

# Guarantee and Returns

**Engines** WARRANTED FOR 30 DAYS from the date of purchase Engine- Seller warranties the long block and its internal lubricated parts ONLY. Engine warranties are limited to manufacturing defects in the block, heads, pistons,

crankshafts, camshafts, rockers, and oil pumps. Bolt on accessories including but not limited to belts, hoses, water pumps, manifolds, switches, wiring, and sensors are

NOT guaranteed. If an engine sold by Seller under warranty fails to operate, liability shall be limited to the replacement of the part or a remedy not to exceed the price paid for the part, at the Seller's option. The buyer hereby acknowledges that due to the nature of used auto parts, any liability of the Seller from ALL causes shall be limited to the price paid for the goods sold or provided.

We want you to have excellent results with your engine, so it is vital that the following items are completed; without them NO LIMITED WARRANTY!

1. Inspect all gaskets and seals. Replace if necessary. If purchasing a 3.1 or 3.4 Chevrolet engine buyer MUST install new intake gaskets or Warranty is VOID.
2. Turn over engine crankshaft at least 2 full 360° degree turns BEFORE installation (720°). If this is not done, warranty is automatically voided.
3. If you have a timing BELT engine with more than 30,000 miles, you MUST replace the timing belts, tensioners, and components (Complete Timing Belt Kit).

We do not warranty timing belts or their components. Timing chains need not be replaced. If purchasing a Kia or Ford Focus (SOHC) you MUST install a complete timing belt kit or warranty is VOID.

4. Install new water pump, new thermostat, new rear main seal, install all new belts and hoses (power steering, alternator, fan, radiator hoses, etc.), new air filter, new fuel filter, and install and gap new spark plugs.
5. Change engine oil and replace oil filter. Change oil and filter again after 500 miles of driving.
6. Add new anti-freeze/coolant. (We don't require, but highly recommend that you buy a new radiator, or take your old one to a professional radiator shop and have it back flushed, flow tested, leak tested, and "rodded-out" if needed.)
7. Engine MUST be installed within 30 days from date of delivery or Warranty is VOID.
8. After install, change oil at proper intervals in accordance with vehicle manufacturer's guidelines or no less than every 3,500 miles

**Transmissions** WARRANTED FOR 30 DAYS from the date of purchase you receive transmissions guaranteed it to work properly at the time of purchase. Gears are guaranteed to be in good condition at time of purchase. Seller will warranty only if the, following installation procedures were completed:

1. Automatic - Replace the following with NEW PARTS: front pump seal, output shaft seal(s), pan gasket, and filter (where applicable, if no filter exists, screen, must be cleaned thoroughly),.
2. Manual – Replace the following with NEW PARTS: external seals, clutch, pressure plate, release bearing.
3. Replace or flush cooler and lines in accordance with the vehicle manufacturer's guidelines, including any current Technical Service Bulletins that apply.,
4. Fill transmission/trans axle to proper level using correct fluids in accordance with the vehicle manufacture user's guidelines.,
5. Reset computer codes., CVT TEANSSIMMISSION HAS TO BE PROGRAMMED BY THE DEALER.
6. Adjust shiftier mechanisms.,
7. After install, change transmission fluid at proper intervals in accordance with vehicle manufacturer's g guidelines. (save receipts/invoices),

IMPORTANT ON ALL TRANSMISSIONS: All above mentioned items MUST BE DONE to qualify for our Limited Warranty! WARRANTY UNDER NORMAL DRIVING CONDITION

**ELECTRICAL PARTS** ARE GUARANTEED TO BE IN PROPER WORKING ORDER AT TIME OF SALE. NO WARRANTY IS GIVEN ON ANY MISC.ELECTRICAL PART, RADIO, ELECTRONIC PARTS, ECU, ECM, BCM, SPEEDOMETERS, SWITCHES, LIGHTS AND ALL B ODY PARTS. THESE PARTS ARE SOLD AS-IS. NO REFUNDS OR EXCHANGES. PARTS ARE NOT FOR TESTING PURPOSES.

**Rear Axle/Differential** assemblies are sold as excellent working used parts. Exterior sensors and brakes/rotors are usually included; however, sensors/brakes/rotors are not covered under our warranty and may need replacing. Axles are drained before shipment, therefore, they must be flushed, filled with new, specific axle fluid, and Buyer must replace the following with NEW PARTS: seals and cover gasket, where applicable. Also, be sure to check gear ratio, ring gear size, 2x4 or 4x4.COMES WITH A 30 DAYS WARRANTY UNDER NORMAL DRIVING CONDITION.

**A/C COMPRESSOR.** A/C Compressors are working in good used condition. Minor cosmetic imperfections should be expected. AC compressors are sold with clutch and pulley unless stated in the notes description. A/c system must be flushed before install. THIS USED A/C COMPRESSOR COME WITH A 30 DAY WARRANTY FROM DATE OF PURCHASE. A NEW DRYER/ACCUMULATOR OR ORFICE TUBE.

**STARTER/ALTERNATOR** ARE GUARANTEED to work at time of purchase. Buyer's battery needs to be fully charged and Seller has no responsibility for improper installation, faulty voltage regulator, or poor electrical connections by customer. A 30 DAYS EXCHANGE WITH BE GIVEN IF THIS PART FAILS.

**ALL BODY PART, LIGHTS, MIRRORS AND GLASS USED OR AFTER MARKET** ARE SOLD AS-IS. NO WARRANTY, GUARANTEE, REFUND OR STORE CREDIT IS OFFERED. PLEASE INSPECT MERCHANDISE BEFORE TAKING DELIVERY.

**WHEELS** ARE GUARANTEED TO BE FREE OF DEFECTS AT TIME OF SALE. PLEASE INSPECT MERCHANDISE CAREFULLY. NO RETURNS OR REFUNDS WILL BE OFFERED.

**RADIATORS AND CONDENSERS** ARE GUARANTEED TO BE IN PROPER WORKING IN CONDITION AT TIME OF SALE. WARRANTY IS AGAINST CRACKS, LEAKS OR CLOGS. PLEASE INSPECT ENTIRE COOLING SYSTEM BEFORE INSTALLATION.

**CYLINDER HEADS** ARE GUARANTEED AGAINST CRACKS AND TO BE MACHINABLE AT TIME OF PURCHASE. NO GUARANTEE ARE MADE ON VALVES, CAMS, OR GEARS. WARRANTY IS FOR REPLACEMENT PART ONLY. NO LABOR OR SHOP COST ARE INCLUDED.

**Deposits** A nonrefundable cash deposit is required for orders where parts must be removed or ordered from other sources. Warranty for all the pickup items start from the date of purchase NO REFUNDS ON DEPOSITS. If the parts are not picked up within two 2 weeks of the date of deposit.

**Core** old parts must be turned in at the time of purchase Complete and drained core required for core refund. Returned within seven 7 days of the invoice date with original invoice. Once a core is returned, it is recycled immediately. Any attached pieces not associated with the core itself must be removed before the core is returned. Once a core is surrendered, these additional parts will no longer be available for retrieval by the owner.

**NO WARRANTY** FOR LABOR, TOWING CHARGES, TRAVEL CHARGES, OR ANY CHARGES RELATED TO THE INSTALLATION OF ANY PART IS MADE BY SELLER. PARTS ARE READY FOR PICKUP AND CUSTOMER DOESN'T PICK IT UP.

All replacements, parts and repairs, must be approved by Seller before any work is performed; failure to do so will void the warranty. It is the Seller's option to provide the necessary labor to replace or reinstall defective parts. All such warranty work must be performed by the Seller or by an Authorized Agent of the Seller.

Customer must keep all, paperwork and receipts for parts and labor detailing that the above steps were performed upon installation. Customer MUST provide dated paperwork proving, these items were completed should there be a warranty claim. ALL LABOR. PROOF OF PROFESSIONAL INSTALLATION WILL BE REQUIRED (AES). NO PAPER, NO WARRANTY, NO EXCEPTIONS. All warranties are null and void if: The vehicle is converted from private passenger use to commercial or fleet use, or is used for racing, other competition, or off road recreational purposes. Failure is caused by abuse, misuse, or modifications. Failure is caused by use of a part for any means other than what was intended or recommended by the manufacturer. The part fails or becomes defective as result of the vehicle's involvement in a collision. The part is installed or operated outside the United States. The installed heat tab center is melted or removed. The parts are sold "AS IS" as indicated on the front of the invoice or in web site terms

**REFUND AND EXCHANGE** No CASH refund credit slip (Yard credit only) will be given on all returns for all parts not needed or it's not the problem seller's options You may return a part for a refund or exchange within thirty (30) days from sale date, provided that the part has not been installed and is returned in the same condition as provided to you. 25% Restocking fee.

## **Shipping and pickup**

We ship via FREIGHT. We ship to addresses within the 48 contiguous United States. At this moment we do not ship to Alaska, Hawaii and Puerto Rico or Internationally. NO P.O. BOX ADDRESSES!

Shipping price applies to a **COMMERCIAL BUSINESS ADDRESS, WITH FORKLIFT OR LOADING DOCK**, for semi-trucks. If there is no commercial business address, we will ship this item to the closest freight terminal, which are sometimes not close, please verify before purchasing.

Item can be deliver to Residential or Commercial Address, not equip with a Forklift or Loading Dock, For an, additional, \$85.00 fee.

Daytime phone number is required, load will not deliver until appointment is scheduled. Persons of legal age must be present for delivery. Purchaser must make arrangement with freight company to deliver in limited access area. Please note: some addresses in very remote, rural areas (mountains, very narrow or unpaved roads, etc.) or urban roads with limited access (excessive tolls/high traffic/one-way streets, etc.) Load is curbside delivery ONLY.

**All freight shipments must be inspected upon delivery. The Delivery driver will have paper work for you to sign, do not sign if there is any damage to the item as a result of shipping. If you sign, we will not be able to process a damage claim for the item. Signing the freight paper work means you assume liability for any shipping damage. We will not take any returns for damaged freight if you sign the freight paper work on an item damaged from shipping. Seller DOES NOT refund freight.**

### **FREE LOCAL PICKUP**

No shipping charge with a local pickup. Core fee will apply if you don't bring your old item. (Local Pickup Only) You must provide our authorized, Proof of Purchase, at the time of pick up for your item to be released.

Weekdays pickups between 8-5 pm. Saturday

PICKUP only before 1 pm.