



The Official Accredited Destination Marketing Organization for Greater Miami and the Beaches

August 21, 2017

Stephanie M. Jones
President
Cultural Heritage Alliance for Tourism, Inc.
990 Biscayne Blvd., Suite 903
Miami, FL 33132

Dear Stephanie,

It is my pleasure to write this letter of referral for CHAT Miami. The cultural arts and heritage press tour experience of Little Havana and Little Haiti that you and your tour guides provided for our group of international press representatives was well received and praised by the journalists.

Miami had been lacking a tour operator that provided high quality cultural and heritage tour experiences of Miami's heritage neighborhoods for a while and we are glad to know that CHAT Miami is now filling that gap.

I appreciated the timely communications and professionalism you provided during the planning phase of our tour. Working with CHAT Miami was a seamless process and we look forward to working with you again for future cultural and heritage tours.

I highly recommend CHAT Miami to any organization or persons interested in experiencing the authenticity of Miami's heritage and multicultural neighborhoods.

Sincerely,

A handwritten signature in blue ink that reads "Suzie Sponder". The signature is fluid and cursive, with a large loop at the end.

Suzie Sponder
Director of Media Relations, Europe