NOTICE OF INDIANAPOLIS OFFICE CLOSURE AFTER MAY 16, 2025

Dr Sanders' last day seeing patients in the Indianapolis office will be Thursday May 8, 2025. He will continue to see patients in the Lafayette office in person or by telemedicine indefinitely.

If you have an appointment for a follow-up visit with Dr Sanders:

- in either office or by telemedicine May 9, 2025 or before, nothing will change.
- <u>after May 9, 2025</u>, all appointments with Dr Sanders will be <u>in</u> the Lafayette office <u>or</u> by telemedicine the link can be found on our website (www.BalanceMD.net click on the orange box, upper right hand page that says "Virtual Visit Links").
- after May 9, 2025 in the Indianapolis office and you do not wish to be seen in the Lafayette office or be seen by telemedicine, please call (888) 888-3499 to cancel your appointment, so other patients who wish to be seen may do so in a timely manner. You would then need to follow-up with another physician for ongoing care. You may email your request to transfer records to another healthcare provider at info@balancemd.net.

If you have an appointment for a follow-up visit with Samantha Plitt, PA:

- in the office or by telemedicine May 15, 2025 or before, nothing will change.
- <u>after May 15, 2025 and before Jun 27, 2025</u>, then it will converted to a telemedicine visit the link can be found on our website (www.BalanceMD.net click on the orange box, upper right hand page that says "Virtual Visit Links").
- <u>after June 26, 2025</u>, then you will be re-scheduled for an appointment with Dr Sanders <u>in</u> the Lafayette office <u>or</u> a telemedicine visit with Dr Sanders.
- <u>after May 15, 2025 and you do not wish to be seen in the Lafayette office or by telemedicine,</u> please call (888) 888-3499 to cancel your appointment, so other patients who wish to be seen may do so in a timely manner. You would then need to follow-up with another physician for ongoing care. As above, you may email your request to transfer records to another healthcare provider at info@balancemd.net.

Physical Therapist Stephanie Ford will continue to see patients in both the Indianapolis and Lafayette offices through May 8, 2025. *After May 8, 2025,* she will be seeing patients only in the Lafavette office. Otherwise, we will be arranging referrals to other facilities for ongoing PT care.

Audiologist Michelle Koley will continue to see patients in the Indianapolis office through May 1, 2025. Beginning 5-5-25 she will be seeing patients at Community Health ENT Westfield at 19800 N East St, Suite 120, phone (463) 622-9370.

The Indianapolis office will be closed and unoccupied by May 30, 2025. So for any urgent needs in the Indianapolis office area, you will need to contact your primary healthcare provider, call 911 or visit an Urgent Care or ER facility.

Please refer to our website www.BalanceMD.net for updates regarding where you may be able to continue care with Sam Plitt, PA.

It has been a pleasure to serve you, and the team at BalanceMD and IHS at our Indianapolis location wish you good health in the future.

Sincerely,

Dr Scott Sanders