



949 Bell Road, Minooka, Illinois 60447

888-526-WAGS

## RESCUE PARTNER AGREEMENT

### 1. Purpose

This agreement establishes a professional partnership between Wags 2 Wellness Low-Cost Veterinary Care Center ("Wags 2 Wellness") and the undersigned rescue organization ("Rescue") to provide access to discounted veterinary services in support of rescue animals and the community.

### 2. Eligibility

To participate in the Rescue Partner Program, the Rescue must maintain active 501(c)(3) nonprofit status, operate as a legitimate animal rescue organization, and provide accurate and current documentation upon request.

### 3. Rescue-Only Pricing

Discounted services are available exclusively for animals legally owned by the Rescue. Rescue pricing may not be used for adopters, foster-owned animals (unless still legally under rescue ownership), or privately owned animals. Violation of this policy will result in immediate termination of the partnership.

### 4. Scheduling Requirements

All services must be scheduled in advance. Walk-in services are not permitted. The Rescue must provide accurate animal information at the time of scheduling, including name, sex, and weight. All animals must be clearly labeled upon arrival using a labeled carrier or secure collar with identification. Wags 2 Wellness reserves the right to delay or refuse services for improperly identified animals or mismatched records.

#### Late Arrival Policy

Late arrivals may be rescheduled at the discretion of Wags 2 Wellness.

#### No-Show Policy

Repeated no-shows may result in loss of scheduling privileges.

### 5. Payment & Scheduling Policy

Payment is due at the time services are rendered unless otherwise approved. Deposits are not required at this time. The Rescue acknowledges that scheduled appointments utilize limited medical and surgical capacity.

## **Missed Appointment / No-Show Policy**

A fee of \$45 per animal will be applied to the Rescue's account for missed appointments, no-shows, and same-day cancellations. No future appointments will be scheduled until the Rescue's account is paid in full for all no-show fees. Future appointments may require a deposit at the discretion of Wags 2 Wellness. Repeated missed appointments may result in suspension of scheduling privileges or termination of the Rescue Partner Agreement.

## **6. Medical & Safety Compliance**

The Rescue agrees to provide accurate medical and behavioral information, follow all pre-operative and post-operative instructions, and ensure animals are safely transported and properly restrained. Wags 2 Wellness reserves the right to refuse services for animals deemed medically inappropriate.

## **7. Scope of Services**

Services are offered at a discounted rate but are not free. Additional services, including extractions, medications, or complications, will be billed accordingly.

## **8. Liability**

The Rescue retains ownership and responsibility for all animals. Wags 2 Wellness is not responsible for pre-existing conditions or undisclosed medical issues.

## **9. Partnership Conduct**

The Rescue agrees to maintain professional and respectful communication, comply with all policies and procedures, and operate in good faith as a collaborative partner.

## **10. Termination**

Wags 2 Wellness reserves the right to terminate this agreement at any time due to policy violations, non-payment, misuse of rescue pricing, or repeated scheduling or compliance issues.

## **11. Modifications**

Wags 2 Wellness reserves the right to update pricing, policies, and program requirements with notice.

## **12. Agreement Acknowledgment**

By signing below, the Rescue acknowledges and agrees to all terms outlined in this agreement.

Rescue Organization Name:

Authorized Representative:

Signature:

Date:

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