

Information about ECCO Anesthesia Services

Date: 05/18/2020

Dear Patient:

Payments for anesthesia services are not refundable. So please read this information carefully:

Please address any questions or concerns about your anesthesia bill in an **email** to Ms. Kim Peterson at Practice Max. Also, "CC:" and or include a copy of your email to Ecco Anesthesia to assure a prompt reply. Address your email to:

- kim.peterson@practicemax.com and to eccoanesthesia@gmail.com

Please do not pay your anesthesia bill until:

- 1) You are perfectly satisfied with the price and level of service that you were provided, and
- 2) You have spoken to Dr. Shacket and his staff about your level of satisfaction with the anesthesia experience.

ECCO will never send an unpaid bill to a collection agency. They will never report an unpaid bill to a credit bureau. They will never send you more than 3 bills for the same date of service. Furthermore, they guarantee to resolve all billing and service issues to your satisfaction.

Sincerely,

Rick Shacket DO, MD(H)