

2019 POOL PACKET

TO: ALL HEARTHSTONE RESIDENTS

IT'S FINALLY POOL SEASON! The swimming pool will be opened on Saturday, May 25, 2019 for the Memorial Day Weekend.

Attached is a copy of the Hearthstone at Hillsborough Community Association **POOL RULES** as well as important added notes. Please take time to read these important rules and notes. I urge all residents to follow the rules accordingly.

Please pick up your 2019 pool stickers at the clubhouse office. If you do not have your 2019 pool sticker affixed to your pool badge, you will not be permitted to enter the pool. If you have lost your badge, the cost of replacing badges is \$5.00. Any resident in the arrearages with their maintenance fee for any amount will not be able to pick up their stickers until the balance is cleared.

Grandchildren and guests **MUST BE** accompanied by homeowner.

American Pool Management is back again to handle all of our pool management needs.

A "Lost & Found" box is located in the pool house should you leave any items behind.

There is a refrigerator located in the pool house for your convenience as leaving items in the kitchen fridge while visiting the pool is prohibited.

Please enter the pool area from the gate nearest the dumpster enclosure. **You are NOT permitted to enter the pool area from the inside of the clubhouse.**

There is a security swipe system on the rear door of the clubhouse next to the rest rooms. You must have your clubhouse access card on you at all times. There will be no access into the clubhouse from the rear pool area other than that door. No other access to the interior of the clubhouse will be available for residents or guests from the pool area. **DO NOT** enter the clubhouse while wet (this means children too). **You must dry off before entering to utilize the rest rooms.**

Please refer to your rules and regulations with regard to the pool and clubhouse grounds to refresh your memory.

Tennis Court: Please refer to your Rules & Regulations for tennis court rules. The key to the lock for the tennis court is hanging up next to the front desk in the clubhouse. **PLEASE BE SURE TO LOCK THE GATE AND RETURN THE KEY WHEN YOU ARE FINISHED PLAYING!!!**

On behalf of the Board of Trustees, I would like to wish everyone a safe & enjoyable summer season!

HAPPY MEMORIAL DAY!

Nancy Capella – Community Manager

Hearthstone at Hillsborough Community Association Pool Rules & Regulations

Rule #1: POOL HOURS:

Saturday, May 25th thru Monday, September 2nd, 2019

12:00 Noon until 7:00 PM - 7 days a week

Any change in pool hours will be posted.

- 2. No guest under the age of 19 is permitted to use the pool without the presence of the sponsoring resident. (Proof of age may be required)**
- 3. No child who is not fully toilet trained, and no child under the age of 3, is permitted in the swimming pool.**
- 4. Owners must accompany their guests for the duration of the guests visit to the pool.**
- 5. Any persons showing signs of skin disease, sores, discharge, or other communicable disease shall be refused use of the pool.**
- 6. Small floatation devices are permitted in the pool (vests, “swimmies”, noodles, small tubes). No large floatation devices will be permitted.**
- 7. Anyone entering the pool must shower before doing so.**

- 8. Guest must have badges at all times.**
- 9. Proper attire is required in the pool (bathing suit).**
- 10. No dressing or undressing is permitted within the pool area. No diaper changing is permitted within the pool area.**
- 11. No pets are permitted.**
- 12. No glass containers or alcoholic beverages are permitted.**
- 13. No smoking is permitted.**
- 14. No running is permitted.**
- 15. The pool area must be kept clean and free of debris.**
- 16. Use of the swimming pool is at your own risk. The Association and Management Company shall not be liable for personal injury, damage or loss.**
- 17. The pool may close immediately upon a lightening storm.**
- 18. Upon entering the pool area, all residents and guests must sign in and present identification to lifeguard.**
- 19. Lifeguard decisions concerning pool area are FINAL.**
- 20. Additional rules may be posted.**

IMPORTANT NOTES:

Please **OBEY ALL RULES**. The lifeguard has strict orders to enforce all rules and is backed by the Board of Trustees, as well as Management.

Badges **MUST** be worn at all times. If you forget it at home, you must return and pick up your badge prior to entering the pool area.

EVERYONE, INCLUDING GUESTS, MUST SIGN IN when entering the pool area and **INCLUDE YOUR BADGE NUMBER**. You **MUST** sign children in as well. If you have more than two guests, they must sign in utilizing your resident badge number.

There is **NO** glass or alcoholic beverages allowed in the pool area. Food is permitted behind the designated yellow lines that have been painted on the concrete. Please use the trash and recycling receptacles at **ALL** times. Please be careful while eating as food left out is only an invitation for ants and other critters visiting our lovely wooded areas.

There is a refrigerator located in the pool house for your convenience.

Please be mindful to bees and wasps near the fences. Although the exterminators have and will continue to treat these areas every other month, they have informed me that eliminating them entirely is basically impossible.

Seating is first come, first served. You are however allowed to bring your own “beach” or “lounge” chairs to the pool area. They are not allowed to be stored in the pool area overnight.

POOL CLOSING SIGNAGE: These signs are posted for our protection and required by insurance. **This is not** an invitation for residents to swim during “off” hours. If you or your guests are reported swimming in the pool during closed hours, you will be issued a violation notice with fine and you will be automatically suspended from the pool for the season.



CHILDREN HOURS ONLY: Children between the age of 3 and 19 are permitted in the pool from 1:00 pm until 5:00 pm **ONLY**.

AED: A defibrillator has been installed inside the clubhouse Library on the wall next to the desk. There are trained residents listed next to this unit. The Property Manager and Lifeguards are also trained. **IMPORTANT...** The AED Unit is 100% **USER FRIENDLY** and talks you through each step – so no one should be apprehensive in using it in the event of an emergency. Should an emergency occur, contact 911. There is a phone on the front desk as well as in the pool house and exercise room.

Thank you for your anticipated cooperation!

Please be careful at all times!

Nancy Capella – MEM Property Management