

Public Authority Care Communications

September 2021

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CA COVID-19 Sick Leave Expiring Soon!

The California COVID-19 Sick Leave benefit is still available for IHSS/WPCS providers affected by COVID-19 and is set to expire on 9/30/2021 .

COVID-19 Supplemental Sick leave is only available for providers who are unable to work due to at least one of the following reasons:

1. You are subject to quarantine or have been given an isolation order.
2. You have been advised by a health care provider to self-quarantine.
3. You are having symptoms of COVID-19 and seeking a medical diagnosis.
4. You are caring for an individual who is subject to a quarantine or isolation order or has been advised to self-quarantine by a health care provider.
5. You are caring for your child whose school or childcare facilities has been closed due to COVID-19 precautions and there is no one else available to care for your child.
6. You are experiencing any other substantially similar concerns.
7. You had a medical appointment to receive a COVID-19 vaccination.
8. You are experiencing COVID-19 vaccination related side effects.

Full-time workers (40 hours or more per week) will be eligible to receive 80 hours of paid leave. Part-time workers will receive the average number of hours worked in a two week pay period.

To claim the State COVID-19 supplemental sick leave please complete a [TEMP 3021](#) and return to:

San Joaquin County HSA
PO Box 201056

Stockton CA 95297
ATTN IHSS PAYROLL

WPCS providers should return the [TEMP 3021](#) to the Department of Health Care Services.

Upcoming Classes

The following training classes will be held virtually using Zoom. To register please call or email Nicole; 209-468-1747 / nlinenbigler@sjgov.org.

- **Stress Management Tips**

Date/Time: 9/15/2021 from 1:00 pm –2:00 pm

- **Dealing with Aging and Loss**

Date/Time: 11/17/2021 from 1:00 pm—2:00 pm

In-Home Care Providers Wanted!

The IHSS Public Authority is currently looking for potential care Providers to join our registry!

Are you interested in making your own schedule and helping elderly, blind or disabled individuals remain safely in their own home? If you answered yes to the above questions then being a care Provider on our registry may be the perfect fit for you!

If you are already a Provider and are looking for more work, you may not need to complete your DOJ background check and orientation again.

IHSS will pay Providers for the following personal and domestic services, but each recipient has a Notice of Action (NOA) detailing what they have been individually approved for:

**Domestic services *Preparation of meals *Meal clean up *Routine laundry * Shopping for food
*Accompaniment to medical appointment *Accompaniment to alternative resources *Protective supervision *Bowel and bladder care *Routine bed baths *Menstrual care *Bathing, Oral hygiene, Grooming
*Rubbing skin, repositioning *Care and assistance with prosthesis *Medications *Respiration *Feeding
*Dressing *Ambulation * Paramedical Services*

To apply for the registry please start by completing an [application](#). You can find the application on our [website](#) or contact Nicole @ 209-468-1747 to receive one by email.

Requirements:

- Submit a completed registry application
- Pass a background check
- Complete a mandated online orientation video
- Attend an over the phone registry presentation

Employment is not guaranteed

Online Provider Training Platform

The IHSS Public Authority is pleased to announce that we are now offering trainings online via Care Academy!

Topics include:

- ◆ Overview of Nutrition and Food Prep
- ◆ Managing Job Related Stress
- ◆ Assisting with Elimination Needs
- ◆ Overview of Skin Care and Wound Prevention
- ◆ Assisting with Oral Hygiene
- ◆ Introduction to Dementia Care
- ◆ Managing a Clean and Healthy Environment (Infection Control)
- ◆ Safety Precautions and Fall Prevention (Part 1)
- ◆ Safety Precautions and Fall Prevention (Part 2)
- ◆ Overview of Transfers and Mobility Equipment
- ◆ Communicating with Older Adults
- ◆ Assisting with Bathing
- ◆ Clients Rights, HIPPA, and Elder Abuse Prevention
- ◆ Assisting with Personal Care Through ADLs
- ◆ Assisting with Independent Living Through IALDs

Benefits include:

- ◆ Self-paced learning
- ◆ Certificates available
- ◆ Wide variety of classes
- ◆ Access on your phone, tablet or computer

If you are interested in our new training platform, please complete this [form](#) or contact Nicole at 209-468-1747. Once registered, you'll receive an email from Care Academy with log in instructions.

Please contact Nicole if you have any questions; nlinsenbigler@sjgov.org / 209-468-1747

Tips for Recipients

Good Communication

As the employer, you are in charge of your provider's duties.

- Clearly explain what you want, and what it is that you expect. Open communication avoids lots of problems.
- Give clear instructions.
- Give training where needed.
- Encourage your employee to seek clarification if they are unsure of something that might be important to you.

Giving Praise

Give praise and correction when needed.

- When your Provider is working hard and doing a good job, praise is a good idea.
- Give praise to your Provider immediately when it is deserved.
- Example: "I liked the dinner you prepared today. It tasted really great!" It is important that both of you are pleased.

Offering Correction

Although it may be difficult to comment on performance, "be up front" and do this regularly.

- Discuss problems as they arise firmly and calmly.
- When making corrections, start by saying something positive, for example: "I am happy to see the bathroom so clean. But next time, could you please remember to rinse out the tub more thoroughly?"
- Blaming or humiliating your Provider will not help keep him/her working for you. If you find it difficult to correct your Provider, ask for help from a family member or friend, or from a Registry Specialist at the IHSS Public Authority.
- The Provider may be told several times of unacceptable behavior before being dismissed. If you dismiss someone whom you hired through the Registry, please call the Registry to tell them why, so that future problems can be avoided with the Provider.

Staff Contact Information

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