

# Incident of the Year

## **San Diego Police Department**

On June 1, 2020 at 0832 hours, the San Diego Police Department called for a Mobile Field Force (MFF) activation in downtown San Diego. This was the start of several days of not only county-wide, but nation-wide events of civil unrest. There would be many MFF activations over the course of several days. For this first day of civil unrest, there were over 200 protestors split up in different groups all over downtown, including at SDPD Headquarters and Balboa Park. The protestors on this day were not peaceful. San Diego Police officers were being hit by rocks and bottles. There were protestors in the crowd pointing lasers at the SDPD helicopter ABLE. The groups eventually came together to form one large crowd at around 2nd Avenue and Broadway downtown. Over 100 officers were present, some Park Rangers came to assist, multiple Sergeants, Lieutenants and Captains were on scene, and several of them ended up screaming for cover. Assistance was also rendered from the California Highway Patrol in blocking off certain freeway on-ramps and off-ramps. The entire situation was extremely chaotic. Our dispatchers worked extraordinarily well with our officers, as well with multiple allied agencies, in managing multiple scenes, being very resourceful, keeping calm, multi-tasking and overall remaining professional, all under a high stress, chaotic, unfamiliar and dangerous situation. The teamwork, professionalism and skill exuded from our dispatchers was absolutely incredible. Each one is to be commended for a job very well done, demonstrating why we are "America's Finest" dispatchers. MFF Event #E2006000373 Melanie De La Cruz, Police Lead Dispatcher Walter Mann, Police Dispatcher Eleanor Troupe, Police Dispatcher Angelina Poe, Police Dispatcher Ulysses Dinero, Police Dispatcher Ebonee Buchanan, Police Lead Dispatcher Lashay Murray-Stubbs, Police Dispatcher

## **San Diego Police Department**

On Thursday, June 4, 2020, around 4pm, after seven consecutive days of protest throughout the county, San Diego Police Department sworn personnel were called to respond to Police Headquarters in downtown San Diego for a Mobile Field Force activation for what became one of the largest protests in the city last year. At least 2,000 demonstrators marched from Police Headquarters to Balboa Park, then into North Park, and back. The crowd took over the sidewalks and all lanes of traffic, spanning for several blocks. The San Diego Police helicopter, ABLE, assisted by ensuring the route was clear, watching for distracted or reckless drivers, and guiding officers to key intersection positions. An individual from the protest created a dangerous situation by shining a laser pointer at ABLE. That person was placed under arrest. Despite the enormous group remaining primarily peaceful, it was through the effort and teamwork of all dispatchers and officers involved that made the event appear to go seamlessly. Behind the scenes, over 80 police officers maintained public safety by directing traffic, closing down streets, and coordinating with group leaders. In Communications, dispatchers organized resources, while constantly taking in new information and putting out pertinent updates. The work done on this incident demonstrated a high standard of proficiency, and showed San Diego Police at its best, during a critical incident. All dispatchers on this event are commended for their professionalism, multi-tasking abilities, calm demeanor in the most stressful of situations and resourcefulness in very chaotic, unfamiliar and unprecedented

circumstances. MFF Event E20060005243 Claudia Najera, Police Dispatcher Nancy Nachand, Police Dispatcher Linna Kim, Police Lead Dispatcher Jessica Tasior, Police Dispatcher Abigail Hoolihan, Police Dispatcher Mary Enyeart, Police Dispatcher Marisa Gallegos, Police Dispatcher Chrystal Steward, Police Dispatcher Hannah Garcia, Police Dispatcher Heidi Krout, Police Lead Dispatcher Erin Means, Police Dispatcher Ebonee Buchanan, Police Lead Dispatcher Jessica Sara, Police Dispatcher Stephanie Jensen, Police Dispatcher Rubi Ruvalcaba, Police Dispatcher Kristen Bonner, Police Dispatcher Elizabeth Shields, Police Dispatcher Nickole Johnson Police Lead Dispatcher Marissa Haughey, Police Dispatcher