

WIMBERLEY WATER SUPPLY CORPORATION
LEAK ADJUSTMENT POLICY

Wimberley WSC has implemented the following leak adjustment policy for customers requesting an adjustment.

A customer will be entitled to receive one (1) leak adjustment during a calendar year (January to December) provided that the leak is repaired in a timely manner and verified as follows:

- 1) by a copy of the bill from the plumber or other person making the repair;
- 2) by the field personnel of the Wimberley WSC in the event the owner (customer) repairs the leak.

This, however, would not include situations where (i) the faucet was turned or left on inadvertently, (ii) any timer malfunction on a sprinkler system or swimming pool, (iii) failure of the customer to monitor their watering system, or (iv) the failure of the customer to timely repair the water leak after having determined the existence of a leak.

All leak adjustments will be based on a six (6) month average.

The month with the highest usage will be added with the previous five (5) months then divided by six (6) to obtain the 6 month average.

Any customer who has more than one (1) leak during a calendar year will be allowed to pay the bill in monthly installments not to exceed six (6) months, and such additional monthly charge will be added to the monthly bill until it is paid in full.

The Board reserves the right to review each situation and determine whether the leak meets the criteria that would support an adjustment.