



DREAMWRAPS

SUPREME VINYL WRAPS IN CINCINNATI

TERMS AND CONDITIONS

Congratulations! Your vehicle will be wrapped correctly, protected and looking its best very soon. But first, there are few things that need to be brought to your attention, and agree to, before we proceed. Let's get right to it...

- 1. It is your (the customer) responsibility to ask any questions, to read, agree to, and understand in its entirety, this document and the material manufacturer's web site for product details, such as durability, warranty information ect. prior to contracting DreamWraps to perform any work. DreamWraps can not be held liable for defective material or durability.**
- 2. Vehicles/parts must be delivered to our location washed completely, clean and free from grease, oil, Plasti-Dip and unless specified otherwise, decals or existing graphics. A cleaning charge may be applied if the vehicle/part is not in a satisfactory clean condition. Any pre-existing dents, scratches, rock chips, finish imperfections and broken or missing parts will be photographed and/or documented.**
- 3. DreamWraps only uses vinyl adhesives that are designed for vehicle wraps. They are designed to be removable when intended to. The removal process should not damage the surface of the vehicle as we only use premium materials designed for vehicle application on new original paint.**
- 4. DreamWraps cannot be responsible for damage to vehicles surface when vinyl is removed, even on new original paint. We would not advise application on older or re-painted surfaces. That includes original paint older than five years, any aftermarket paint, clear coat and body work. It may not allow the vinyl adhesive to stick properly and the adhesive may fail or the vinyl may lift due to failing clear coat or paint. PLEASE NOTE, our experience shows that removal of vinyl wrap from good quality, original paintwork no older than five years, should not damage the vehicles surface. However, it is the duty and responsibility of the owner of the vehicle to ensure suitability of the existing surface before it is wrapped.**
- 5. Your vehicle will receive quality vinyl wrap work, but it must be understood that it is not factory paint. We will do everything we can to avoid small wrinkles, bubbles, lifting film and minor contaminants under the film. Similarly to aftermarket paint and any hand done project, minor imperfections must be anticipated.**
- 6. DreamWraps guarantees vinyl wrap installation work for one year beginning the date of job completion, only if all points of criteria has been met. Criteria that has not been met will be documented and may void installation guarantee.**
- 7. DreamWraps does NOT guarantee or warranty installation on original paint older than five years, aftermarket paint or clear coat, failing paint or clear coat, sanded paint or clear coat, unpainted primer or plastic, boats, wheels or brake calipers.**
- 8. DreamWraps cannot be responsible for any downtime of the vehicle or parts due to unavoidable delays and any loss of revenue that the vehicle may incur while not being on the road. Unavoidable delays rarely happen, but when they do they are typically due to sickness or material/equipment shipment delays. According to material manufactures product details, vinyl is required be installed in temperatures within 10 degrees of 75°F. DreamWraps has a heated and cooled installation bay to avoid delays due to temperature, but in cases of extreme weather conditions, your job may be delayed.**
- 9. DreamWraps reserves the right to take and use photos of vehicles for social media, advertisement and print. All creative design is the property of DreamWraps and cannot be used, reproduced or distributed in any way without our express permission. DreamWraps retains ownership of logos, trademarks, slogans ect. used within'.**
- 10. DreamWraps requires a non-refundable deposit with order confirmation, prior to reserving, ordering and installation, with the full balance to be paid prior to the collection of the vehicle and/or parts. All quotes are valid for 30 days.**