



# Nestlerode & Loy <sup>inc</sup>

*investment advisors*

## Privacy Policy

Dear Valued Client:

Confidentiality is a primary concern of ours at Nestlerode & Loy, Inc. You have been asked to provide us with personal information such as your name, address, social security number, date of birth, employer, financial information, investment experience, etc. We keep and maintain all account activity in both paper and electronic form. We may, on occasion, collect personal information from outside sources including consumer reporting agencies and federal sources and through the CRD system if you are, or have ever been, associated with the securities industry.

In every instance, this information is provided to ensure that we are making the best possible investment choices for you.

Everyone associated with Nestlerode & Loy, Inc. is committed to protecting your personal information. It is our policy not to disclose nonpublic information to anyone not associated with us, except as required by law, and we do not sell our client list. Under certain circumstances, as permitted by law, we will provide your non-public information to our clearing company, RBC Correspondent Services, a division of RBC Capital Markets, LLC, Member NYSE/FINRA/SIPC. You may obtain a copy of their privacy policy at [www.rbc.com/privacysecurity](http://www.rbc.com/privacysecurity).

In all circumstances, Nestlerode & Loy, Inc will take reasonable measures to ensure the privacy of your personal information. We maintain physical, electronic, and procedural safeguards that comply with Federal and State regulations to safeguard your information from unauthorized use or improper access.

As always, any questions or concerns regarding this or any other procedure can be directed to us at (814) 238-6249, toll free at (800) 922-7492. In the event of an emergency, please contact our backup number at 814-574-5384.

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Nestlerode & Loy, Inc. is registered with the Securities and Exchange Commission (SEC), the Municipal Securities Rulemaking Board (MSRB) and with the Financial Industry Regulatory Authority (FINRA). Further information can be received by the following:

The FINRA Public Disclosure Hotline number is (800)289-9999

The FINRA Internet website address is – [www.finra.org](http://www.finra.org)

The FINRA BrokerCheck website address is [www.BrokerCheck.org](http://www.BrokerCheck.org)

The FINRA Senior Investor's Helpline number is (844)-574-3577 M-F 9-5

A copy of an investor brochure that includes information concerning the FINRA Public Disclosure Program can be obtained online or by calling the Public Disclosure Hotline.

In accordance with MSRB Rule G-10 we are providing additional information to you.

The MSRB website can be found at [www.msrb.org/](http://www.msrb.org/)

A complaint may be filed by contacting the MSRB directly at:

1300 I Street NW, Suite 1000, Washington, DC 20005

Calling 202-838-1330 or emailing [complaints@msrb.org](mailto:complaints@msrb.org)

A copy of an Investor Information brochure and additional Investor Protections can be obtained online or by requesting a brochure online or by emailing Jody Sharer at [jsharer@nestlerode.com](mailto:jsharer@nestlerode.com).