



# COVID-19

## Exception Notice

### All HCBS Waivers:

- Family members and court appointed legal guardians can temporarily receive payment for HCBS Services, suspending the requirement for a conflict of interest mitigation
- Assessment should be done using methods that promote social distancing throughout this pandemic
- New direct support workers and families may temporarily start using the services without waiting on the background check results (hire packets still need to be completed fully beforehand for each new worker. Life Patterns will send the AuthentiCare ID for the worker as soon as the packet is received and completed correctly.)
  - Applicants shall immediately disclose any/all outcomes of any criminal or civil charge to the employer
  - Upon any finding by the State that prohibits a worker, the worker would be required to stop providing services immediately

### IDD Waiver:

- All PCS may be delivered in a person's home or any temporary setting
- Family members and court appointed legal guardians can temporarily receive payment for HCBS Services, suspending the requirement for a conflict of interest mitigation
  - Siblings may be a direct worker but must be 18 years of age or older. All other workers may be 16 years of age.
- Self-Directed PCS may be authorized in lieu of Day Services, Home Deliver meals, and school
  - This needs to be approved by your Managed Care Organization (MCO)

### TA Waiver:

- Family members can temporarily receive payment for HCBS Services
- In lieu of Specialized Medical Services, Self-Directed PCS may be authorized as an alternative
  - This needs to be approved by your Managed Care Organization (MCO)

All exceptions are granted through May 1, 2020 and can be revisited or extended, as necessary.

**We are still working to provide you with the best services during this time or the pandemic; however, our offices are closed to the public. Please call or email us with any questions or concerns from the safety of your home.**