

Superior Courthouse
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LaPorte Superior Court No. 4

Probation Department



Stephen T. Eyrick
Chief Probation Officer

Curtis D. Jackson
Adult Probation Officer

Susan J. Schoch
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Megan A. Horton
Adult Probation Officer

Jami Ritter
Administrative Assistant

Barbara Amm
Probation Secretary

March 12, 2007

Jeff Nelson
Bolt Document Management
2701 Industrial Parkway, Suite 180
Elkhart, IN 46516

Dear Mr. Nelson,

I am writing this letter as a recommendation of your product, Laserfiche and your company, Bolt. I can tell you that not only is the product you have provided this department but your service as well, top notch. Since we first utilized Laserfiche through your company we have been very happy with the service you have provided.

When I initially contacted you, we were looking at two separate vendors to provide digital archival, your company and another company that was already being utilized by another probation department in this county. What sold me initially was the power and ease of use Laserfiche provides but when I asked a simple question to you and the other vendor, he told me he would have to talk to his technical support people, where you immediately knew the answer. You have always impressed me as not only knowledgeable, but you keep abreast of the technology and provide advice and service that reflects that knowledge. Your expertise outshined that of the other company.

Since using your service, you have been able to scan in thousands of documents representing decades of cases in the probation system. Once scanned, you have linked me with services that will allow destruction of these files at an extremely reasonable price. You have come to my office, picked up countless bankers' boxes and returned the scanned media on Archival CD's. You have nearly scanned in our entire backlog of cases and have charged a very reasonable rate, one which would cost significantly more were we to try to perform these tasks in-house.

Now that most of our closed cases have been scanned, you have met with our software provider for our case management program and are working on a collaborative effort that will allow this probation department to go paperless. Through integration with the case management software and Laserfiche, we will be able to integrate an offender's complete court file and any probation

paperwork into the case management program, thereby removing the need to have hundreds of files in the individual officer's office. It is this kind of innovation that you have provided that not many other vendors would be willing to do.

In summary, I feel your service has been superb and that through your work and ideas, our office will be able to spend less time stuck in a paper quagmire and better serve the needs of the community by more efficiently working with offenders. I would not hesitate to recommend your company and Laserfiche to any agency considering its use.

Sincerely,

Stephen T. Eyrick
Chief Probation Officer
LaPorte Superior Court No. 4