



A Division of A&A Services, LLC

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March 11, 2020

COVID-19 Preparedness

As the Centers for Disease Control (CDC) continues to release additional information about the new coronavirus, or COVID-19, Sav-Rx has taken specific steps to ensure participants have access to medications.

Prescription refill parameters have been extended to allow participants to refill maintenance medications when 50% of the current supply has been utilized (industry standard is 75%) at retail pharmacies and also at the Sav-Rx Mail Order Pharmacy. Please note this does not apply to opioids or controlled substances. Participant cost share (copay) will apply according to Plan rules.

Because the spread of the disease is unpredictable Sav-Rx has extended this to all parts of the country including areas which have not yet been impacted. However, if your Plan chooses to opt out, please contact your Account Manager in writing (email is sufficient) by the end of business on Friday, March 13, 2020.

Sav-Rx has been monitoring the impact of the Coronavirus since the beginning of the year. We increased our mail order inventory substantially to be prepared in case of any impact. We are aware of news stories indicating potential shortages, however, have not been made aware of any specific medications at this time. We are prepared should any shortage happen.

Sincerely,

Christy Piti, CEO
Sav-Rx Prescription Services