

Kaiser Permanente Prescription Update

Beginning April 1, 2016, Kaiser Permanente will no longer be able to mail prescriptions outside of Colorado due to legal and regulatory rules for pharmacy prescriptions. We sincerely apologize for any inconvenience this change may cause for you. We will continue to mail prescriptions to any address within Colorado.

If you travel or attend school outside Colorado, here are some options for you:

" Order Ahead - Order your prescription before you travel so you get your prescription(s) before you leave.

" Refill Early when Traveling - Kaiser Permanente has a "National Away from Home Policy" to allow prescriptions with an approved refill to be filled early under your drug benefit before you leave on your trip.

NOTE: This service is available to members "one time per year, per medication" and some medications are not eligible for this service.

" Fill at a Kaiser Permanente Pharmacy - If you are in a state with Kaiser Permanente medical office buildings, we can transfer your prescriptions to any KP pharmacy of your choice.

NOTE: Not all medications are eligible for this service and other limitations may apply.

" Fill at Walgreens by June 30, 2016 - If Kaiser Permanente pharmacies are not accessible, we can transfer your prescription to a Walgreens of your choice.

NOTE: Walgreens can fill your prescription with up to a 30-day supply for one copay. This service is available until June 30, 2016.

" Fill at a pharmacy of your choice by June 30, 2016 - If neither Kaiser Permanente nor Walgreens are accessible, you may fill your prescriptions at a pharmacy of your choosing and submit your prescription receipts for reimbursement.

NOTE: Reimbursement is subject to a 30-day supply of your prescription. This service is available until June 30, 2016.

Submit reimbursement receipts to:

Kaiser Permanente Pharmacy Benefits Department

*16601 E. Centretech Parkway
Aurora, CO 80011*

We are here to help. If you have questions or would like more information, please contact us:

" Mail Order Pharmacy: 1-866-523-6059, Monday to Friday, 8 a.m. to 6 p.m.

*" Member Services, Monday through Friday, 8 a.m. to 6 p.m.
Denver/Boulder: 303-338-3800*

Mountain Colorado: 1-844-837-6884

Northern Colorado: 1-844-201-5824

Southern Colorado: 1-888-681-7878