



# Quick Assist<sup>®</sup>

**Wireless Shopper Callbox**

**Increase Customer Service**  
**Control Costs**  
**Improve Productivity**



The Quick Assist<sup>®</sup> wireless shopper callbox provides a fast and easy way to boost customer service, control costs and improve employee efficiency. With the Quick Assist, customers and staff can simply push a button when they need assistance. Your two-way radio equipped personnel are immediately alerted with a customized voice message.

The Quick Assist is the perfect complement to your two-way radio system and the ideal solution for any business wanting to maximize customer satisfaction, product sales and employee productivity.



#### **Benefits:**

- Virtually eliminates in-store PA paging, enhances the shopping experience
- Improves employee efficiency, reduces payroll costs
- Works with existing two-way radios operating on the same VHF or UHF frequencies
- Simple to install by store personnel, can be relocated as required

#### **Features:**

- Large easy-to-see signage and button
- Visual confirmation of message being sent
- Wireless, battery operation
- Recordable voice messages
- Durable, water-resistant enclosure
- Attractive design, fits any environment
- Designed and Manufactured in the USA

*Ideal For A Variety Of Retail Applications...* **Locked Cabinet Areas • Seasonal Areas • Heavy Merchandise Fitting Rooms • Customer Pick-Up • Delivery/Receiving Docks**



# Quick Assist® Enhances The Shopping Experience And Controls Costs...



- Built-In Mounting Flanges
- Message Transmission Confirmation Light
- Sealed, Polycarbonate, Water-Resistant Housing
- Internal, No Tamper Antenna
- **MADE IN THE USA**
- Bold Design and Messaging
- Large, Easy-to-Use Call Button



## Radio Compatibility!

The Ritron Quick Assist callbox is available in the VHF MURS License-Free Business Band, and the licensed VHF and UHF Business Band. The appropriate Quick Assist callbox is compatible with virtually any other business band two-way radio operating on the same VHF or UHF frequencies.

MODELS	UHF		VHF		VHF	
	RQA-451	RQA-452	RQA-151	RQA-152	RQA-151M	MURS License-Free RQA-152M
FCC Rule Parts:	90		90		95J	
Frequency Range:	450 to 470 MHz Narrow Band		150 – 165 MHz Narrow Band		150 – 165 MHz MURS frequencies only Narrow/Wide Band	
RF Power Output:	120 mW	2Watt	120 mW	2Watt	120 mW	2 Watt
ALL MODELS						
Coded Signaling:	Encode CTCSS, DCS, DTMF, 3-7 tone SelCall					
Typical Range/Coverage:	One-half mile, line-of-sight to a portable 2-way radio, or approximately 75,000 sq. ft. Greater range is possible when a radio repeater is used.					
Battery Life:	1 year when using AA Lithium-Ion, non-rechargeable batteries or approximately 7,000 transmissions.					
Internal Battery:	6 AA Lithium-Ion, non-rechargeable batteries.					
Antenna:	Internal, tamper-proof, ¼ wave					
Housing:	Gasketed, water-resistant, polycarbonate with UV stabilizer for outdoor use.					
Dimensions:	7.57" x 5.07" x 2.1" (19.23cm x 12.88cm x 5.33cm)					
Weight:	1 pound, without batteries					
Switch Input:	Front-panel, momentary push button					
Voice Message "Assistance Needed"	Customizable, 12 seconds max, if Reset Message also used.					
Voice Message "Reset"	Optional, Customizable, 12 seconds max					
Voice Message "Low Battery Alert"	Customizable - 2 seconds					
Voice Message "External Power Fail"	Customizable - 2 seconds					
Programming Method:	User Programmable with PC Programmer and USB to 5 Pin Mini USB Cable					
Programmable Features:	<ul style="list-style-type: none"> <li>- TX audio companding (allows compatibility with certain 2-way radios)</li> <li>- Repeat Transmission Schedules</li> <li>- Voice message recording via on-board microphone or pre-recorded .wav file</li> <li>- Front panel TX indicator LED</li> <li>- Can be programmed for use with radio repeaters</li> </ul>					

## For Kiosk Applications



The RQT offers the same wireless alerting features and battery powered operation as the RQA, with the exception that the RQT package is mounted inside the custom kiosk and is hidden from view. The retailer supplied Call Button, attached to the kiosk, is then remotely hardwired to the RQT. Only the customer service Call Button is visible to the shopper.

**Call 800-USA-1-USA (872-1872)**



P.O.Box 1998, Carmel, IN 46032 • ph: 317.846.1201 • fax: 317.846.4978 • email: ritron@ritron.com, www.ritron.com

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