

### **RCI/IRCA Winter Meeting**

Ames, Iowa – January 26, 2018

# NRCA technical issues update

presented by

### Mark S. Graham

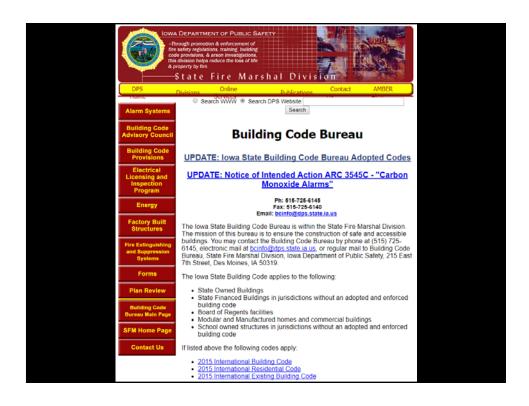
Vice President, Technical Services National Roofing Contractors Association

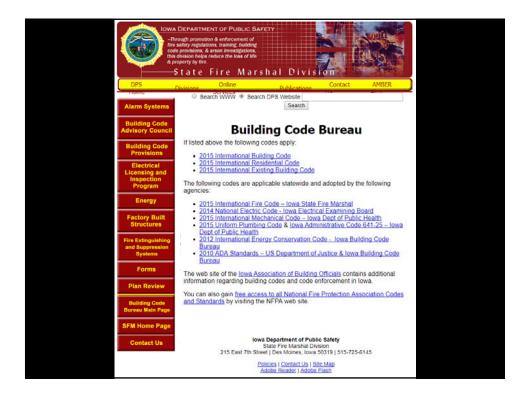


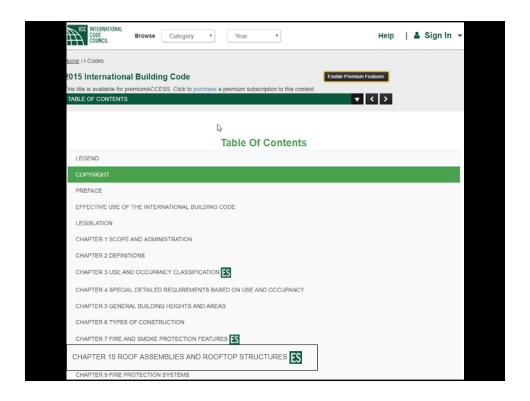
# **Topics**

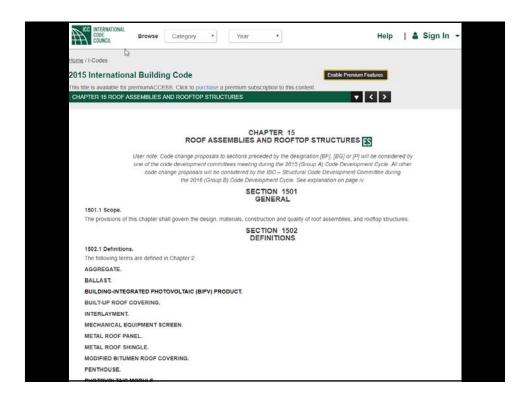
- Code update
- ANSI SPRI ES-1
- ASCE 7-16
- Concrete roof deck moisture
- Roof coatings
- Questions/other topics

# **Code update**

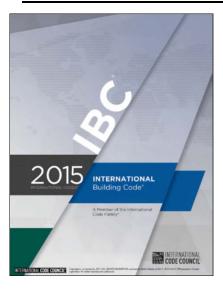






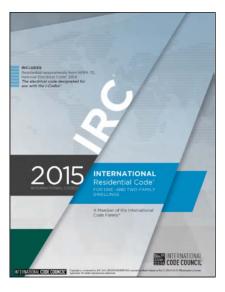


# International Building Code, 2015 Edition



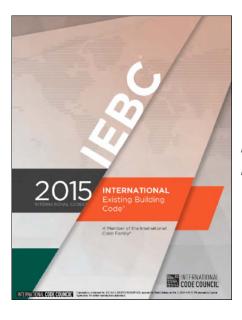
- Applicable to all buildings and structures, excepts those applicable to IRC 2015
- Roofing-related requirements:
  - Ch. 10-Means of egress
  - Ch. 12-Interior environment
  - · Ch. 13-Energy efficiency
  - Ch. 15-Roof assemblies and rooftop structures
  - Ch. 16-Structural design
  - Ch. 20-Aluminum
  - · Ch. 22-Steel
  - · Ch. 24-Glass and glazing
  - Ch. 26-Plastic

### International Residential Code, 2015 Edition



- Applicable to one- and two-family dwellings and townhouses no more than three stories in height
- Roofing-related requirements:
  - Ch. 8-Roof/ceiling construction
  - Ch. 9-Roof assemblies

# Professional Roofing, March 2015 Pages 54-60 CHANGES TO THE 2015 I-CODES AFFECT ROOF SYSTEM DESIGNS WITHHIT HIGH STANDARD STAND



International Existing
Building Code, 2015 Edition

# **IEBC 2015**

### Scope:

"...shall apply to the *repair, alteration, change of occupancy, addition* to and relocation of *existing buildings*."

### **Classifications:**

- Level 1: Removal and replacement of materials
- Level 2: Reconfiguration or extension
- Level 3: Exceeds 50 percent of building area

### **International Existing Building Code, 2015 Edition**

Chapter 7-Alterations-Level I

### SECTION 706 REROOFING

[BS] 706.1 General. Materials and methods of application used for recovering or replacing an existing roof covering shall comply with the requirements of Chapter 15 of the International Building Code.

Exception: Reroofing shall not be required to meet the minimum design slope requirement of one-quarter unit vertical in 12 units horizontal (2-percent slope) in Section 1507 of the *International Building Code* for roofs that provide positive roof drainage.

[BS] 706.2 Structural and construction loads. Structural roof components shall be capable of supporting the roof-covering system and the material and equipment loads that will be encountered during installation of the system.

[Continued...]

Similar to IBC 2012, Section 1510-Reroofing

### **International Existing Building Code, 2015 Edition**

Chapter 7-Alterations-Level I

### SECTION 707 STRUCTURAL

[BS] 707.1 General. Where alteration work includes replacement of equipment that is supported by the building or where a reroofing permit is required, the provisions of this section shall apply.

[BS] 707.2 Addition or replacement of roofing or replacement of equipment. Where addition or replacement of roofing or replacement of equipment results in additional dead loads, structural components supporting such reroofing or equipment shall comply with the gravity load requirements of the *International Building Code*.

### Exceptions:

- Structural elements where the additional dead load from the roofing or equipment does not increase the force in the element by more than 5 percent.
- Buildings constructed in accordance with the International Residential Code or the conventional light-frame construction methods of the International Building Code and where the dead load from the roofing or equipment is not increased by more than 5 percent.
- Addition of a second layer of roof covering weighing 3 pounds per square foot (0.1437 kN/m2) or less over an existing, single layer of roof covering.

### **International Existing Building Code, 2015 Edition**

Chapter 7-Alterations-Level I

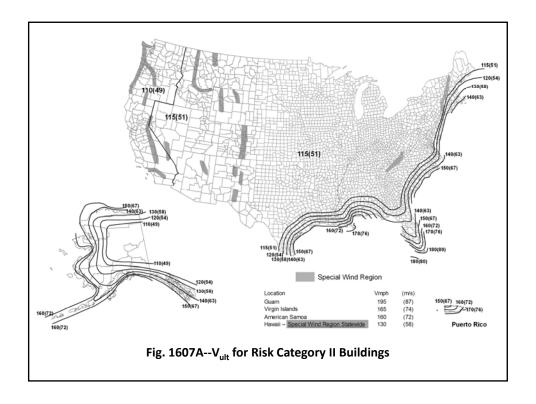
[BS] 707.3 Additional requirements for reroof permits. The requirements of this section shall apply to *alteration* work requiring reroof permits.

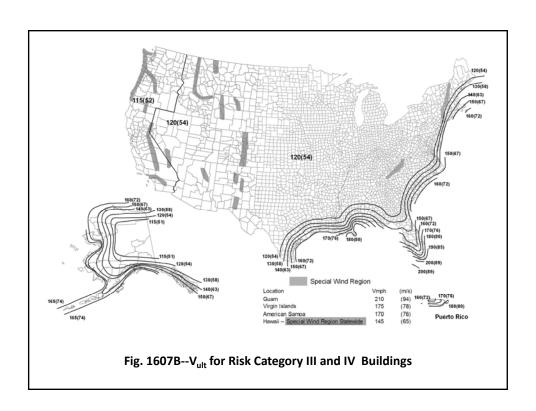
[BS] 707.3.1 Bracing for unreinforced masonry bearing wall parapets. Where a permit is issued for reroofing for more than 25 percent of the roof area of a building assigned to Seismic Design Category D, E or F that has parapets constructed of unreinforced masonry, the work shall include installation of parapet bracing to resist the reduced *International Building Code* level seismic forces as specified in Section 301.1.4.2 of this code, unless an evaluation demonstrates compliance of such items.

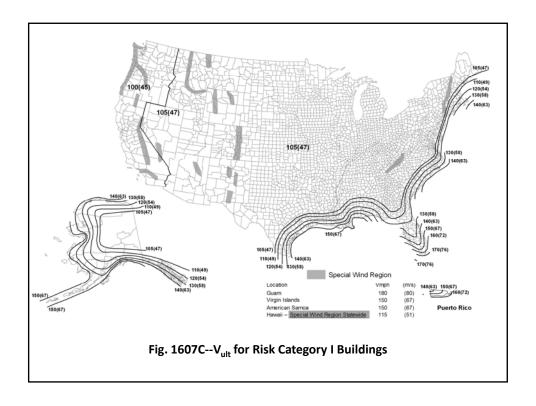
### **International Existing Building Code, 2015 Edition**

Chapter 7-Alterations-Level I

[BS] 707.3.2 Roof diaphragms resisting wind loads in high-wind regions. Where roofing materials are removed from more than 50 percent of the roof diaphragm or section of a building located where the ultimate design wind speed,  $V_{uit}$  determined in accordance with Figure 1609.3(1) of the International Building Code, is greater than 115 mph (51 m/s) or in a special wind region, as defined in Section 1609 of the International Building Code, roof diaphragms, connections of the roof diaphragm to roof framing members, and roof-to-wall connections shall be evaluated for the wind loads specified in the International Building Code, including wind uplift. If the diaphragms and connections in their current condition are not capable of resisting at least 75 percent of those wind loads, they shall be replaced or strengthened in accordance with the loads specified in the International Building Code.







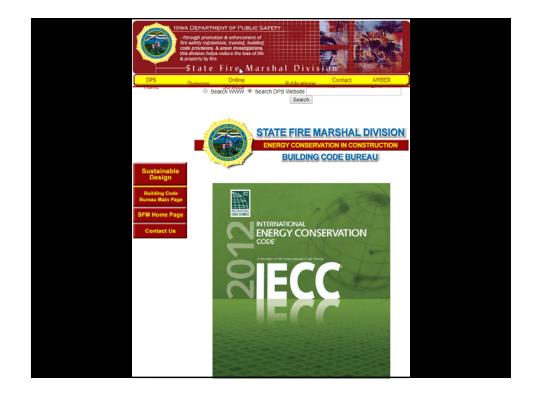
### **International Existing Building Code, 2015 Edition**

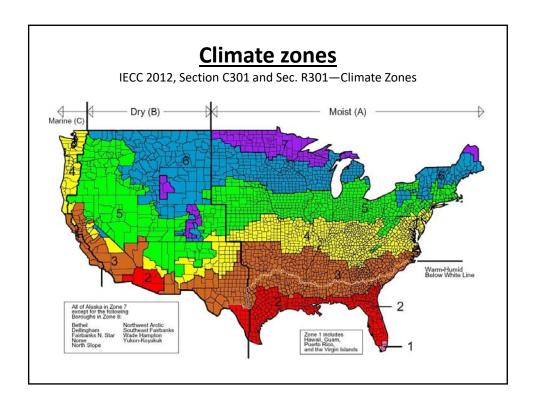
Chapter 7-Alterations-Level I

### SECTION 708 ENERGY CONSERVATION

708.1 Minimum requirements. Level 1 alterations to existing buildings or structures are permitted without requiring the entire building or structure to comply with the energy requirements of the International Energy Conservation Code or International Residential Code. The alterations shall conform to the energy requirements of the International Energy Conservation Code or International Residential Code as they relate to new construction only.







# Format of IECC 2012

### <u>IECC – Commercial</u>

Ch. 1[CE]: Scope and Admin.

Ch. 2[CE]: Definitions

Ch. 3[CE]: General Req.

Ch. 4[CE]: Commercial Energy

Efficiency

Ch. 5[CE]: Referenced Stds.

Index

### <u> IECC – Residential</u>

Ch. 1[RE]: Scope and Admin.

Ch. 2[RE]: Definitions

Ch. 3[RE]: General Req.

Ch. 4[RE]: Residential Energy

Efficiency

Ch. 5[RE]: Referenced Stds.

Index

### **Commercial vs. Residential**

- Commercial unless Residential
- R202-General Definitions:

**Residential Building.** For this code, includes detached one- and two-family dwellings and multiple single-family dwellings (townhouses) as well as Group R-2, R-3 and R-4 buildings three stories or less in height above grade plane

### Ch. 4[RE]—Residential Energy Efficiency

International Energy Conservation Code, 2012 Edition

- Sec. R401—General
- Sec. R402—Building Thermal Envelope
- Sec. R403—Systems
- Sec. R404—Electrical Power and Lighting Systems
- Sec. R405—Simulated Performance Alternative

# **Roofing-specific adaptation of Table R402.1.1**

International Energy Conservation Code, 2012 Edition

Insulation and Fenestration Requirements by Component <sup>a</sup>			
Climate zone	Ceiling R-value		
1	30		
2	20		
3	38		
4			
5			
6	49		
7			
8			
a R-values are minimums	-		

<u>IECC – Commercial Provisions</u>

### Ch. 4[CE]—Commercial Energy Efficiency

International Energy Conservation Code, 2012 Edition

- Sec. C401—General
- Sec. C402—Building Envelope Requirements
- Sec. C403—Building Mechanical Systems
- Sec. C404—Service Water Heating
- Sec. C405—Electrical Power and Lighting Systems
- Sec. C406—Additional Efficiency Package Options
- Sec. C407—Total Building Performance

### Ch. 4—Commercial Energy Efficiency

International Energy Conservation Code, 2012 Edition

**C401.2 Application.** Commercial buildings shall comply with one of the following:

- 1. The requirements of ANSI/ASHRAE/IESNA 90.1
- 2. The requirements of <u>Sections C402</u>, C403, C404 and C405. In addition, commercial buildings shall comply with either Section C406.2, C406.3 or C406.4
- 3. The requirements of Section C407, C402.4, C403.2, C404, C405.2, C405.3, C405.4, C405.6 and C405.7. The building energy cost shall be equal to or less than 85 percent of the standard reference design building.

[Continued...]

**C401.2.1 Application to existing buildings.** Additions, alterations and repairs to existing buildings shall comply with one of the following:

- 1. <u>Sections C402</u>, C403, C404 and C405; or
- 2. ANSI/ASHRAE/IESNA 90.1

### Minimum thermal insulation requirements

IECC 2009, Section C402.2—Specific insulation Requirements (Prescriptive)

**C402.2 Specific insulation requirements (Prescriptive).** Opaque assemblies <u>shall comply with Table C402.2</u>. Where two or more layers of continuous insulation board are used in a construction assembly, the continuous insulation boards shall be installed in accordance with Section C303.2. If the continuous insulation board manufacturer's installation instructions do not address installation of two or more layers, the edge joints between each layer of continuous insulation boards shall be staggered.

# **Roofing-specific adaptation of Table C402.2**

International Energy Conservation Code, 2012 Edition

Opaque Thermal Envelope Assembly Requirements					
Climate	f assembly configuration				
zone	Insulation entirely above deck	Metal buildings (with R-5 thermal blocks)	Attic and other		
1					
2	R-20ci				
3		R-19 + R-11 LS	R-38		
4	D 25 -:				
5	R-25 ci				
6	R-30ci	R-25 + R-11 LS			
7	R-35ci	R-30 + R-11 LS	R-49		
8	N-33CI	V-20 ± K-11 F2			

### **Comparison of IECC's various editions**

Commercial Buildings (Insulation component R-value-based method)

Climate Zone	IECC 2003	IECC 2006	IECC 2009	IECC 2012*	IECC 2015*	IECC 2018*	
1	R-12 ci	R-15 ci	R-15 ci	R-20 ci	R-20 ci	R-20 ci	
2	R-14 ci		R-15 ci		R-25 ci	R-25 ci	
3	R-10 ci						
4	R-12 ci		R-20ci				
5	R-15 ci	R-20 ci	D 20 si		R-25 ci	R-30 ci	R-30 ci
6	R-11 ci						
7		D 25 -:	ם אר ה:	D 20 ci	D 2E ei	D 2E si	
8		R-25 ci	R-25 ci   R-25 ci	R-30 ci	R-35 ci	R-35 ci	

<sup>\*</sup> Applies to roof replacement projects ci = Continuous insulation

ci = Continuous insulation
LS = Liner system (a continuous membrane installed below the purlins and uninterrupted by framing members; uncompressed, faced insulation rests on top of the membrane between the purlins)

### **Tapered insulation**

International Energy Conservation Code, 2012 Edition

**C402.2.1 Roof assembly.** The minimum thermal resistance (R-value) of the insulating material installed either between the roof framing or continuously on the roof assembly shall be as specified in Table C402.2, based on construction materials used in the roof assembly. Skylight curbs shall be insulated to the level of roofs with insulation entirely above deck or R-5, whichever is less.

### **Exceptions:**

1. Continuously insulated roof assemblies where the thickness of insulation varies 1 inch (25 mm) or less and where the area-weighted *U-factor is* equivalent to the same assembly with the *R-value* specified in Table C402.2.

2. ..

IECC Commentary indicates Exception 1 applies to tapered insulation systems.

### **2012 IECC Code and Commentary**

Tapered insulation

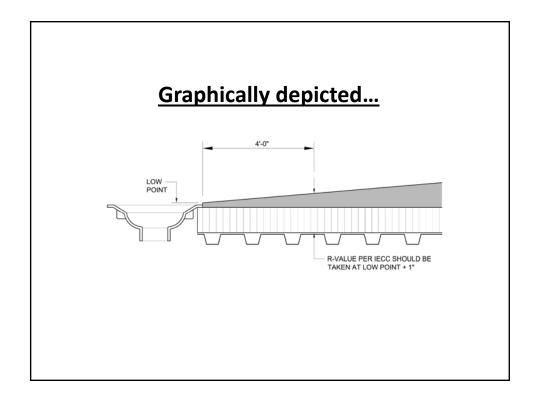
"...The exception to this section permits a roof that is "continuously insulated" to have areas that do not meet the required *R*-values, provided that the area-weighted values are equivalent to the specified insulation values. This type of insulation referred to as tapered insulation is where the roof insulation varies to provide slope for drainage...."

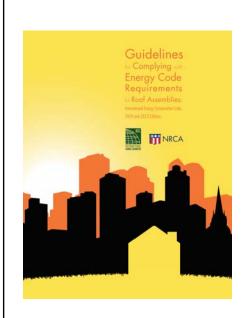
[continued...]

### **2012 IECC Code and Commentary**

Tapered insulation

"...This 1-inch (25 mm) limitation does not prevent the provisions from being applied to roofs that have a greater variation; it simply does not allow the additional thickness to be factored into the average insulation values. Where the variation exceeds 1 inch (25 mm), it would be permissible to go to the thinnest spot and measure the *R*-value at that point (for the example call this Point "a"). Then go to a point that is 1 inch (25 mm) thicker than Point "a" and measure the *R*-value there (for the example, call this Point "b"). The remaining portions of the roof that are thicker than the additional 1-inch (25 mm) portion (Point "b") would simply be assumed to have the same *R*-value that Point "b" had. All portions of the roof that meet or exceed the Point "b" *R*-value would simply use the Point "b" *R*-value when determining the area weighted *U*-factor for the roof. "



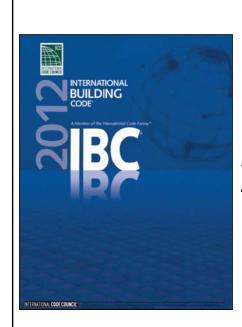


Guidelines for Complying with Energy Code Requirements for Roof Assemblies: International Energy Efficiency Code, 2009 and 2012 Editions

Contact NRCA Customer Service: 1-888-ASK-NRCA (275-6722) or shop.nrca.net



# **ANSI/SPRI ES-1**



International Building Code, 2012 Edition

1504.5 Edge securement for low-slope roofs. Low-slope built-up, modified bitumen and single-ply roof system metal edge securement, except gutters, shall be designed and installed for wind loads in accordance with Chapter 16 and tested for resistance in accordance with Test Methods RE-1, RE-2 and RE-3 of ANSI/SPRI ES-1, except  $V_{ult}$  wind speed shall be determined from Figure 1609A, 1609B, or 1609C as applicable.

### **Design wind loads**

The Designer is required by the Code to include the design wind loads in the Construction Documents.

### **Design wind load pressures**

International Building Code, 2012 Edition

# SECTION 1603 CONSTRUCTION DOCUMENTS

**1603.1 General.** Construction documents shall show the size, section and relative locations of structural members with floor levels, column centers and offsets dimensioned. The design loads and other information pertinent to the structural design required by Sections 1603.1.1 through 1603.1.9 shall be indicated on the construction documents.

[continued...]

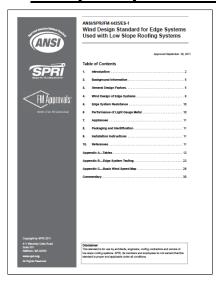
**1603.1.4 Wind design data.** The following information related to wind loads shall be shown, regardless of whether wind loads govern the design of the lateral force resisting system of the structure:

- 1. Ultimate design wind speed,  $V_{ulv}$  (3-second gust), miles per hour (km/hr) and nominal design wind speed,  $V_{asd}$ , as determined in accordance with Section 1609.3.1.
- 2. Risk category.
- 3. Wind exposure. Where more than one wind exposure is utilized, the wind exposure and applicable wind direction shall be indicated.
- 4. The applicable internal pressure coefficient.
- 5. Components and cladding. The design wind pressures in terms of psf (kN/m²) to be used for the design of exterior component and cladding materials not specifically designed by the *registered* design professional.

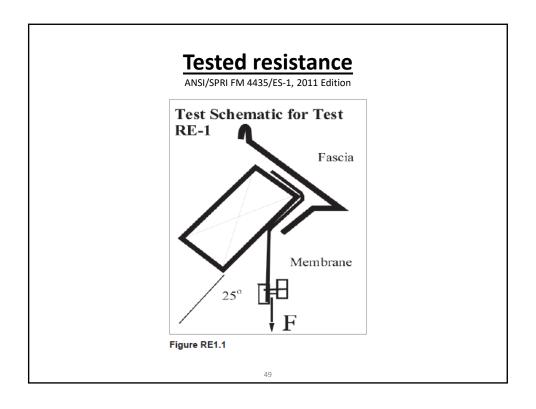
**1603.1.4 Wind design data.** The following information related to wind loads shall be shown, regardless of whether wind loads govern the design of the lateral force resisting system of the structure:

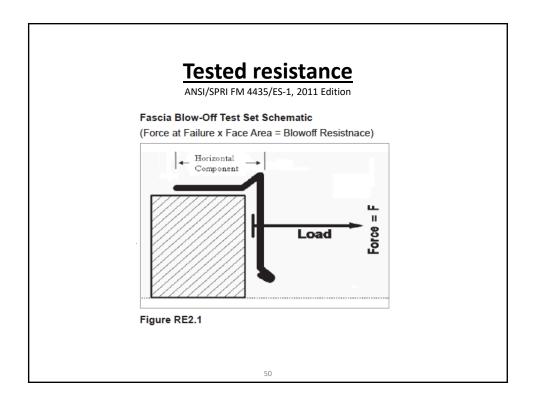
- 1. Ultimate design wind speed,  $V_{ult}$  (3-second gust), miles per hour (km/hr) and nominal design wind speed,  $V_{asd}$ , as determined in accordance with Section 1609.3.1.
- 2. Risk category.
- Wind exposure. Where more than one wind exposure is utilized, the wind exposure and applicable wind direction shall be indicated.
- 4. The applicable internal pressure coefficient.
- 5. Components and cladding. The <u>design wind pressures in terms of psf (kN/m²) to be used for the design of exterior component and cladding materials</u> not specifically designed by the *registered design professional*.

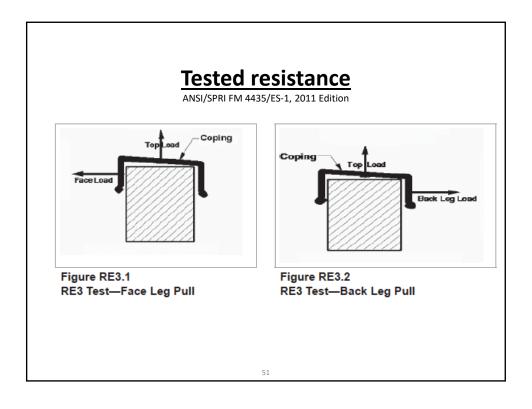
### ANSI/SPRI/FM 4435/ES-1, 2011 Edition



- Design wind loads
- Tested resistance:
  - RE-1
  - RE-2
  - RE-3
- Prescriptive requirements
- Appendixes
- Commentary



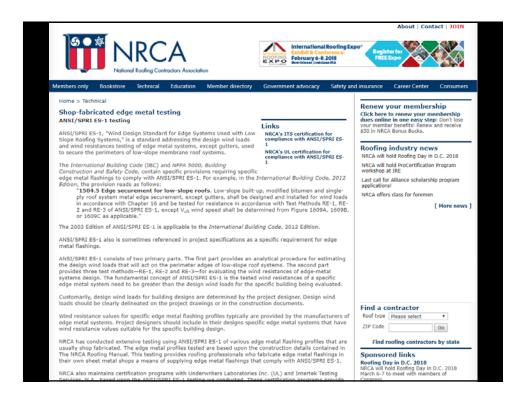


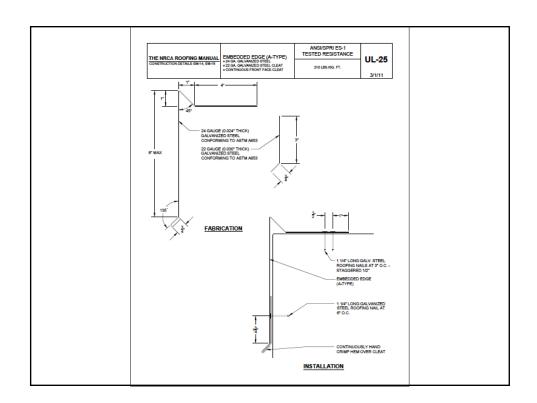


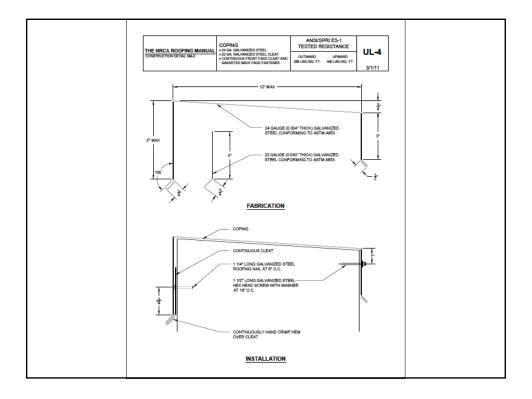
# NRCA's shop-fabricated edge metal testing

www.nrca.net

52







# NRCA's shop-fabricated edge metal testing

- NRCA has third-party certifications:
  - UL
  - Intertek Testing Services, N.A.
- Contractors included in NRCA's third-party certification program are listed on NRCA's website: www.nrca.net
- If interested, contact me for more information.

56

### **Iowa contractors**

Included in NRCA's UL ANSI/SPRI ES-1 certification

# **Academy Roofing & Sheet Metal Co.**

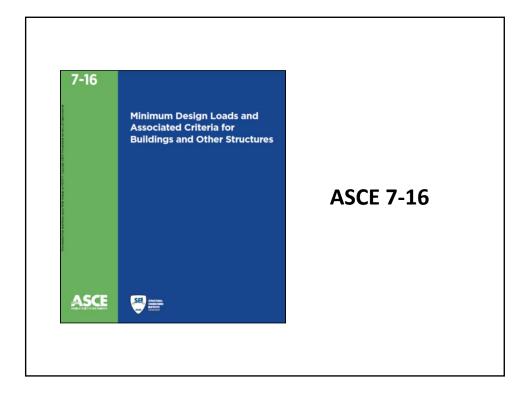
Des Moines, IA

D.C. Taylor Co.

Cedar Rapids, IA

57

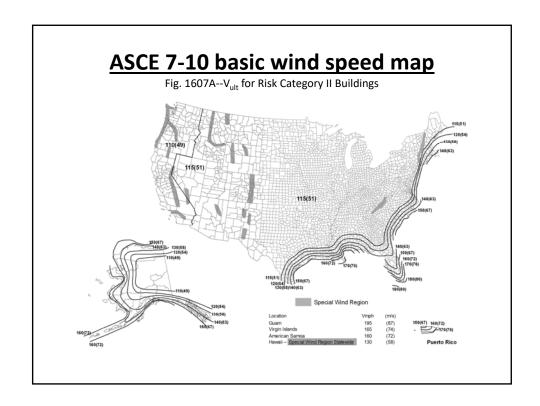
# **ASCE 7-16**

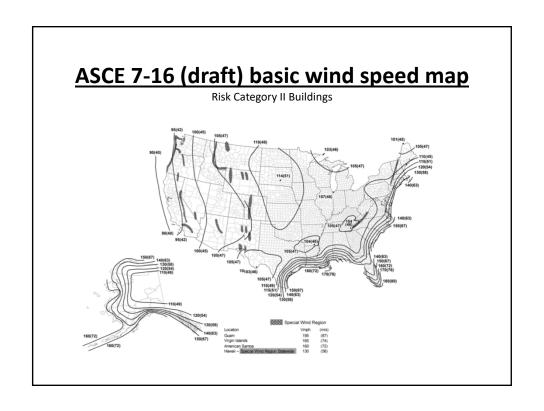


# **ASCE 7-16's changes**

- Revised basic wind speed map
- Changes (and new) pressure coefficients
- Revised perimeter and corner zones

Expect higher field, perimeter and corner uplift pressures

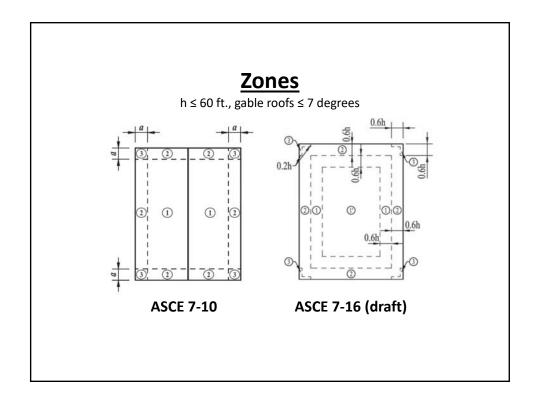




### GC<sub>o</sub> pressure coefficients

 $h \le 60$  ft., gable roofs  $\le 7$  degrees

Zone	<b>ASCE 7-10</b>	ASCE 7-16 (draft)
1 (field)	-1.0	-1.7
1′		-0.9
2 (perimeter)	-1.8	-2.3
3 (corners)	-2.8	-3.2



### Comparing ASCE 7-05, ASCE 7-10 and ASCE 7-16

Example: A manufacturing building is located in Ames, Iowa. The building is an enclosed structure with a low-slope roof system and a roof height of 40 ft. The building is located in an area that is categorized as Exposure Category C.

Document	Basic wind	Design wind pressure (psf)			
	speed (mph)		Zone 1 (Field)	Zone 2 (Perimeter)	Zone 3 (Corners)
ASCE 7-05	90		21.8	36.4	54.8
ASCE 7-10 Strength design	115		35.5	59.5	89.5
ASCE 7-10 ASD	89		21.3	35.7	53.4
ASCE 7-16 Strength design	110	29.7	51.7	68.1	92.8
ASCE 7-16 ASD	85	17.8	31.8	40.9	55.7

Proper wind design (which is oftentimes avoided) is getting even more complicated.

# **Concrete roof deck moisture**

### When is it OK to roof?

Historical guidelines

- After 28 days
- Application of hot bitumen
- Plastic film test
  - ASTM D4263, "Standard Test Method for Indicating Moisture in Concrete by the Plastic Sheet Method"

These are not appropriate for current generations of concrete mixes

### Concrete Floors and Moisture, 2<sup>nd</sup> Edition

Howard M. Kanare, CTL Group

### 75% internal RH can be achieved:

- Normal weight structural concrete
  - Less than 90 days
- Lightweight structural concrete
  - Almost 6 months

These values are based upon "protected" concrete, without re-wetting

# NRCA Industry Issue Update, August 2013



# **Moisture on concrete roof decks**

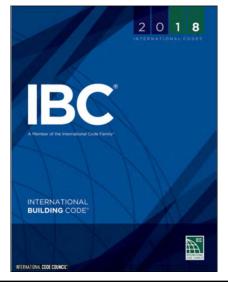


**Professional Roofing,** Sept. 2017

The roofing industry needs to re-think the concept of roof deck "acceptance"

# **Roof coatings**

# International Building Code, 2018 Edition (IBC 2018)



### ROOF ASSEMBLIES AND ROOFTOP STRUCTURES

SECTION 1501 GENERAL

SECTION 1503 WEATHER PROTECTION

### **SECTION 1501 GENERAL**

1501.1 Scope. The provisions of this chapter shall govern the design, materials, construction and quality of roof assemblies, and rooftop structures.

INTERNATIONAL CODE COUNCIL

SECTION 1505 FIRE CLASSIFICATION

### **SECTION 1505** FIRE CLASSIFICATION

[BF] 1505.1 General. Roof assemblies shall be divided into the classes defined in this section. Class A, B and C roof assemblies and roof coverings required to be listed by this section shall be tested in accordance with ASTM E108 or UL 790. In addition, fire-retardant-treated wood roof coverings shall be tested in accordance with ASTM D2898. The minimum roof coverings installed on buildings shall comply with Table 1505.1 based on the type of construction of the building.

Exception: Skylights and sloped glazing that comply with Chapter 24 or Section 2610.

#### TABLE 1505.1a, b MINIMUM ROOF COVERING CLASSIFICATION FOR TYPES OF CONSTRUCTION

IA	IB	IIA	IIB	IIIA	IIIB	IV	VA	VB
В	В	В	Cc	В	C°	В	В	C°

For SI: 1 foot = 304.8 mm, 1 square foot =  $0.0929 \text{ m}^2$ .

INTERNATIONAL CODE COUNCIL

### **SECTION 1506 MATERIALS**

1506.1 Scope. The requirements set forth in this section shall apply to the application of roof-covering materials specified herein. Roof coverings shall be applied in accordance with this chapter and the manufacturer's installation instructions. Installation of roof coverings shall comply with the applicable provisions of Section 1507.

1506.2 Material specifications and physical characteristics. Roof-covering materials shall conform to the applicable standards listed in this chapter.

TABLE 1507.10.2 BUILT-UP ROOFING MATERIAL STANDARDS						
MATERIAL STANDARD	STANDARD					
Acrylic coatings used in roofing	ASTM D6083					
Aggregate surfacing	ASTM D1863					
Asphalt adhesive used in roofing	ASTM D3747					
Asphalt cements used in roofing	ASTM D2822; D3019; D4586					
Asphalt-coated glass fiber base sheet	ASTM D4601					
Asphalt coatings used in roofing	ASTM D1227; D2823; D2824; D4479					
Asphalt glass felt	ASTM D2178					
Asphalt primer used in roofing	ASTM D41					
Asphalt-saturated and asphalt-coated organic felt base sheet	ASTM D2626					
Asphalt-saturated organic felt (perforated)	ASTM D226					
Asphalt used in roofing	ASTM D312					
Coal-tar cements used in roofing	ASTM D4022; D5643					
Coal-tar saturated organic felt	ASTM D227					
Coal-tar pitch used in roofing	ASTM D450; Type I or II					
Coal-tar primer used in roofing, dampproofing and waterproofing	ASTM D43					
Glass mat, coal tar	ASTM D4990					
Glass mat, venting type	ASTM D4897					
Mineral-surfaced inorganic cap sheet	ASTM D3909					
Thermoplastic fabrics used in roofing	ASTM D5665, D5726					

**1507.14 Sprayed polyurethane foam roofing.** The installation of sprayed polyurethane foam roofing shall comply with the provisions of this section.

**1507.14.1 Slope.** Sprayed polyurethane foam roofs shall have a design slope of not less than one-fourth unit vertical in 12 units horizontal (2-percent slope) for drainage.

**1507.14.2 Material standards.** Spray-applied polyure-thane foam insulation shall comply with ASTM C1029 Type III or IV or ASTM D7425.

**1507.14.3 Application.** Foamed-in-place roof insulation shall be installed in accordance with the manufacturer's instructions. A liquid-applied protective coating that complies with Table 1507.14.3 shall be applied not less than 2 hours nor more than 72 hours following the application of the foam.

# TABLE 1507.14.3 PROTECTIVE COATING MATERIAL STANDARDS

MATERIAL	STANDARD		
Acrylic coating	ASTM D6083		
Silicone coating	ASTM D6694		
Moisture-cured polyurethane coating	ASTM D6947		

**1507.14.4 Foam plastics.** Foam plastic materials and installation shall comply with Chapter 26.

## **ASTM product standards**

Roof coatings

• ASTM D6083: acrylic

ASTM D1227: emulsified asphalt

ASTM D2823: asphalt

• ASTM D2824: aluminum

ASTM D4479: asphalt

• ASTM D6694: silicone

ASTM D6947: polyurethane

# Roof coatings vs. Liquid-applied membranes

# **The differences**

- Roof coatings are classified as surfacing products
- Liquid-applied membranes are classified as roof membranes

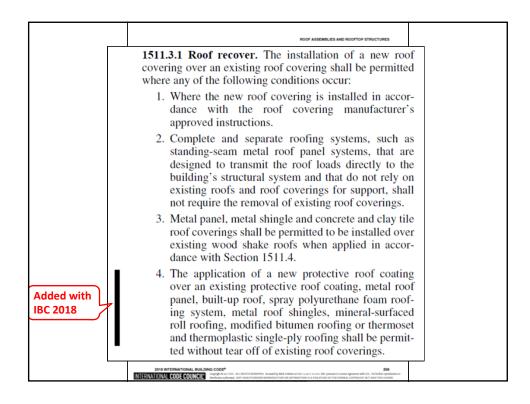
1507.15 Liquid-applied roofing. The installation of liquidapplied roofing shall comply with the provisions of this section.

1507.15.1 Slope. Liquid-applied roofing shall have a design slope of not less than one-fourth unit vertical in 12 units horizontal (2-percent slope).

1507.15.2 Material standards. Liquid-applied roofing shall comply with ASTM C836, ASTM C957, ASTM D1227 or ASTM D3468, ASTM D6083, ASTM D6694 or ASTM D6947.

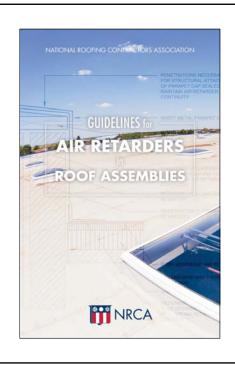
### **SECTION 1511** REROOFING

1511.1 General. Materials and methods of application used for recovering or replacing an existing roof covering shall comply with the requirements of Chapter 15.

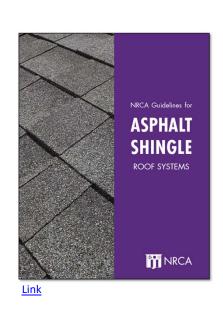


# **Roof coatings -- summary**

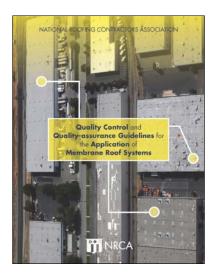
- Fire classification (Class A, B or C) tested as an assembly
- Installed per the coating manufacturer's instructions
- ASTM product standards
- Reroofing? (Clarified in IBC 2018)



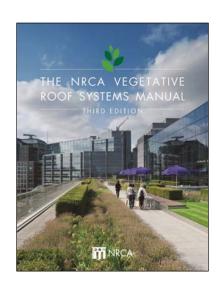
Guidelines for Air Retarders in Roof Assemblies



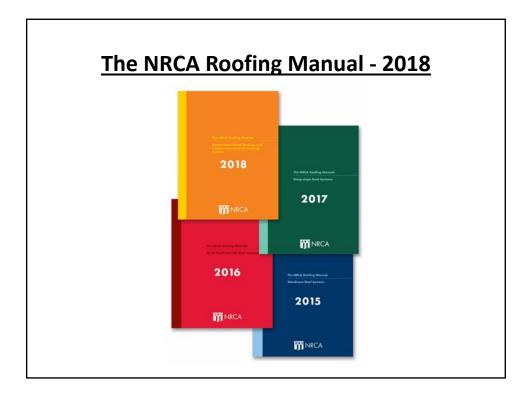
NRCA Guidelines for Asphalt Shingle Roof Systems



Quality Control and Quality-assurance Guidelines for the Application of Membrane Roof Systems



The NRCA Vegetative Roof Systems Manual



# **NRCA App**



- NRCA App available on the Apple Store and Google Play Store for tablets
- iPhone App also available
- Register within App as being an NRCA member
- The NRCA Roofing Manual is viewable to NRCA members
- Favorite and send pages features





- Available to all NRCA member registered users (multiple users per member company)
- "Members only" section, click on "My account", the "Electronic file"
- View, download and print

Questions... and other topics



### Mark S. Graham

Vice President, Technical Services National Roofing Contractors Association 10255 West Higgins Road, 600 Rosemont, Illinois 60018-5607

(847) 299-9070 mgraham@nrca.net www.nrca.net

Twitter: @MarkGrahamNRCA

Personal website: www.MarkGrahamNRCA.com