

Guide Line

VOL 25, NO 9

PRESIDENT'S LETTER

Dear RMGA Members:

Welcome to November! Wow, where has this year gone so quickly? It seems that just yesterday (January) I was taking over from Larry Foos as President of RMGA. Now I'm preparing for 2018. My, oh my.

Member attendance at the November meeting and program is very important. Election of officers for 2018 will take place. RMGA's Bylaws require 20% of Members entitled to vote to be present for the election to be valid. In other words, at least 16 Members (Professional, Associate, and Business) need to attend.

With the election concluded at the November meeting and program, the Officers are then able to prepare for 2018. At the December Board of Directors meeting, the Officers complete the budgeting process and programming for 2018. Otherwise, these activities are delayed. Not good.

RMGA is member-driven, so the business of the organization can only be accomplished by the members. I look forward to seeing *more* than 16 voting members at the meeting and program Monday, November 13.

Water. A scarce resource in Colorado. Yet we all take for granted being able to turn the tap and receive an abundance without personal effort. In the arid West, management allows us to have the water we need at our fingertips. Most tourists are oblivious to this unique aspect of living in Colorado.

November 2017



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November's program centers on water management. As the face (and voice) of Colorado, our guests look to us, first, to explain how the population increase in our semi-arid location can be accommodated. It's necessary for us to have current information no matter how arcane water law and management may seem. The program Monday will help us all to understand, and then to be "good stewards" of the scarcest of Colorado's resources. (Continued on Page 2)

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(President's Letter Continued).....

I am proud to be a member of Rocky Mountain Guides Association. Members show me just how competent and professional they are, which makes me a better guide. I hope the same feeling is true for all RMGA members.

Please use the *Guide Line* to share some of your memorable experiences so that we can all learn. Email your submissions to the Editor, <u>Eileen Pearl.</u>

I look forward to seeing 75% of members (70) in November.

What's the reward for 75% attendance? Professional value for RMGA Members and enhanced guest experience.

- Mike Pearl

FROM THE EDITOR

Deadline for submissions for the December Guide Line is Sunday, November 26.

We have a new feature this month, **COLORADO TRIVIA**, submitted by Sherry Moon. Questions are below and Answers are listed elsewhere in this *Guide Line*.

We spotlight Sherry Moon in our **BIOGRAPHY** section this month. Biographies are always welcome. This is a way to showcase what you do, or to just write about what you love about your job! Email submissions to me at <u>eileen.pearl.rmga@gmail.com</u>

NEW FEATURE: COLORADO TRIVIA

Submitted by Sherry Moon

As Rocky Mountain guides, we know a lot about our state. So let's just see if you know any of these:

- 1. What New York City owner of Macy's bought several mines in and around Aspen?
- 2. What Central City miner had a railcar named after him?
- 3. What event took place November 1, 1887, frightening the cows of Aspen so badly that they quit producing milk for several days?
- 4. What Colorado newspaper was printed in gold ink in 1891?
- 5. Where was the meeting held late in 1867, to select Denver as the permanent seat of state government?

Check your answers on Page 9

Education Committee

Submitted by Mike Pearl

2018 FAM Activities

The time has come to begin looking ahead for Familiarization Tours for 2018. All Professional and Associate Members are eligible to set up a FAM for the benefit of the organization.

Planning and running a FAM Tour is a wonderful opportunity for RMGA members to hone their skills. FAM Planners learn by collaborating with their colleagues and by researching venues. They add to their professional contacts by meeting the people affiliated with the venue. Often, FAM Planners enjoy unique experiences that, in turn, they use to inform the tours they lead.

Keeping abreast of attractions and information is the responsibility of every professional. Without Familiarization Tours and similar activities, there can be no learning among RMGA member/professionals. Without RMGA member/professionals "stepping up" or "leaning in", there can be no Familiarization Tours and similar activities.

To offer your ideas, no matter how modest or grandiose, contact the Chairman of the Education Committee, <u>Mike Pearl</u>.

Nominating Committee

Submitted by Larry Foos

The 2017 RMGA NOMINATIONS COMMITTEE Report: The following names were placed in nomination for the 2018 RMGA Board of Officers by the Nominating Committee at the Colorado Railroad Museum regular Membership Meeting, October 9, 2017, Golden CO:

President: Mike Pearl. Mike was president for 2017. He also was the Chairperson for the Education Committee.

Vice-President: Sherry Moon. Sherry was the Vice-President for 2017. She has served two years as the Email Distribution Chairperson.

Secretary: Nancy Brueggeman. Nancy has served as Secretary and Programs Chairperson for six years.

Treasurer: Barbara Johnson. Barbara has served as Treasurer for four years. She has served on the Website Committee since 2011.

Director-at-Large: Larry Foos. Larry is the immediate Past President, and brings continuity to the Board.

Voting will take place at the RMGA Annual Membership Meeting, November 13, 2017 at 7:00 PM at Colorado Foundation for Water Education, 1750 Humboldt St., Suite 200, Denver, CO 80218. RMGA, Colorado corporation, is required by Colorado law to have 20% of the voting Membership (Professional, Associate, and Business Members, the latter being allowed one vote) in attendance. The short business meeting is from 7:00pm-715pm. The Association is depending on **you** attending and being on time. **We must have 20% of the voting members in order to have the Election.**

I would like to thank the **2017 Nominating Committee Members who assisted me: Nancy Brueggeman, Tom Jensen.** Larry Foos, Nomination Committee Chairperson.

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Public Relations Committee

Submitted by Tom Jensen

IPW Comes to Denver MAY 19-23, 2018!

Denver and Colorado are excited to host IPW, America's leading inbound travel trade show, and the largest generator of international travel to the U.S. RMGA has offered its services to be a part of welcoming over 6,000 IPW visitors to Denver. The benefits of hosting IPM carry over into future years – 1,000,000 new international visitors are expected in the following three years spending over \$1.5 billion dollars!

Hosting IPW can provide lots of opportunities for RMGA members, both in 2018 and in the following years if they are prepared.

"Hosting IPW is a one-of-a-kind opportunity to showcase our city and state to the world. This 'Super Bowl' of the global travel industry connects U.S. travel destinations with international travel companies and journalists to help all of us increase international visitors. Denver is honored to be the host for IPW, May 19-23, 2018," said Richard Scharf, president & CEO of VISIT DENVER.

Check out the video: https://vimeo.com/230216545

IPW delegates will experience Denver and Colorado during exclusive evening events, pre- and post-familiarization tours and sightseeing tours.

The pre-familiarization tours include:

- Denver Beer Trail
- "Old West to New West" Walking Tour
- Mile High History & Heritage
- Shop Cherry Creek
- Discover Denver's Art Districts
- Wild, Wild West!
- Outdoor Adventure Sampler

After the conference, visitors will get to know Colorado by taking one of these FAMS:

- Mesa Verde National Park, Cortez, Pagosa Springs, Durango
- Black Canyon of the Gunnison National Park, Montrose, Telluride, Ouray
- Great Sand Dunes National Park, Alamosa, Vail, Colorado Springs
- Rocky Mountain National Park, Winter Park, Estes Park, Loveland
- Colorado National Monument, Grand Junction, Glenwood Springs, Breckenridge
- The Broadmoor, Aspen/Snowmass, Vail/Beaver Creek
- Boulder, Steamboat Springs, Fort Collins

Specific details on these tours are not available at this time. RMGA will keep you informed as more information becomes available.

A special evening will be Rhythm on the Rocks at Red Rocks Park & Amphitheatre. The 2018 entertainer has not been announced. The last time Denver hosted IPW, the entertainer was John Denver!

There will be opportunities to volunteer for IPW. The Volunteer registration for IPW 2018 will open in January 2018.

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PARTNERSHIP EVENTS



108TH ANNUAL VISIT DENVER PARTNERSHIP MEETING

Tuesday, November 14th

7:30 AM - 8:00 AM Coffee & Networking 8:00 AM - 9:30 AM Breakfast & Program Seawell Ballroom at the Denver Performing Arts Complex

Cost: FREE

Join us for VISIT DENVER's 108th Annual Partnership Meeting presenting our year in review, an update on the Tourism Roadmap and featuring guest speaker Clayton Reid, MMGY Global.



C.H.A.T.

Wednesday, November 15th

4:00 PM - 5:30 PM Element Kitchen + Cocktail Cost: \$12

Join us for C.H.A.T. (Connecting Hospitality & Tourism) for an opportunity to talk with fellow VISIT DENVER partners and meet our staff in a relaxed and casual atmosphere. You may pay in advance online or pay at the door with cash, check or credit card.



From the Denver Architectural Foundation / Doors Open Denver

Please mark your calendars for Doors Open Denver 2018: September 22 + 23! We are thrilled to announce that 2018's Doors Open Denver will be in September instead of April. We received ample amazing feedback about this year's event and please know that we take your comments seriously. Moving the event to the fall, and hopefully a weekend with more reliable weather, was a common suggestion.

Please mark your calendars for Doors Open Denver 2018: September 22 + 23, and we look forward to seeing you soon. Happy adventuring!

NOVEMBER MEMBERSHIP MEETING

Submitted by Nancy Brueggeman

WHAT: <u>*RMGA ANNUAL MEMBERSHIP MEETING*</u> – Please plan to attend – we need your vote! The Colorado Foundation for Water Education (CWFE) will present the program.

WHEN: November 13, 2017, Please try to be at the CFWE offices before 6:30. Then, 6:30-6:45– networking and sign-in, then a short business meeting (about 15 minutes or so – <u>*ELECTION OF OFFICERS*</u>!!!) and 7:00 – 8:00 – background and presentation about Colorado Foundation for Water Education and how they are influencing Colorado to make sure we have clean water.

WHERE: CFWE offices at 1750 Humboldt St, Suite 200, Denver, CO 80218

PROGRAM: Presentation of the basic information about water – where it comes from in Colorado, where it goes, and the importance of clean water to Colorado, and ways to educate the public to encourage active participation in keeping Colorado's water clean.

FOOD: Water and light snacks provided by RMGA

DIRECTIONS: Colfax to Humboldt, left on Humboldt to 1750 – it's on the right, Offices on 2nd floor.

PARKING: lots of free parking around the office - off street parking lot available -

Remember to RSVP for December's holiday event at the Buckhorn Exchange. Larry Foos will have a list so please bring cash for this annual event. \$10 for members, \$15 for guests – it's going to be a good time!!!!!!

GUESTS: Members are encouraged to invite potential members as guests to meetings. **Guest Fees:** 1st and 2nd Time Guest: Free; third through fifth time, same guest visit is \$10 each time. Succeeding times, same guest must join RMGA.

MEETING NIGHT CONTACT: Nancy Brueggeman - cell phone: <u>303.809.7535</u>, home phone – <u>303.979.4852</u> or nancybcolo@yahoo.com

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DECEMBER MEETING TEASER

Submitted by Larry Foos

The RMGA, December 11, 2017, program will be hosted by the Buckhorn Exchange which is located at 1000 Osage Street, Denver, 80204. This National Historic Landmark restaurant and Western museum has been serving the finest in Old West fare since 1893". "The Buckhorn Exchange was featured in Life Magazine and Coronet Magazine in 1984 and in Holiday Magazine in 1994. The Buckhorn Exchange has been written about in hundreds of newspapers and magazines in the U.S. and around the world, and has been the subject of countless television shows and documentaries." Join us for a very relaxing and informative Holiday Event.

NOVEMBER and DECEMBER BOARD OF DIRECTORS MEETINGS

Monday, November 6, 2017 2:00-4:00 pm Bear Valley Church, 10001 W Jewell Av, Lakewood, CO 80232 All members are welcome to attend.

Monday, December 4, 2017 2:00-4:00 pm Bear Valley Church, 10001 W Jewell Av, Lakewood, CO 80232 All members are welcome to attend.

OCTOBER MEMBERSHIP MEETING

Submitted by Nancy Brueggeman

RMGA Membership Meeting - October 9, 2017 - Railroad Museum in Golden

CEO Donald Tallman, the first non-railroad person to run the museum, met us at the door and welcomed all to the museum. Donald has an extensive non-profit and for profit leadership background.

The museum is one of the Top 10 paid tourist attractions in the Denver area. Its role is to bring Colorado's rail history to life. The museum was started in 1959 by Bob Richardson, a preservationist who liked narrow gauge railroads. It was funded by Cornelius Hauck. The grounds cover 15 acres currently and the Board is looking to expand by purchasing another 15 acres. The main building is not ADA approved – it's 60 years old.

There have been several changes since our last visit – the paths are now paved and there is a pavilion (built in 2014) just outside the door, suitable for picnics. The museum is family oriented and there are lots of exhibits for every age group. Work is always ongoing in restoring the old railroad equipment so that it can be added to the museum's exhibits.

We all took a ride on the Galloping Goose - #7 – and we rattled around the track a couple of times. The Museum owns #2, #5, #6, and #7 of the seven Galloping Goose engines still in existence. One hundred years ago, the railroads owned the rails, the land, and water rights as well as the right-of-way for their tracks. The

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1880 locomotive, #191, is the oldest locomotive in Colorado. The roundhouse has five bays. The Uinta 50 (1900) is being refurbished. Car V8 (1870s) was David Moffat's (he was president of the Denver & Rio Grande railroad) business car. The #346 (1881) engine, the Union Pacific dining car from the 1940s is here as well. The Navajo (Santa Fe Railroad) is from the 1930's and 1940's when it was used by many movie stars. Currently the museum can provide box lunches and your guests can use the pavilion for seating.

We also toured several exhibits: "T is for Train" is very fun, "S is for Ski Train", and "V is for Velocipede" a narrow gauge sort of bicycle made of wood that was used by railroad personnel as a repair vehicle, carrying the tools in a basket on the back. These vehicles served a 15-mile area of track.

The museum has a monthly newsletter called "The Telegrapher," and a web link. They also publish "Iron Horse News" and have an "Iron Horse News" video. There are many events happening at the museum: Bunny Express, SteamPunk theme, Day with Thomas (#491), the Polar Express which is an adventure based on the movie. Scenes from the movie are re-enacted and passengers ride to the "North Pole". This show is a 70-minute show and there are three shows each evening for 32 nights.

The museum also had a "G" scale garden railway, "HO" gauge trains in the basement, both maintained by more than 300 volunteers (the value of the volunteer time each year is about\$400,000).

There is a library and archives of primarily railroad materials. These items are stored on compact shelving units - an increase of 40% more space has just been completed. Some of the maps in their collection have been digitized by the Denver Public Library.

Train operators at the museum do receive special training but they are not required to have a special license. In the summer, there are daily train rides, once in a while the steam engine will pull the train.

OCTOBER 2017 FAM - GLOBEVILLE

Submitted by Nancy Brueggeman

Globeville FAM

October 18, 2017

We met at 10:00 am in the lower level of Holy Rosary School at 4688 Pearl Street, where we enjoyed coffee and potica. Holy Rosary church was established in 1919 and the school opened in 1928. The building was refurbished in 2009.

Mike Pearl introduced Mary Lou Egan, our guide for the day. Mary Lou is a local historian whose family lived in Globeville and belonged to the lodges.

Mary Lou gave us a brief overview of Globeville, its beginnings and its inhabitants. The original settlers were horse traders, prospectors and the Arapaho. The immigrants who first populated Globeville were recruited from many countries between the 1890s and 1920s and went to work in the smelters, the foundries, brickyards, meatpacking plants and railroads in this area. In 1890 the smelters accounted for 20% of the city's economy. In 1899 there were 18 smelters, and the men who owned these also owned the mines and the railroads to transport the ore to the smelters. Often the immigrants would work for less money than more established Americans. African Americans moved into the neighborhood from 1900-1920 and many are still in Globeville.

These later immigrants established fraternal societies (lodges) where they and their fellow immigrants could meet and socialize and so could their families. The lodges were insurance organizations. The oldest lodge was established in 1889. St. Jacob's Croatian Hall was established in 1894. Generally,

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these immigrants were Catholic or Orthodox, had large families, didn't speak English and had few skills that would translate into a trade. There were many languages spoken in the neighborhood – Russian, German, Polish, and various Slavic dialects.

Historically, Poland was divided in 1772 into three parts: Poland, Prussia and Austria-Hungary. Catholics were persecuted, and all men were required to spend a six-year term in the Army. Many came to avoid transcription into the Army or to avoid the constant conflicts in Europe.

The neighborhood began to change after WWII. In 1950 the VA made loans on new construction only, so the veterans had to build elsewhere, rather than upgrade the family home in Globeville.

St. Joseph's Polish Church was established in 1908 and still celebrates Polish holidays. We also visited Holy Transfiguration of Christ Orthodox Cathedral (1898).

Mary Lou gave each of us a map of the area showing the concentration of various ethnic groups and a handout with a general history of the area and the addresses of the places that we visited. Look for this information on the website.

Additional information submitted by Winston Walker (including link to photos from the FAM)

Visit my Fotki photo album to see the complete photo set at: https://public.fotki.com/wwalker48/rmga/globeville-fam-tour

To learn more about the Holy Rosary Church, the St. Joseph's Polish Roman Catholic Church and the Holy Transfiguration of Christ Orthodox Cathedral, visit the following websites:

Holy Rosary Church

https://holyrosarydenver.com/

St. Joseph's Polish Roman Catholic Church

http://www.swietyjozef.org/

Holy Transfiguration of Christ Orthodox Cathedral

https://www.transfigcathedral.org

ANSWERS TO TRIVIA QUESTIONS from Page 2

1. Jerome B. Wheeler; 2. George Pullman; 3. The first steam locomotive came to town; 4. *The Gusher, of Cripple Creek; 5. Golden*

KAY WILLSON THANK YOU GET TOGETHER





RMGA 2016 Board/Directors and the membership presented Kay a plaque consisting of several pictures of Estes Park, her favorite park, and several familiarization trips. The pictures brought back many memories. The members recalled their many memories with Kay and thanked her for the many hours she and Jim put into RMGA and the "Guide Line" newsletter.

Kay's daughter, Gay Hollar, accompanied her to the get together. Gay met many members who Kay had talked about over the years.

The Kay Willson's get together was arranged by Past Presidents: Elsie DeHerrera, Sharon Kiefer, and Barbra Foos at Larry and Barbara's home. RMGA members were invited.

I would like to thank the 2016 Board/Directors for their support of the gift. Adrian Swenson provided the pictures; he spent hours looking for specific pictures that Kay would remember.

-Submitted by Larry Foos, RMGA 2016 President

RMGA MEMBER BIOGRAPHIES

Submitted by SHERRY MOON

"Do what you love, love what you do," is the slogan for a company whose name is A Good Life. It is also my mantra for my good life. I travel because I love it. Additionally I like people. So I wanted to combine two things that I really loved — I chose tourism.

For most of my adult career I was a graphic designer. When I started, we did our work on a drafting table, in a darkroom, at a printer. I worked for large corporations, small advertising agencies, and even taught graphic design at community colleges. I loved it. As technology advanced, I kept right up with the times, got an early version of an Apple and encouraged my bosses to get with the changing times, too.

After a while, I ventured off on my own as a freelance designer. I spent a lot of money on the technical equipment and software to make me viable. I found that this new age of technology made a creative person with left brain skills, a new creature who had to wake up that right brain and think more scientifically, more technically. For years, I kept up with the updates, new technology, new computers and printers — spending

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most of my profits on technology. Then something else happened. Everyone else "out there" now had a computer and the software and technology to do their own thing. Anyone could go online and build their own promotional material. I was being phased out of my own industry.

What really began to wear on me was that fact that I never had time to get away and do what I loved outside of my office. Having the ability to create things easily and quickly on the computer did not free up my time to take a vacation. Clients always wanted something last minute.

One day someone told me about a class at Denver Free University called "Be Paid to Travel." The school catalog promised many ways to make a career out of travel without paying for it. I was hooked. As luck would have it (not so much luck as a way for a company to get subscribers) the person who taught the DFU class had his own school to teach one to become a tour manager and/or tour guide.

I attended International Guide Academy, got my certification in Tour Management and Tour Guiding. Time to fix up the résumé and start looking for that perfect job. The first company to respond and set up an interview was Holland America Lines who was looking for tour directors in Alaska for the summer season, June to September. They gave me names of other hires who were looking to share an apartment and I was headed to the last frontier to meet my twelve new best roommates. (I just want to add here, that I am still in contact with more than half as we started a longtime bond as industry professionals.)

I loved what I was doing and doing what I loved. It was exciting, adventurous, filled with so many opportunities and experiences, and a great way to meet people from all over the world and get to know their many stories. Ah, love.

Another aspect of the job that I had not originally considered was the preparation. I spend countless hours reading, studying and learning about the people, places, history, events and lifestyle of this land. I became an expert — at least that is what my name badge said when Holland America hired me to travel around to various travel agents in the winter months. It was my job to give them an overview of the upcoming tours that HAL will be offering in the future and how they should position it to their customers.

Eventually I was introduced to another Alaska company looking for tour directors who offered more hands-on with the job, more liaison with hotels, vendors, and guests. It was a smaller, more family type of company, and the interactions with staff were always extremely positive.

After several years of packing up every summer and "summerizing" my Colorado home for the time I vacated, I thought it would be a good time to remain in Colorado and do local touring. Doing walking tours and day trips to some of the great places near Denver was only exceeded by the fact that I slept in my own bed at night. But I soon got the itch to travel again, and started doing the occasional over-the-road tours with various companies. I got my license to be a tour guide in Washington, D.C. and did student tours.

The reward for loving what I do and doing what I love is the look on the face of that person who has never been to the top of a fourteen thousand foot peak. When you rise above the tree line and the guests gasp for a moment of astonishment. Who doesn't get excited about seeing a wild animal? I know I still do. The more I learn, the more I find to learn.

I believe the reason people want to take selfies, is to have proof that they actually were there. My hope for the future is that we continue to seek out those places to see and be seen so that we can testify to others that there are great things to love, and in turn, those things we love will be there for the next generations.

CODE OF ETHICS AND STANDARDS

Rocky Mountain Guides Association, as a member of the National Federation of Tourist Guides Associations-USA, shares the goal of promoting the highest degree of professionalism for tour guides. A complete listing of the Code of Ethics and Standards is available on the RMGA website. Click on "About RMGA," then click on "Code of Ethics and Standards."

From time to time, a Standard is published in the *Guide Line* for RMGA members to consider for their professional growth. The Standard for November, 2017, is

A professional tourist guide keeps current on changes throughout the area s/he works, including but not limited to seasonal events, new exhibits, traffic laws and facilities, and follows the rules and regulations at all sites where tours will be conducted.

A guide expends a great amount of time and energy researching for that first tour of their career, or for a new tour. After the notes are organized on the "cheat sheet" and the tour is run several times, it's convenient for the guide to think of that information to be "In the can." And there's no need to update. Not so in Colorado and the Rocky Mountain West!

Mother Nature, rapidly increasing population, and rising tourism are bringing changes – almost daily – to our landscape. Highways washed away by floods, or congested by traffic and construction easily upset the tour itinerary and narrative. New laws change the way we do business. Venues expanding in their size and offerings seem not to be the same as when we last were there. The expectations of our guests this tour differ greatly from the guests of our previous runs of the same tour.

Tour guides who demonstrate high standards of professional behavior realize that they are the "local experts." They seize every opportunity to keep their knowledge of locations and behaviors current. No one likes being known as an "old fuddy-duddy," or "set in their ways." The tour guide easily loses credibility with guests and/or motorcoach drivers every time their information differs from what can be seen out the window.

RMGA members are encouraged to share their comments regarding this Standard. Send your submissions to the <u>Editor</u>.

PURPOSE of the ROCKY MOUNTAIN GUIDES ASSOCIATION

The nature of the business and activities of this Corporation is educational and the objects and purposes thereof to be transacted, promoted, or carried on are TO PROMOTE THE HIGHEST DEGREE OF COMPETENCE AND PROFESSIONALISM AMONG PERSONS WHO ACT AS TOUR GUIDES AND TOUR MANAGERS/ DIRECTORS, TO PROVIDE ETHICAL AND PROFESSIONAL STANDARDS AGAINST WHICH ALL TOUR GUIDES AND TOUR MANAGERS/DIRECTORS ARE MEASURED, and, in pursuing said basic purposes,

- 1. To hold meetings and familiarization ("FAM") trips for the improvement and continuing education of its members;
- 2. To provide opportunities for the exchange of experiences and opinions regarding tour guides and tour managers/directors and their profession;
- 3. To provide a forum for development and promotion of common professional interests and concerns of tour guides and tour managers/directors;
- 4. To cooperate with other related and non-related organizations in a common endeavor to promote the profession of tour guiding, tour management and tour directing and to promote the public awareness of said profession. *Articles of Incorporation*, Rocky Mountain Guides Association

Officers			
President	Mike Pearl	303-868-0023	
Vice President	Sherry Moon	720-425-5931	
Secretary	Nancy Brueggeman	303-979-4852	
Treasurer	Barbara Johnson	303-521-3124	
Director-at-Large	Larry Foos	303-979-7594	

Committee Chairpersons			
Certification	Carol Carder	303-777-9194	
Education	Mike Pearl	303-868-0023	
Hospitality	Ginny Gelbach	303-906-3842	
Membership	Larry Foos	303-979-7594	
Newsletter Editor	Eileen Pearl	303-868-0021	
Program	Dawn Nelson	303-898-6853	
Public Relations	Tom Jensen	303-968-0515	
Email Blasts	Sherry Moon	720-425-5931	
Nominations	Larry Foos	303-979-7594	
Website	Tom Jensen	303-968-0515	
	Larry Foos	303-979-7594	