

### ***What information do we collect?***

We collect information from you when you place an order, respond to a survey, or apply for membership.

When ordering or registering you may be asked (when appropriate) to enter your: name, email address, mailing address, phone number, credit card information or professional title. However, you may visit our site anonymously at any time.

### ***What do we use your information for?***

Any information we collect may be used in the following ways:

- To personalize your experience (your information helps us to better respond to your specific needs)
- To improve our website (we continually strive to provide the best possible website experience based on the information and feedback we receive from you)
- To improve customer service (your information helps us to better respond to any customer service requests and support needs)
- To process transactions (your information will not be sold, exchanged, transferred, or given to any other company, for any reason, without your consent. It will only be used for delivering products and/or services requested.
- To administer a contest, promotion, survey, or other website feature
- To send periodic emails (the email address you provide, may be used to send you information and updates that are pertinent to your order, company news, or other service information)

### ***How do we protect your information?***

We implement a variety of security measures to maintain the safety of your personal information when you place an order, and enter, submit, or access your personal information.

We offer the use of a secure server. Any sensitive/private information is transmitted through Secure Socket Layer (SSL) technology. Any payments made on this site for products or services, are handled entirely by PayPal and thus protected by the same security measures that PayPal uses.

Once a transaction is made, your private information (credit cards, social security numbers, financials, etc.) will not be stored on our servers.

***Do we use cookies?***      We do not use cookies.

### ***Do we disclose any information to outside parties?***

We do not sell, trade, or otherwise transfer any of your personally identifiable information to outside parties. This does NOT include trusted third parties assisting us in the operation of our website, conducting MoSALPN business, or providing services to you. However, these "third" parties must agree to keep this

information confidential. We may also release your information when we believe it is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. Non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

### ***Third Party Links***

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies; and therefore have no responsibility or liability for the content and activities of these linked sites. Nevertheless, we seek to protect the integrity of our site and certainly welcome any feedback about these sites.

### ***Childrens Online Privacy Protection Act Compliance***

We are in compliance with the requirements of COPPA (Childrens Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

### ***Your Consent***

By using our site, you consent to our online privacy policy

### ***Changes to our Privacy Policy***

If we decide to change our privacy policy, we will post those changes on this page

### ***Contacting Us***

If there are any questions regarding this privacy policy you may contact us using the information below:

MoSALPN  
P.O. Box 105542  
1015 Madison St.  
Jefferson City, MO 65110  
800-283-1948  
573-636-5659  
Fax: 573-636-3732  
[mosalpn@centurylink.net](mailto:mosalpn@centurylink.net)  
[www.mosalpn.org](http://www.mosalpn.org)