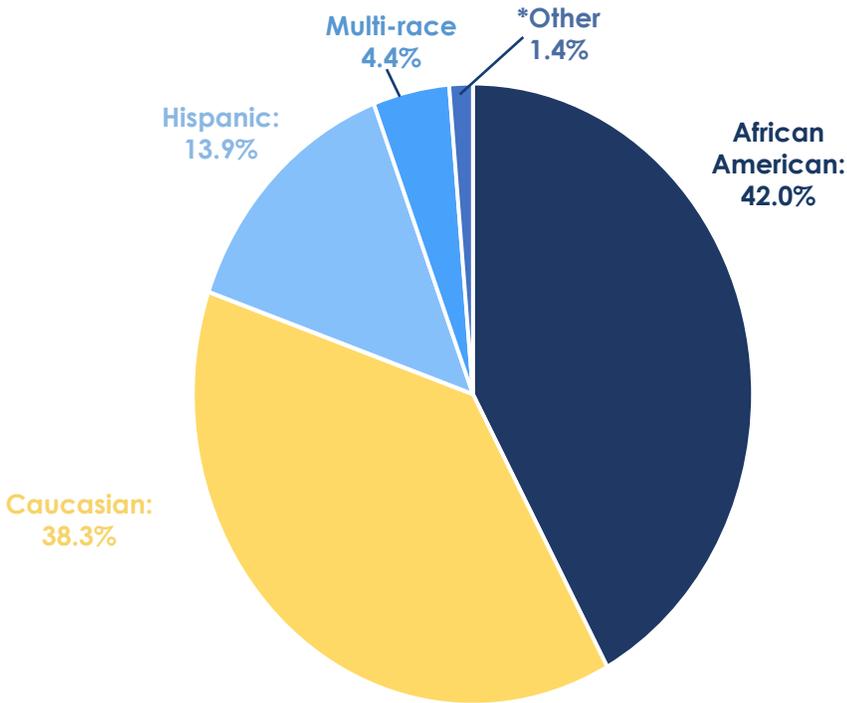
Asked to ACTS Clients:

I would recommend ACTS to a friend or family member.



ACTS By The Numbers

Ethnicity of Employees



261

Residents were housed through the Housing Programs (shelters, transitional housing and permanent housing.) This does not include residents previously housed in ACTS permanent housing.

298

Employees work across 6 counties in Florida for ACTS. The work force is 76% female and 24% male.

1,154

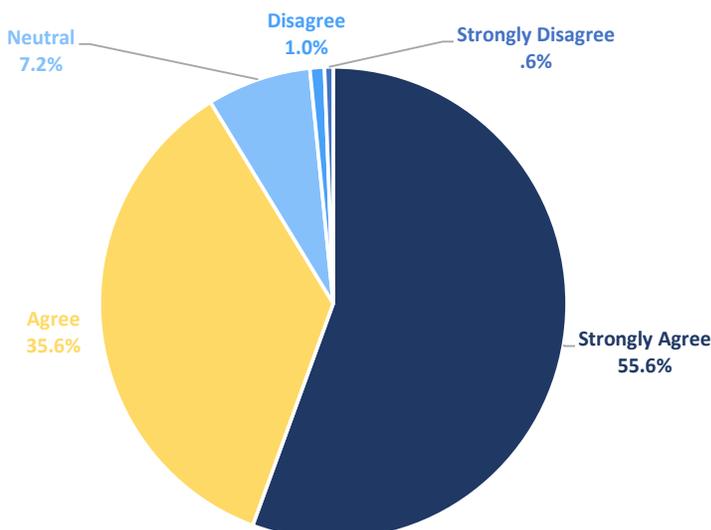
Adults received peer support for Substance Abuse.

3,171

Youth went through the ACTS Juvenile Assessment Centers in either Hillsborough County or Polk County. ACTS started the first JAC more than 25 years ago in Hillsborough County.

Asked to ACTS Clients:

Staff treat me with courtesy and respect.



728

Clients received Residential Treatment through either ACTS adult or youth programs.

3,382

Clients went through either ACTS adult or youth detox programs.

ACTS Services

Crisis Care

Detoxification is the first step on the road to recovery. Our Detox Program for both adult and juveniles is the place to start the recovery process in a compassionate and supportive environment. Programs associated with Crisis Care include Adult Addictions Receiving Facility in Tampa and the Juvenile Addictions Receiving Facility in Tampa.

Outpatient Services

You don't have to put your life on pause to get better. Our objective for Outpatient Services is to accommodate individuals by allowing them to remain in their home and be able to work or attend school while in treatment. Programs associated with Outpatient include Outpatient Detox, Outpatient Assessment, Aftercare, Medication Management, Medication Assisted Therapies, Intensive and Regular Outpatient Program.

Residential Treatment

ACTS Residential Treatment Programs are healthcare facilities providing evidence based treatment for substance use and co-occurring disorders for both juveniles and adults. Programs include Keystone Residential Treatment Program in Tarpon Springs, two Intermediate Care Programs in Tampa, a program for veterans at Drew Park, the Amethyst Respite Center in Tampa, Youth Residential Treatment in Thonotosassa and the ARRIS and ABRINTH programs in Fort Lauderdale.

Housing

ACTS housing is an evidence-based housing intervention that combines affordable housing assistance with wrap-around supportive services for people experiencing homelessness, as well as other people with disabilities. Programs include Community Support Services, Bridge Housing and the HEART program in both Hillsborough and Polk Counties.

Justice Services

ACTS has two full-service Juvenile Assessments Centers in Tampa and Bartow, Early Offender Diversion Program for individuals diverted from prison and two jail diversion programs in Hillsborough County.

All ACTS programs work closely together to provide the best continuum of care for the individuals we serve.

Organizational Health Financial Summary

Fiscal Year: July 1, 2020 - June 30, 2021

Revenue

**\$27.41
Million**

↑ \$0.18M

Expenditures

**\$24.36
Million**

↓ \$0.75M

Assets

**\$19.10
Million**

↑ \$2.38M

Liabilities

**\$5.71
Million**

↓ \$0.68M

Net Assets

**\$13.39
Million**

↑ \$3.06M

↑ or **↓** denotes increase or decrease since previous fiscal year



How To Reach Us

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Online:

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