

GES Bulletin

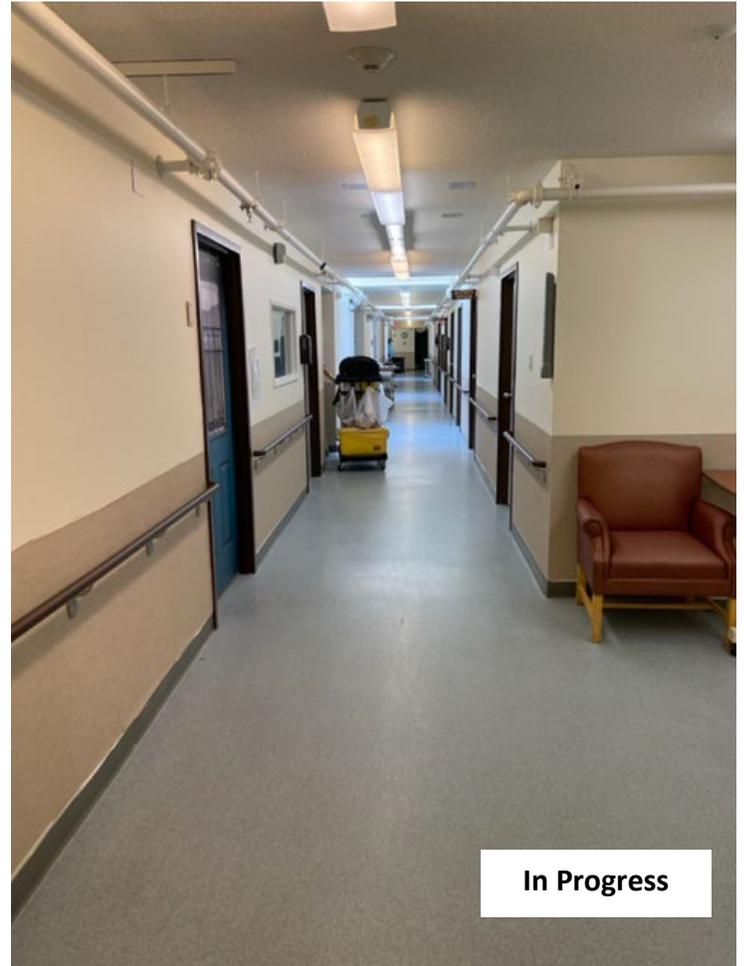
10 June 2022

Hallway Refurbishment

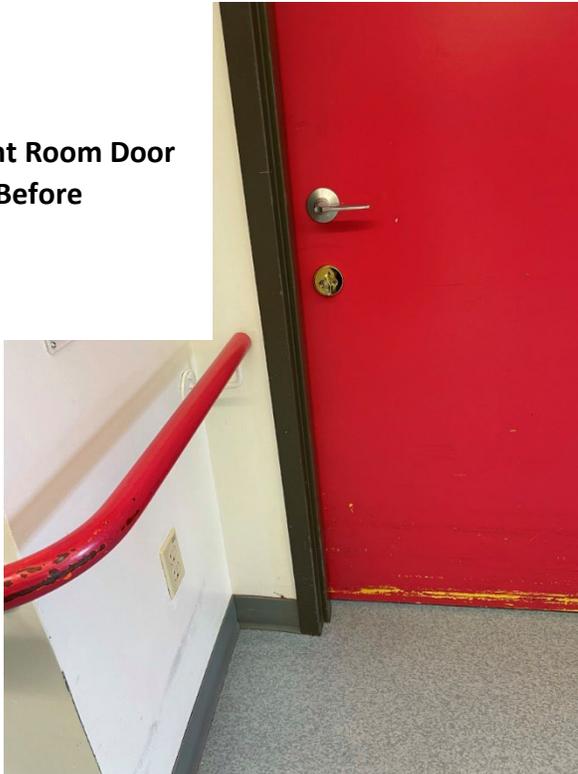
We are nearing the completion of our major hallway refurbishment! It's been a lengthy project and many thanks to the Residents, family members, visitors and team members for your patience and adaptability as the work progressed. Great appreciation also to project manager Frank Heuther and Deb and her team from Deb's Painting for their perseverance with supply chain issues and changing schedules.

Here are some before and in-progress photos of the work currently underway.

Once the door decals are up and the railings and wall protection installations completed, we will consider additional decorating elements and updating of the signage. Suggestions and feedback are always welcomed!



**Resident Room Door
Before**



It's been great fun working with the Residents to choose the design for their door and seeing the reactions to their freshened-up homes. It will take a bit of time for everyone to adjust, and it is rather disorienting as some doors are completed and others not. We have added some additional photos and signage to aid the adjustment to the new look but so far, the response has been very positive.

**Resident Rooms with
Decals**



Accreditation Canada

We are very pleased to announce that our Greenwoods has been awarded full accreditation status through the Accreditation Canada Qmentum program. Accreditation Canada is internationally renowned for their globally recognised standards and work to drive quality improvements within all sectors of healthcare. The Qmentum program provides a quality improvement model and resources to assist us in striving for continuous growth, opportunities, and a method of evaluating our actions. Thank you to everyone who participated in focus groups and/or surveys.

It has been an interesting, at times challenging, and a long accreditation journey. Our on-site visit by Accreditation Canada surveyors was originally scheduled for June 2020. As the COVID pandemic evolved, the survey activities were rescheduled several times with part one completed virtually in May 2021 and the onsite component finally completed this past May.

We look forward to launching into the next phase of Accreditation this autumn and will share more news at that time.

Cliff Jones' Celebration of Life

Sunday 12 June, 1.30pm to 3.30pm
Royal Canadian Legion

Many of you will remember Cliff from the community and/or from when he was a daily visitor here at Greenwoods. Cliff sadly passed last 23 November. Cliff's family has planned a celebration of life for this coming Sunday. We are very appreciated and touched that Cliff's family has chosen his celebration of life to also be a fundraiser for Greenwoods.



Cliff's family has asked for people to please take a moment to RSVP if you hope to attend as it will help with the planning: <https://tinyurl.com/cliffjones>

Volunteers!

We are thrilled to invite volunteers to return to Greenwoods and Braehaven. It has been over two years since we had to close the volunteer program so there is a lot to be done and many ways for people to contribute to the vibrancy of life at Greenwoods and Braehaven, and to receive so much gratitude back in return. Now that the sun is trying really hard to shine, the gardens are a high priority.

Please contact Nikki Hanssens, activity coordinator, for more information:
nikki.hanssens@greenwoodeldercare.org or 250 537 5561 ext. #226.

COVID Protocols and Impact

It is heartening not to have most of the bulletin address pandemic issues, but as COVID 19 is still very much with us, it is important to continue with the layers of protection and precautions. There have not been any recent changes to the COVID response protocols. We are anticipating that the regular screening and use of masks will continue throughout the summer and encourage visits from family and friends who may be returning to the Island for the first time since the pandemic was declared. With the precautions in place, visits can be managed safely, and it is so important that those connections with friends and loved ones occur.

Although certain impacts of COVID are lessening, the impact it has had on staffing is ongoing. Like all sectors, staffing challenges are significant, and healthcare has been hit particularly hard in our community and throughout the province and country. Currently at Greenwoods, we are holding our occupancy while we work closely with Island Health and other partners to address the staffing issues. We appreciate there is great need in the community for our services; however, we must continue to maintain safe care for the current Residents and support the team members who have worked so incredibly hard over the past two years and continue to do so. On behalf of the team, I would like to express gratitude to the friends and family members who are able to visit more frequently and provide support.

As always, if you have any questions, please do not hesitate to contact me by email, at 250 537 5561 ext 222 or on my cell 250 538 7828.

Kind regards
Aletha

Aletha Humphreys
Executive Director
aletha.humphreys@greenwoodseldercare.org