



OF LOWER MERION-NARBERTH

Ombudsman Programs:

Neighborhood Interfaith Movement

7047 Germantown Ave.

Philadelphia, PA 19119

(215) 843-0304

[http://www.pcacares.org/ServiceDetail.aspx?service=Neighborhood+Interfaith+Movement+\(NIM\)+--+Nursing+Home](http://www.pcacares.org/ServiceDetail.aspx?service=Neighborhood+Interfaith+Movement+(NIM)+--+Nursing+Home)

Services Provided: Information and referrals; Volunteer Ombudsman training; Telephone resource line for adults 55+ in Northwest Philadelphia.

Ombudsman, Chester County

601 Westtown Rd, Ste. 320

West Chester, PA 19380

(610) 344-6350 / (800) 692-1100 ext. 6350

<http://www.chesco.org/index.aspx?nid=135>

Services Provided: An ombudsman handles complaints about nursing homes and investigates whether or not patients are receiving adequate care.

Ombudsman, Delaware County

206 Eddystone Ave, 2nd Floor

Eddystone, PA 19022

(610) 490-1300 / (800) 416-4504

<http://www.delcosa.org/>

Services Provided: An ombudsman handles complaints about nursing homes and investigates whether or not patients are receiving adequate care.

Ombudsman, Montgomery County

1430 DeKalb St, 2nd Floor

Norristown, PA 19404

(610) 278-3601

<http://www.montcopa.org/mcaas>

Services Provided: An ombudsman handles complaints about nursing homes and investigates whether or not patients are receiving adequate care.

Ombudsman, Philadelphia County (CARIE)

100 S. Broad St, Ste. 1500

Philadelphia, PA 19110

(215) 545-5724 / (800) 356-3606

<http://www.carie.org/>

Services Provided: An ombudsman handles complaints about nursing homes and investigates whether or not patients are receiving adequate care.

CARIE – Center for Advocacy for the Rights and Interests of the Elderly (CARIE)

1500 JFK Blvd., Suite 1500

Philadelphia, PA 19102

(215) 545-5728 / (800) 356-3606

<http://www.carie.org/>

Services Provided: Information, education, and advocacy intervention through CARIE LINE telephone service; Special assistance to elder abuse/crime victims; health and in-home care consumers in the community; and managed care/HMO consumers; Report health care fraud to authorities; Long Term Care Ombudsman Program handling complaints about nursing homes and personal care homes in North, South, West and Center City Philadelphia.

Fees: None