1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	Brian Bergin, #016375 Kenneth Frakes, #021776 Bergin, Frakes, Smalley & Oberholtzer, PLL 4343 East Camelback Road, Suite 210 Phoenix, Arizona 85018 Telephone: (602) 888-7855 Facsimile: (602) 888-7856 bbergin@bfsolaw.com kfrakes@bfsolaw.com Attorneys for Plaintiff  IN THE SUPERIOR COURT OF IN THE COUNTY OF IN TH	TOTAL AMOUNT 333.00 Receipt# 27373209  THE STATE OF ARIZONA
20	Defendants.	
21 22 23 24 25	Plaintiff, Peter S. Davis, as Receiver of DenSco Investment Corporation ("Plaintiff") brings this Complaint against Defendants U.S. Bank, N.A. ("US Bank"), JPMorgan Chase Bank, N.A. ("Chase"), Hilda Chavez ("Chavez"), Samantha Nelson ("Nelson"), and Vikram Dadlani ("Dadlani").  1 US Bank, Chase, Chavez, Nelson, and Dadlani, may be collectively referred to as "Defendants".	
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### INTRODUCTION.

Yomtov Scott Menaged ("Menaged") is sitting in Federal prison for a series of crimes he perpetrated against DenSco Investment Corporation ("DenSco") and its investors. He defrauded DenSco in excess of \$46,000,000.00. His fraudulent scheme required a series of financial transactions that he ran through US Bank and Chase. However, US Bank and Chase (and their employees) are also to blame. Defendants knew that Menaged was defrauding DenSco and continued to facilitate the financial transactions and operations that formed the lifeblood of Menaged's fraudulent scheme. But for Defendants' substantial assistance, Menaged could not have scammed DenSco out of tens-of-millions of dollars. It is time that Defendants make DenSco whole.

Accordingly, Plaintiff brings this action to recover compensatory and punitive damages for the losses DenSco suffered as a result of Defendants' aiding and abetting Menaged's fraud.

## PARTIES, JURISDICTION, AND VENUE.

- 1. At all material times relevant to the claims set forth below, DenSco was an investment company that raised approximately \$85 million from investors to make short term "hard money loans" to "foreclosure specialists" who were buying homes in foreclosure proceedings at trustee's sales. DenSco would charge its borrowers 15% to 18% interest for these loans, and they were to be secured by a deed of trust recorded against the purchased property.
- 2. On August 18, 2016, the court in *Arizona Corporation Commission v.*DenSco Investment Corporation, Maricopa County Superior Court, Case No. CV2016-014142 entered its *Order Appointing Receiver*, which appointed Plaintiff as Receiver of DenSco Investment Corporation ("Receivership Order").
- 3. The Receivership Order authorizes Plaintiff, to, among other things, employ attorneys and other professionals that are necessary for the proper collection, preservation, and maintenance of Receivership Assets. This includes bringing claims that the DenSco

Receivership Estate may have against third party tortfeasors that have damaged DenSco.

- 4. Plaintiff has determined that DenSco holds significant claims against Defendants for aiding and abetting Menaged's fraudulent scheme.
- 5. Defendant US Bank is a national banking association that is authorized to conduct business in the State of Arizona and conducting business in Maricopa County, Arizona. This Court has personal jurisdiction over US Bank because US Bank provided banking services in Arizona to Arizona residents and Arizona businesses.
- 6. At all times material hereto, Defendant Chavez and John Doe Chavez, wife and husband, were and are residing in Maricopa County, Arizona.
- 7. At all times material hereto Defendant Chavez was acting for, and on behalf of, the marital community. Plaintiff does not know the true name of the defendant denominated as John Doe Chavez but will substitute the true name of the party prior to entry of judgment.
- 8. Defendant Chase is a national banking association that is authorized to conduct business in the State of Arizona and conducts business in Maricopa County, Arizona. This Court has personal jurisdiction over Chase because Chase provided banking services in Arizona to Arizona residents and Arizona businesses.
- 9. At all times hereto, Defendants Samantha Nelson (formerly known as Samantha Kumbaleck) and Kristofer Nelson, wife and husband, were and are residing in Maricopa County, in the state of Arizona.
- 10. At all times alleged Defendant Samantha Nelson was acting for, and on behalf of, the marital community.
- 11. At all times hereto, Defendants Vikram Dadlani and Jane Doe Dadlani, were husband and wife, and were residing in Maricopa County, in the State of Arizona.
- 12. At all times alleged Defendant Vikram Dadlani was acting for, and on behalf of, the marital community. Plaintiff does not know the true name of the defendant denominated as Jane Doe Dadlani but will substitute the true name of the party prior to

entry of judgment.

- 13. This Court has subject matter jurisdiction under Article VI, § 14 of the Arizona Constitution and A.R.S. § 12-123.
- 14. Venue is proper in Maricopa County under A.R.S. §12-401 because US Bank and Chase conduct business or reside in Maricopa County.

### MENAGED'S FRAUDULENT SCHEME.

- 15. Upon information and belief, Menaged was the sole member of Easy Investments, LLC ("Easy Investments").
- 16. Upon information and belief, Menaged was the sole member of Arizona Home Foreclosures, LLC ("AZHF").
- 17. Menaged held himself, Easy Investments, and AZHF to be in the business of purchasing homes being foreclosed upon at trustee's sales.
- 18. DenSco made "hard money loans" to Menaged, Easy Investments, and AZHF for the stated purpose of purchasing foreclosed upon homes at trustees' sales.
- 19. Menaged, however, defrauded DenSco by not using the funds that he, Easy Investments, or AZHF borrowed from DenSco ("DenSco Loan Proceeds") to purchase homes at trustee's sales, but rather, he used the DenSco Loan Proceeds for his own personal benefit.
- 20. Menaged would email DenSco lists of properties in foreclosure proceedings ("Identified Properties").
- 21. In those emails, Menaged intentionally misrepresented to DenSco that (1) he was the winning bidder on properties that were sold at a trustee's sale; (2) his companies, Easy Investments or AZHF, needed financing to purchase the Identified Properties; and (3) requested that DenSco loan Easy Investments or AZHF the funds required to complete the purchase of the Identified Properties.
- 22. These emails included, among other things, (1) the addresses of the Identified Properties that Menaged misrepresented to DenSco that he intended to complete the

purchase with the DenSco Loan Proceeds; and (2) the amount of the loan that Menaged needed.

- 23. The DenSco Loan Proceeds were supposed to be secured with deeds of trust recorded against the Identified Properties purchased.
  - 24. These misrepresentations were material to DenSco.
- 25. Menaged never intended to purchase the Identified Properties, but rather intended for DenSco to rely on these material misrepresentations and loan him money.
- 26. DenSco relied on the truth of Menaged's material misrepresentations and loaned Menaged, Easy Investments, and AZHF the funds required for Menaged to complete the purchase of the Identified Properties.
  - 27. DenSco did not know that Menaged's representations were false.
- 28. DenSco had the right to rely on the truth of Menaged's misrepresentations, and such reliance were reasonable and justified under the circumstances.
- 29. DenSco expected that the DenSco Loan Proceeds would be used for the specific purpose of purchasing the Identified Properties, secured by a deed of trust at the agreed upon interest rate of 15%-18%.
- 30. Menaged, however, did not use the DenSco Loan Proceeds to purchase the Identified Properties. Rather, he used the DenSco Loan Proceeds for his own personal benefit.
  - 31. As a result, DenSco was damaged.

## MENAGED'S INDICTMENT AND GUILTY PLEA.

- 32. On or about May 16, 2017 Menaged was indicted in the United States District Court, District of Arizona, Case No. CR-17-00680-PHX-GMS(MHB) (the "District Court Action"), for Wire Fraud, Aggravated Identity Theft, Conspiracy to Defraud, and Forfeiture, in connection with his ownership, and management, of his real estate and furniture businesses.
  - 33. On or about August 4, 2017, Menaged and Francine Menaged entered into a

Settlement Agreement with Plaintiff, whereby the Menageds consented to the entry of a nondischargeable civil judgment in favor of Plaintiff in the amount of \$31,000,000.00, and whereby Plaintiff agreed to offset the judgment in an amount equal to the gross recovery from third parties that is related to Menaged's cooperation.

- 34. On or about October 17, 2017, Menaged pleaded guilty to Conspiracy to Commit Bank Fraud, Aggravated Identity Theft, and Money Laundering Conspiracy, in the District Court Action.
  - 35. Menaged was sentenced to 17 years in a federal prison.
- 36. Menaged could not conduct this scheme on his own. This is where Defendants come in.

## MENAGED'S CASHIER'S CHECK SCHEME: THE US BANK YEARS.

- 37. From December 2012 through May 2016, Menaged and his business Easy Investments maintained a series of accounts with US Bank.
- 38. Upon information and belief, Menaged banked at US Bank's branch located at 6611 W. Bell Road, Glendale, Arizona, which is located in a Fry's grocery store.
- 39. Upon information and belief, Defendant Chavez worked at US Bank and was the manager of the US Bank branch at 6611 W. Bell Road, Glendale, Arizona.
- 40. Upon information and belief, Defendant Chavez was Menaged's main contact at US Bank. She committed the wrongful acts set forth below while conducting official US Bank business.
- 41. US Bank and Defendant Chavez may be referred to as "the US Bank Defendants."
- 42. From December 2012 through May 2016, Menaged emailed DenSco a list of Identified Properties that were in foreclosure proceedings. Menaged intentionally misrepresented that he (or his company) attended the various trustee's sale public auctions and was the winning bidder to purchase the Identified Properties.
  - 43. In those emails, he would set forth the address of the Identified Property that

he purportedly purchased, and request financing from DenSco.

- 44. Relying on Menaged's misrepresentations, DenSco made the requested loans and wired the DenSco Loan Proceeds to Menaged's Easy Investments account at US Bank.
  - 45. DenSco's wire transfers to US Bank included the following information:
    - a. The name of the originator: "DenSco Investment Corp";
    - b. The name of the recipient: "Easy Investments, LLC"; and
    - c. The amount of the DenSco loan transferred to Menaged for the purchase of the Identified Properties.
- 46. Upon information and belief, nearly all funds in Menaged's Easy Investments account at US Bank consisted of the DenSco Loan Proceeds made to Menaged to purchase the Identified Properties.
- 47. The US Bank Defendants knew almost all of the funds in Menaged's Easy Investments account at US Bank consisted of the DenSco Loan Proceeds because they accepted the wire transfers from DenSco, kept records of Easy Investments' account, and compiled this information in the US Bank bank statements evidencing this.
- 48. On or about the day that DenSco wired the DenSco Loan Proceeds to Menaged's Easy Investments' account, Menaged, or his assistant Veronica Castro, would visit the US Bank branch to obtain cashier's checks.
- 49. The cashier's checks that Menaged or Castro obtained from US Bank consisted of the DenSco Loan Proceeds.
- 50. The amount of the cashier's checks that the US Bank Defendants created for Menaged were equal to the amount of the DenSco Loan Proceeds that DenSco wired to Menaged's Easy Investments account on or about that particular day, less the \$10,000.00 deposit that Menaged would have had to deposit with the trustee as the winning bidder.
- 51. Upon information and belief, Defendant Chavez, or other US Bank employees, would assist Managed and Castro in obtaining the cashier's checks.

- 52. Menaged or Castro instructed the US Bank Defendants to (1) make the cashier's checks payable to the trustee who allegedly conducted the public sale of the foreclosed property; and (2) in the amount for which Menaged misrepresented to DenSco that he purchased the property, less the \$10,000.00 deposit that Menaged would have had to deposit with the trustee as the winning bidder.
- 53. Menaged or Castro also instructed the US Bank Defendants to memorialize on each individual cashier's checks' memo line: "DenSco Payment [and address of the property]" or "DenSco [and address of the property]".
- 54. The US Bank Defendants prepared the cashier's checks in accordance with Menaged's or Castro's instructions.
- 55. On almost all occasions, Menaged did not use the US Bank cashier's checks to purchase the Identified Properties as he had represented to DenSco.
- 56. Rather, the purpose of these cashier's checks was to defraud DenSco, as it was Menaged's intention to use the DenSco Loan Proceeds for his personal benefit.
- 57. Specifically, Menaged used the US Bank cashier's checks to provide assurances to DenSco, and make DenSco believe, that he would be using the DenSco Loan Proceeds to purchase the Identified Properties.
- 58. To provide these assurances to DenSco, Menaged or Castro took a picture of each cashier's check prepared and issued by US Bank.
- 59. Upon information and belief, if Menaged was at the US Bank branch obtaining the cashier's checks, he would electronically send the photos of the cashier's checks to DenSco while at the branch.
- 60. Upon information and belief, if Castro was at the US Bank branch obtaining the cashier's checks, she would take these pictures and send them to Menaged while at the US Bank branch, and then Menaged would forward them to DenSco.
- 61. Immediately after the electronic photo of the cashier's checks was sent to DenSco, the US Bank Defendants would then redeposit the cashier's checks, which

consisted of the DenSco Loan Proceeds, back into Menaged's Easy Investments' account.

- 62. Then, Menaged would use the DenSco Loan Proceeds for his own personal benefit.
- 63. Menaged and the US Bank Defendants worked together to create, photograph, and then immediately redeposit at least 41 cashier's checks in the total amount of \$6,931,048.00, which allowed Menaged to use the DenSco Loan Proceeds for his own personal benefit.

# US BANK DEFENDANTS KNEW THAT MENAGED WAS DEFRAUDING DENSCO.

- 64. The US Bank Defendants knew, and were generally aware, that Menaged was using the cashier's checks to defraud DenSco for several reasons.
- 65. First, the US Bank Defendants knew that Menaged promoted himself and Easy Investments as being in the business of purchasing foreclosed homes from public auctions because he regularly told them.
- 66. Also, upon information and belief, Defendant Chavez knew that Menaged and Easy Investments were in the business of purchasing foreclosed homes at public auctions because she was interested in purchasing foreclosed properties as rentals, and Defendant Chavez met with Menaged to mentor her in the business.
- 67. Second, Menaged told the US Bank Defendants that DenSco was his and Easy Investments' lender and that DenSco loaned funds to Managed and his companies for the intended purchase of homes in foreclosure proceedings.
- 68. The US Bank Defendants knew that DenSco loaned money to Menaged and Easy Investments because DenSco wired the DenSco Loan Proceeds to Menaged's Easy Investments account at US Bank and the wire transfers listed DenSco as "the originator."
- 69. The US Bank Defendants knew that the cashier's checks that Menaged or Castro obtained consisted of DenSco Loan Proceeds because it would receive DenSco's wire transfer which listed DenSco as "the originator" and then they created the cashier's

checks which memorialized that they were DenSco's payment for a certain property on the cashier's checks' memo lines.

- 70. Third, the US Bank Defendants knew that DenSco had the expectation that the DenSco Loan Proceeds wired into Menaged's Easy Investments account would be used to purchase the Identified Properties because the US Defendants would prepare cashier's checks that would:
  - a. be approximately equal to the total amount that DenSco wired to Menaged's Easy Investments' account;
  - b. be made payable to a trustee that conducted the public auction; and
  - c. memorialize the cashier's checks' purported purpose by stating in their memo lines: "DenSco Payment [property address]."
- 71. Fourth, the US Bank Defendants knew that Menaged was not using the DenSco Loan Proceeds to complete the purchase of the Identified Properties, but rather to perpetuate his fraud, because the US Bank Defendants would immediately redeposit the cashier's checks back into the Easy Investments account for him.
- 72. Fifth, the US Bank Defendants knew that Menaged was not using the DenSco Loan Proceeds for their intended purpose of purchasing the Identified Properties at trustee's sales, but rather, Menaged was using the DenSco Loan Proceeds for his personal benefit because, upon information and belief, he would withdraw large amounts of the redeposited DenSco Loan Proceeds in cash from the US Bank's Easy Investments' account and transfer redeposited DenSco Loan Proceeds from his US Bank Easy Investments account to his other US Bank accounts.

### THE US BANK DEFENDANTS SUBSTANTIALLY ASSISTED MENAGED.

73. As discussed above, the US Bank Defendants had actual knowledge of Menaged's fraud and substantially assisted Menaged in defrauding DenSco by knowing that Menaged was defrauding DenSco and performing routine banking services that allowed him to perpetuate his fraudulent scheme.

- 79. Upon information and belief, the US Bank Defendants materially assisted Menaged's fraudulent scheme against DenSco by violating their own internal policies and procedures by intentionally "over-riding" these holds on the redeposited cashier's checks to allow Menaged immediate access to the redeposited DenSco Loan Proceeds.
- 80. The US Bank Defendants materially assisted Menaged's fraudulent scheme against DenSco by continuing to furnish routine banking services to Menaged, despite:
  - a. knowing that Easy Investments' business account was used for the purchase of properties at trustee's sales;
  - b. knowing DenSco loaned money to Easy Investments for purchasing the Identified Properties at trustee's sales;
  - c. knowing that Menaged was obtaining cashier's checks with the DenSco Loan Proceeds for the purported purchase of the Identified Properties, but instead was redepositing them back into his Easy Investments account; and
  - d. knowing that Menaged instead used the DenSco Loan Proceeds for his own personal use.
- 81. Without the material and substantial assistance that the US Bank Defendants provided to Menaged, Menaged could not have conducted his fraudulent scheme against DenSco from December 2012 through April of 2014.
- 82. The US Bank Defendants intended to assist Menaged in this scheme because Menaged moved millions of dollars through his Easy Investment account at US Bank, and therefore, the US Bank Defendants had a financial motive to maintain Menaged's business at US Bank.
- 83. The US Bank Defendants benefited from Menaged's fraudulent scheme by maintaining Menaged's business accounts.
- 84. The US Bank Defendants, through their actions as described above, acted to serve US Bank's own interests, having reason to know and consciously disregarding a substantial risk that their conduct might significantly injure the rights of others, including

DenSco.

- 85. The US Bank Defendants, through the actions as described above, consciously pursued a course of conduct knowing that it created a substantial risk of significant harm to others, including DenSco.
- 86. Because the US Bank Defendants aided and abetted Menaged in defrauding DenSco, DenSco was damaged in an amount to be proved at trial, but no less than \$1,000,000.00.

## MENAGED'S CASHIER'S CHECK SCHEME: THE CHASE YEARS.

- 87. From April 2014 through at least November 2016, Menaged and AZHF banked with Chase.
- 88. Upon information and belief, Menaged banked at Chase's branch located at 8999 East Shea Boulevard, Scottsdale, Arizona.
- 89. From April 2014 through at least November 2016, Defendants Nelson and Dadlani worked at Chase and were managers at the Chase branch located at 8999 East Shea Boulevard, Scottsdale, Arizona. They committed the wrongful acts set forth below while conducting official Chase business.
- 90. Upon information and belief, Defendants Nelson and Dadlani were Menaged's main contacts at Chase.
  - 91. Chase, Nelson, and Dadlani may be referred to as "the Chase Defendants."
- 92. From April 2014 through at least November 2016, Menaged emailed DenSco a list of properties that were in foreclosure proceedings. He intentionally misrepresented that he (or his company) attended the trustee's sale public auctions and was the winning bidder to purchase the Identified Properties.
- 93. In those emails, he would set forth the address of the Identified Property purportedly purchased, and request financing from DenSco.
- 94. Relying on Menaged's misrepresentations, DenSco wired the requested DenSco Loan Proceeds to Menaged's AZHF account at Chase.

"Not Used For Intended Purposes," and prepared a withdrawal slip and a corresponding

deposit slip for the identical amount of the cashier's checks so that Menaged could redeposit the cashier's checks back into his AZHF account after he took pictures of them.

- 104. The withdrawal slip would contain the total amount of all cashier's checks being issued (e.g., four or five checks at a time) and the deposit slip would be for the same amount as the withdrawal slip.
- 105. The Chase Defendants prepared this packet prior to Menaged's arrival at the branch and had the packet waiting for him to further his fraudulent scheme.
- 106. When Menaged arrived at the Chase branch, the Chase Defendants would then hand him the withdrawal slips, cashier's checks, and deposit slips in one paperclip.
- 107. Menaged did not prepare any of the paperwork himself. He instead relied on Chase to fill out the withdrawal slips and the deposit slips for him before he arrived at the branch.
- 108. On almost all occasions, Menaged did not use the DenSco Loan Proceeds to purchase the Identified Properties as he had represented to DenSco.
- 109. Rather, the purpose of these cashier's checks was to defraud DenSco, as it was Menaged's intention to use the DenSco Loan Proceeds for his personal benefit.
- 110. Specifically, Menaged used the Chase cashier's checks to provide assurances to DenSco, and make DenSco believe, that he would be using the DenSco Loan Proceeds to purchase the Identified Properties.
- 111. To provide these assurances to DenSco, Menaged would take photos of the cashier's checks and electronically send the photos to DenSco.
- 112. Menaged often took a picture of the cashier's checks in front of a Chase Defendant.
- 113. The Chase Defendants had no problem assisting Menaged in defrauding DenSco. Upon information and belief, on at least one occasion, a Chase Defendant took the picture for Menaged on his cell phone so that he could provide the false assurances to DenSco.

- 114. The Chase Defendants typically did not ask Menaged to show his identification at any point during the transaction of receiving and redepositing the cashier's checks.
- 115. Immediately after Menaged sent the electronic photo of the cashier's checks to DenSco, the Chase Defendants would then redeposit the cashier's check, comprised of the DenSco Loan Proceeds, back into Menaged's AZHF account.
- 116. Then, Menaged would use the DenSco Loan Proceeds for his own personal benefit.
- 117. Menaged and the Chase Defendants worked together to create, photograph, and then immediately redeposit at least 1,349 cashier's checks, in the total amount of \$312,108,679.00, which Menaged used for his personal benefit.

## CHASE DEFENDANTS KNEW THAT MENAGED WAS DEFRAUDING DENSCO.

- 118. The Chase Defendants knew, and were generally aware, that Menaged was using this cashier's check scheme to defraud DenSco for several reasons.
- 119. The Chase Defendants knew that Menaged promoted himself and AZHF as being in the business of purchasing foreclosed homes from public auctions because he regularly sold them.
- 120. Also, upon information and belief, Defendant Nelson (or another bank officer or employee) knew that Menaged was in the business of purchasing foreclosed properties as she expressed interest in purchasing a foreclosed home for her personal use.
- 121. Menaged told the Chase Defendants that DenSco was his and AZHF's lender and that DenSco loaned funds to Managed and his companies for the intended purchase of homes in foreclosure proceedings.
- 122. The Chase Defendants knew that DenSco loaned money to Menaged and AZHF because DenSco wired the DenSco Loan Proceeds to Menaged's accounts at Chase and the wire transfers listed DenSco as "the originator."

- 123. The Chase Defendants knew that the cashier's checks consisted of DenSco Loan Proceeds because Chase would receive DenSco's wire transfer which listed DenSco as "the originator," and then they created the cashier's checks which memorialized that the checks were DenSco's payment for a certain property on the cashier's checks' memo lines.
- 124. The Chase Defendants knew that DenSco had the expectation that the DenSco Loan Proceeds that it wired into Menaged's Chase accounts would be used to purchase the Identified Properties because the Chase Defendants would prepare cashier's checks that would:
  - a. be approximately equal to the total amount that DenSco wired to Menaged's Easy Investments' account;
  - b. be made payable to a particular trustee that conducted the public auction; and
  - c. memorialize the cashier's checks' purported purpose by stating in their memo lines: "DenSco Payment [property address]."
- 125. The Chase Defendants knew that Menaged was using the cashier's checks to provide false assurances to DenSco because (1) a Chase Defendant had asked Menaged why he would take pictures of the cashier's checks; (2) Menaged told her that he was sending photos of the cashier's checks to DenSco to provide assurances to DenSco that the DenSco funds were actually being used to purchase the Identified Properties; and (3) the Chase Defendants redeposited the checks back into Menaged's AZHF's account.
- 126. The Chase Defendants knew that Menaged was generally not using the cashier's checks to purchase the Identified Properties because (1) when a Chase Defendant prepared the cashier's checks in accordance with Menaged's instructions, he or she stamped the back of the cashier's checks "Not Used For Intended Purpose;" and (2) they prepared a corresponding deposit slip for the identical amount of the cashier's checks so that Menaged could redeposit cashier's checks back into his AZHF account after he took pictures of them.
- 127. From time to time, Menaged used a cashier's check for its intended purpose to purchase one of the Identified Properties at a trustee's sale.

- 128. The Chase Defendants and Menaged came up with a system whereby Menaged provided them with notice that he was going to take a cashier's check and did not want the Chase Defendants to redeposit that particular cashier's check back into AZHF's account.
- 129. Upon information and belief, the Chase Defendants instructed Menaged that Chase would assume all of the cashier's checks would be redeposited in the AZHF account and would mark the cashier's checks as "Not Used For Intended Purposes" prior to Menaged's arrival at the Chase branch, unless Menaged indicated in his email to the Chase Defendants that he intended to take a certain cashier's check with him when he left the branch.
- 130. If Menaged did not inform the Chase Defendants that he intended to take a cashier's check with him when he left the branch, Chase would automatically prepare the cashier's checks for redeposit and would mark the cashier's checks "Not Used For Intended Purposes" before Menaged arrived to "pick up" the checks.
- 131. When Menaged intended to take a cashier's check, he indicated in his emails to Chase "taking with me," or something similar, next to the dollar amount or trustee's name. That was Menaged's signal to the Chase Defendants that the cashier's check would not be redeposited so that the Chase Defendants would not mark it "Not Used For Intended Purposes."
- 132. In nearly every other case, however, and unbeknownst to DenSco, Menaged and the Chase Defendants redeposited the checks back into AZHF's account at Chase.
- 133. Menaged and the Chase Defendants did this nearly every single business day of the week from April 2014 through June 2015.
- 134. Upon information and belief, there are thousands of transactions whereby Menaged and the Chase Defendants would withdraw the DenSco Loan Proceeds in the form of cashier's checks and redeposit those funds on the very same day.
  - 135. The Chase Defendants knew that Menaged was not using the DenSco Loan

Proceeds to complete the purchase of the Identified Properties because the Chase Defendants would redeposit the cashier's checks back into Menaged's bank account for him immediately after he took pictures of the cashier's checks.

136. The Chase Defendants knew that Menaged was not using the DenSco Loan Proceeds for their intended purpose of purchasing the Identified Properties at trustee's sales, but rather, Menaged was using the DenSco Loan Proceeds for his personal benefit because, upon information and belief, he would withdraw large amounts of the redeposited DenSco Loan Proceeds in cash from his Chase accounts and transfer the redeposited DenSco Loan Proceeds from his AZHF account to Menaged's other Chase accounts.

### THE CHASE DEFENDANTS SUBSTANTIALLY ASSISTED MENAGED.

- 137. As discussed above, the Chase Defendants had actual knowledge of Menaged's fraud and substantially assisted Menaged in defrauding DenSco by knowing that Menaged was defrauding DenSco and performing routine banking services that allowed him to perpetuate his fraudulent scheme.
- 138. Upon information and belief, these routine banking services included, but were not limited to:
  - a. accepting wires from DenSco knowing that the funds were not going to be used for their intended purpose of purchasing homes in foreclosure proceedings;
  - b. creating cashier's checks knowing that they consisted of DenSco Loan Proceeds and that they were not going to be used for their intended purposes of purchasing homes in foreclosure proceedings;
  - c. redepositing the cashier's checks for Menaged into his accounts knowing that they consisted of DenSco Loan Proceeds and that Menaged would use the redeposited DenSco Loan Proceeds for his own benefit;
  - d. allowing Menaged to withdraw substantial amounts of DenSco Loan Proceeds in the form of cash;
  - e. and transferring DenSco Loan Proceeds from Menaged's AZHF

Accounts to his other accounts at Chase.

- 139. The Chase Defendants materially assisted Menaged in defrauding DenSco by instructing Menaged on how to circumvent Chase and government procedures to avoid scrutiny when he engaged in these cash transactions.
- 140. For instance, the Chase Defendants informed Menaged that a cash transaction over \$10,000 needed to be reported to government authorities.
- 141. The Chase Defendants also informed Menaged that any cash transactions just under \$10,000, such as \$9,900, could trigger an internal suspicious activity report, which is a report Chase generates when it appears someone is conducting transactions in a manner that suggests that the person is trying to intentionally circumvent the \$10,000 reporting requirement.
- 142. The Chase Defendants advised and instructed Menaged to withdraw or deposit cash in amounts that would not cause Chase to write up a suspicious activity report.
- 143. Menaged followed the Chase Defendants' instructions on how to avoid scrutiny and deposited or withdrew cash from his AZHF's account in amounts that did not require the transaction to be reported to governmental authorities, nor cause Chase to write up a suspicious activity report.
- 144. The Chase Defendants also substantially assisted Menaged's fraud by facilitating Menaged's gambling with DenSco Loan Proceeds.
- 145. Menaged frequently gambled with DenSco Loan Proceeds by using his AZHF debit card at casinos.
- 146. The Chase Defendants knew that Menaged gambled significant amounts of DenSco Loan Proceeds at casinos because they kept records and because of the facts set forth below.
- 147. The Chase Defendants assisted Menaged in defrauding DenSco by helping him use DenSco Loan Proceeds in the AZHF account for gambling purposes.
  - 148. Menaged's AZHF debit card had a spending limit and Chase would decline

the card when Menaged exceeded the limit at the casino.

- 149. The Chase Defendants assisted Menaged in defrauding DenSco by increasing the spending limits on Menaged's AZHF debit card to approximately \$40,000 so he could gamble at casinos with the DenSco Loan Proceeds without Chase's fraud prevention department flagging the account or declining his debit card.
- 150. Upon Menaged's request, the Chase Defendants assisted Menaged in defrauding DenSco by contacting the Chase debit-card fraud prevention department to remove suspensions or "flags" on the AZHF debit card due to the high dollar amounts that were being charged at casinos so that he could gamble with the DenSco Loan Proceeds.
- 151. The Chase Defendants also assisted Menaged in defrauding DenSco by initiating outgoing wire transfers and issuing cashier's checks from the DenSco Loan Proceeds in Menaged's AZHF account to various casinos.
- 152. In short, the Chase Defendants knew that the funds in Menaged's AZHF account were DenSco Loan Proceeds, but facilitated Menaged's fraud by making it easier, among other things, to gamble with those funds.
- 153. The Chase Defendants also assisted Menaged in defrauding DenSco by confirming with various casinos that the cashier's checks or wire transfers from AZHF's account were legitimate, if the casinos called them to verify the transactions.
- 154. The Chase Defendants also assisted Menaged in defrauding DenSco because even though the Chase Defendants knew the DenSco Loan Proceeds were to be used for the purchase of Identified Properties at trustee's sales, the Chase Defendants transferred DenSco Loan Proceeds funds from AZHF's account into other accounts held by Menaged personally and by his other businesses, for Menaged's own use.
- 155. The Chase Defendants substantially assisted Menaged's fraud by not following its own policies and procedures.
- 156. Upon information and belief, Chase's system does not recognize wire transferred funds as being immediately available to be withdrawn.

- 157. The Chase Defendants routinely and intentionally "over-rode" holds on the AZHF account to allow them to immediately issue cashier's checks after Chase received DenSco's wire transfer.
- 158. Upon information and belief, Chase ordinarily had a policy for a 5-7 day hold on redeposited cashier's checks. Against its own policy, Chase routinely and intentionally "over-rode" those holds to allow Menaged to immediately use the redeposited DenSco Loan Proceeds for his own gain. Thus, Chase would release these holds so that the funds were immediately available to Menaged for his own personal use.
- 159. It was also contrary to Chase's policy to issue cashier's checks by email request. Upon information and belief, Chase's policy required the account holder to be at the bank in person to sign the required documentation to obtain a cashier's check. Chase ignored that policy and issued cashier's checks to Menaged based upon his email requests.
- 160. The Chase Defendants also substantially assisted Menaged in defrauding DenSco by continuing to furnish routine banking services to Menaged, despite:
  - a. knowing the AZHF business account was for the purchase of Identified Properties at trustee's sales;
  - b. knowing DenSco loaned the DenSco Loan Proceeds to AZHF for purchasing properties at trustee's sales;
  - c. knowing Menaged was assuring DenSco the DenSco Loan Proceeds were being used to purchase properties at trustee's sales; and
  - d. knowing that Menaged instead used the DenSco Loan Proceeds for his own personal use.
- 161. Without the material and substantial assistance that the Chase Defendants provided to Menaged, Menaged could not have operated his fraudulent scheme against DenSco from April of 2014 through June 2015.
- 162. The Chase Defendants intended to assist Menaged in this scheme because Menaged moved millions of dollars through his accounts at Chase, and therefore, the Chase

**DATED** this \_\_\_\_ day of August, 2019.

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